

Clerk: Lisa Antrobus
Telephone: 01803 207013
E-mail address: governance.support@torbay.gov.uk
Date: Tuesday, 17 February 2026

Governance Support
Town Hall
Castle Circus
Torquay
TQ1 3DR

Dear Member

CABINET - TUESDAY, 17 FEBRUARY 2026

I am now able to enclose, for consideration at the Tuesday, 17 February 2026 meeting of the Cabinet, the following reports that were unavailable when the agenda was printed.

Agenda No	Item	Page
7.	Revenue and Capital Budget 2026/2027	(Pages 3 - 198)

Yours sincerely

Lisa Antrobus
Clerk

This page is intentionally left blank

Meeting: Cabinet
Council

Date: 17 February 2026
Date: 26 February 2026

Wards affected: All

Report Title: Revenue Budget 2026/2027

When does the decision need to be implemented?

Immediately

Cabinet Member Contact Details: Alan Tyerman, Cabinet Lead for Finance
alan.tyerman@torbay.gov.uk

Director/Divisional Director Contact Details: Malcolm Coe, Director of Finance
malcolm.coe@torbay.gov.uk

1. Purpose of Report

- 1.1 The Council has a statutory responsibility to set a budget each year. By setting and approving the net revenue budget for 2026/27 and the budget allocations proposed, the budget will be used to achieve a range of objectives across several plans within the Council including the ambitions expressed within the Community and Corporate Plan and related strategies.
- 1.2 In accordance with the Council's Constitution, members will consider the Cabinet's recommended budget proposals at the meeting of the Council being held on 26 February 2026 and are asked to either adopt the Cabinet's proposals or put forward a notice of motion to amend the budget (in accordance with Standing Order A13.4).
- 1.3 In setting the budget, the Chief Finance Officer must statutorily provide advice as to the robustness of the budget and this report sets out this opinion.

2. Reason for Proposal and its benefits

- 2.1 The Council has a statutory responsibility to set a revenue budget each year.

3. Recommendation(s) / Proposed Decision

- 3.1 That Council Tax is increased by 4.99% for 2026/27, which includes a 2.99% increase plus a 2% levy for Adult Social care).
- 3.2 That for 2026/27 net revenue expenditure of **£205.3m**, resulting in a Council Tax requirement of **£101.2m** be approved.
- 3.3 That the proposed Fees and Charges for 2026/27 be approved.
- 3.4 That, in accordance with the requirement of the Local Government Act 2003, the advice given by the Chief Finance Officer with respect to the robustness of the budget estimates and the adequacy of the Council's Reserves, (as set out in the Reserves Statement published in November 2025), be noted.
- 3.5 That it be noted that the Brixham Town Council precept for 2026/27 of £656,123 will be included as part of the Torbay Council budget for Council Tax setting purposes.
- 3.6 That the Capital Strategy 2026/27 and Treasury Management Strategy 2026/27 be approved as published for Cabinet on 2 December 2025.
- 3.7 That any technical adjustments to the Revenue and Capital Budget be delegated to the Section 151 in consultation with the Cabinet Member for Housing and Finance.
- 3.8 That it is agreed that any underspend from the current financial year (2025/2026), will be considered for allocation into priority areas identified by the consultation results on the 2026/2027 budget.

Background Information

- 4.1 The Cabinet published its budget proposals on 2 December 2025 and commenced a period of consultation that ran until 18 January 2026. The proposals are available to all Members of the Council with the supporting information published alongside the proposals:
 - Budget Overview and Proposals for 2026/27
 - Fees and Charges 2026/27
 - Revenue Reserves Policy (Nov 2025 Review and update)
 - Summary of Financial Sustainability Plans
 - Capital Strategy 2026/27
 - Capital Investment Plan 2026/27 and Grant Funding pending list
 - Treasury Management Strategy 2026/27
- 4.2 Feedback has been received from members of the public as well as from the Overview and Scrutiny Board who considered the draft budget proposals in December 2025. The provisional Local Government Finance Settlement was published on 17 December 2025, part way through the consultation period, and the Overview and Scrutiny Board subsequently received an update on the material changes to funding and resource assumptions on 7 January 2026.
- 4.3 Following discussions within Cabinet and the Overview and Scrutiny Board it was felt necessary to increase Council Tax by the full 4.99% (includes 2% Adult Social Care (ASC)

precept) in 2026/27 rather than the 4.75% initially proposed during consultation. This is required in order to maximise any Government protection arrangements and optimise base funding levels for 2027/28 and 2028/29. This would provide an additional £230k of base budget funding in 2026/27.

- 4.4 The final funding settlement was received on 9 February 2026 and stated that Torbay Council would receive £3.5m additional core spending power funding compared with Torbay Council's initial budget proposals, published for consultation in November 2025. This was £2.1m more funding than was indicated through the provisional settlement, mainly due to an increase to Torbay's allocation of the Recovery grant guarantee and the introduction of a new Recovery Uplift Grant. This funding enables the initial budget gap of £0.700m to be closed and leaves additional base budget funding of £2.8m.
- 4.5 Considering recent statements and uncertainty regarding the future of the Integrated Care Organisation, with Torbay and South Devon NHS Foundation Trust and given the costs health and social care services are under significant pressure, it is felt that this is the highest priority for any unallocated funds. To mitigate this risk an additional £730k funding will be put into an ASC Transition reserve, which can support specific 'invest to save' projects linked to our ASC transformation programme. The funding would then be added to the base ASC budget in 2027/28. This would enable the Council to continue working proactively with our colleagues in Health to transform the existing care services in order to deliver a more sustainable, long-term model of care.
- 4.6 The final settlement gave a commitment to resolving 90% of local authorities' SEND Dedicated Schools Grant High Needs deficits accrued to the end of 2025-26. All local authorities with a SEND deficit will be eligible to receive this grant funding subject to submitting and securing the Department for Education's approval of a local SEND reform plan. From 2028/29, SEND spending will be covered by the overall government DEL budget, meaning local authorities are not expected to fund future SEND costs from general funds, once the Statutory Override ends at the end of 2027/28. Torbay Council forecast cumulative deficit at the end of 2025/26 is £17.1m. Details are not yet clear as to the 10% contribution required, and as such it is believed to be prudent to create a reserve now of an amount equivalent to 10% of this value i.e. £1.7m, so as to protect the Council from needing to identify this at the time it is required to be paid.
- 4.7 Allocation of the remaining additional funding (£0.4m) is to be transferred into a MTFP transition reserve to support the Council in its preparations for reduced levels of funding in 2027/28 and 2028/29. The financial challenges facing the Council in 2027/28 and 2028/29 are highlighted within our Medium Term Financial Plan below.

MEDIUM TERM RESOURCE PLAN - SUMMARY		Base Increase Projection 26/27 £m	Base Increase Settlement 26/27 £m	Base Increase Projection 27/28 £m	Base Increase Projection 28/29 £m
FUNDING					
Council Tax		-5.050	-5.281	-5.555	-5.876
Funding through Fair Funding Formula allocation		-2.202	-6.901	5.051	5.073
Other income inc specific grants		-1.092	-1.459	-0.251	0.027
Total estimated funding		-8.344	-13.641	-0.755	-0.776
PRESSES					
Staffing incl pay and superannuation		2.360	2.360	1.813	1.867
General and Contract inflation		4.034	4.034	4.402	4.625
Demand		1.450	1.450	0.000	0.000
Rebase budgets		0.308	4.084	-0.300	0.550
Ringfenced grant exp		0.892	1.713	0.240	0.237
Total estimated spending pressures		9.044	13.641	6.154	7.279
ESTIMATED BUDGET GAP (deficit)		0.700	0.000	5.400	6.503

4.8 The Cabinet has published its revised budget proposals, which take into account changes announced within the final Settlement.. The following revised and updated documents supplement the draft budget papers as published in November 2025:

- Chief Finance Officer's update report to Overview and Scrutiny – 7 January 2026
- Consultation report (including the report of the Overview and Scrutiny Board)
- Cabinet Response to Consultation
- Revised Fees and Charges 2026/27
- Equalities Impact Assessment

4.9 The proposed 2026/27 Revenue Budget is detailed in the table below.

Proposed Budget 2026/27 - Service Summary		(Indicative proposed budget figures by Service)			
Directorate/Service	Net budget 2025/26 £m	Initial (consultation) Proposed net budget	FINAL SETTLEMENT		FINAL SETTLEMENT Re-presented 2026/27 £m
		2026/27 £m	Proposed net budget 2026/27 £m	2026/27 over 2025/26 budget) £m	
Net Revenue Budgets:					
Adults and Community	49.3	51.3	51.3	2.0	79.7
Childrens	46.0	49.3	49.3	3.2	62.9
Public Health	0.0	0.0	0.0	0.0	0.0
Corporate Services	15.4	16.6	16.6	1.2	16.6
Finance	12.4	13.1	15.9	3.6	20.3
Investment Properties	-4.1	-4.1	-4.1	0.0	-4.1
Place	28.6	30.0	30.0	1.4	30.0
Total	147.5	156.1	158.9	11.4	205.3
		8.6			
Sources of Funding					
Council tax	-96.2	-101.2	-101.5	-5.3	-101.5
Fair Funding Allocation	-51.3	-54.2	-57.5	-6.2	-90.6
Recovery Grants			0.0	0.0	-9.4
Consolidated grants			0.0	0.0	-3.8
Total	-147.5	-155.4	-158.9	-11.4	-205.3

4.10 A detailed Budget Digest will be produced after approval of the final Council budget in February 2026 and before the start of the new financial year. For reference, the 2025/26 Budget Digest can be accessed through the link: <budget-digest-2025-26-for-publishing.pdf>

5. Robustness of the budget estimates

5.1 Key to budget setting is the robustness of the budget proposals, which is linked to both service demands, and the risks associated with those services. Several assumptions have been made in the development of the budget for 2026/27 to mitigate against the risks. Several specific risks and their mitigation are shown below:

Risk	Risk Rating	Mitigation
Inability to deliver a balanced budget over the next three financial years	High	<p>The Council has set its 2026/27 revenue budget without the need for savings plans or drawdown from financial reserves. The Medium-Term Resource Plan has been revised and updated following the multi-year provisional settlement published in December 2025, with final Settlement figures confirmed on 9th February 2026. This highlights a concerning financial position in 2027/28 and 2028/29 where the Council will receive inadequate additional funding from the base levels received in 26/27, despite receipt of protection funding from Government, budget gaps of £5.4m and £6.5m are currently estimated over these two years. Once the budget for 26/27 is finalised, we will start focusing attention on addressing the challenges that we face in 2027/28 and 2028/29. The Council's Financial Sustainability Plans will continue to focus on key risk areas and relevant actions required to manage cost pressures and deliver longer term financial sustainability. These plans will be added to over the coming months to reflect the disappointing Settlement figures for 2027/28 and 2028/29. A specific MTFP transition reserve of £400k will be created as part of the 2026/27 budget setting process.</p>
Identified budget reductions for 2026/27 are not achieved	Low	<p>No specific saving proposals are required in order to balance the budget in 26/27, but Directors, Divisional Directors and all budget managers have a responsibility to ensure they maintain spend within their approved budget allocation. As pressures emerge discussions will need to take place to identify saving opportunities from elsewhere in the Directorate to offset these pressures. As above the Financial Sustainability Plans will continue to be reviewed by the Senior Leadership Team with the aim of driving out costs / increasing income across key areas.</p>
Overspend against the proposed 2026/27 Children's Services budget	High	<p>Despite significant additional base funding over the last few years and actions taken by the service to manage pressures, an overspend is being forecast in 25/26 relating to Childrens' social care placements. The Director of Children's Services (DCS) continues to progress several work streams to mitigate against further spending pressures, but this is challenging for Councils</p>

Risk	Risk Rating	Mitigation
		across the Country. The Council maintains a specific Children's Services reserve which acts as a contingency against any un-forecasted overspending.
Delivery of the Safety Valve (Dedicated Schools Grant) Improvement Plan	Medium	Government announced, on 9 th February 2026, that 90% of funding will be provided to offset accrued DSG deficits at the end of the 2025/26 financial year. The information recently announced suggest the Council will have to find 10% of the deficit. As such, an earmarked reserve will be created as part of 2026/27 budget setting for £1.7m (based on 10% of an estimated accumulated deficit of £17m at the end of 2025/26).
Overspend against the proposed 2026/27 Adult Social Care budget	High	<p>An integrated Adult Social Care and Health contract was extended for a further 5 years, (from April 2025), with the Council paying a fixed payment for the Integrated Care Organisation, (ICO), to provide Adult Social Care Services. The Council continues to work jointly with the Health Trust in a programme of transformation to identify savings and manage spending pressures. However, current total spending against the S75 contract exceeds available budget by circa £35m (which is inclusive of Health-related costs). There is a risk that the ICO provides formal notice, from 31 March 2026, to exit the contract due to the financial challenges faced within the sector. If this occurs, the Council has a relatively short timeframe, (12 months), to safely transition all statutory social care services back into the Council's management. Part of this process will involve ascertaining the relevant financial liability for each respective partner, reviewing all existing, (circa 2,850), care packages and on-boarding a relevant, sustainable staffing structure.</p> <p>A specific Adult Social Care transformation / transition reserve of £730k will be created as part of the 2026/27 budget setting process.</p>
Insufficient income generated	Medium	<p>Several income budgets have increased significantly in recent years resulting in some shortfalls. The cost of living may have contributed to some shortfalls.</p> <p>A prudent view has been taken of income streams in 2026/27 and some budgets were rebased as part of the 2025/26 budget proposals. A contingency is held in respect of varying rent levels on the Council's Commercial Investment estate.</p>

Risk	Risk Rating	Mitigation
Collectability of council tax and NNDR	Low	<p>The Council introduced a new Council Tax Support Scheme for 2024/25 which improved the process for residents to access the financial support required.</p> <p>Increases in Local Housing Allowances provided financial assistance to those in rented accommodation and, alongside inflationary increases to pensions, the number of residents accessing financial support for their Council Tax has fallen. 2025/26 Collection rates for both Business Rates and Council Tax are currently in line with the budget set.</p> <p>Provision for appeals and non-collection of NNDR is included in 2026/27 NNDR income estimate.</p>
Insufficient reserve levels because of a significant budget variance or unforeseen event.	Medium	<p>A revised Revenue Reserves Policy has been presented as part of the 2026/27 budget setting process.</p> <p>The General Fund balance is estimated to remain at the desired level of 5% and the Comprehensive Spending Review Reserve is estimated to be maintained above the £3m target balance at year end.</p>
Exposure to changes in interest rates	Medium	<p>Treasury Management Strategy has been reviewed and updated as part of 2026/27 budget setting. All historic long term borrowing is currently on fixed rate deals.</p> <p>Interest rates have started to reduce recently, which could reduce the future costs of council borrowing.</p>
Inflationary pressures	High	<p>Budget build has included estimates of inflation at a rate of between 2.5% and 4% depending on the contract. A 3.0% pay award has been estimated and catered for within the 2026/27 base budget, with a contingency set aside to mitigate the risk of a higher pay award. Services will be expected to manage general non-pay inflation, but a modest central contingency is being held to address any exceptional unforeseen increases in pay and commissioned services.</p> <p>Improved governance arrangements continue to operate to provide greater transparency, and control, over the development and delivery of capital projects.</p>
Income linked to major prudential borrowing schemes not achieved at forecast levels.	Medium	<p>There have been examples during the last couple of years whereby certain income streams linked to historical borrowing have been at risk.</p>

Risk	Risk Rating	Mitigation
		Future Business Cases which require Council borrowing will be subject to closer political scrutiny with greater financial information and detailed business cases provided prior to Council approval.
Insufficient funding to maintain the Council's Property Asset Base	Medium	<p>The Council holds an extensive asset base which includes assets held outside the Bay that generate £13m income per annum and assets within the Bay that contribute £8m per annum. In recent years the property maintenance budget has been increased in recognition of this risk and a major repairs reserve established.</p> <p>The Council will look to dispose of surplus assets and use the subsequent proceeds to re-invest to make tangible progress against identified backlog maintenance.</p>
Economic impact of cost of living.	Medium	<p>The Council Tax Support Scheme continues to provide additional support to those most in need alongside recent increases in Local Housing Allowances.</p> <p>Grants relating to Homelessness and rough sleeping have continued into 2026/27, which will help fund continued support. A reserve has also been retained for crisis support.</p>

5.2 In accordance with the requirement of the Local Government Act 2003, the Chief Financial Officer must report to the Council on “the robustness of the estimates made for the purposes of the (budget) calculations” and the “adequacy of the proposed financial reserves”.

5.3 Taking account of the financial risks facing the Council and the mitigations outlined in paragraph 5.1 above, the Chief Financial Officer's Statement is as follows:

“I have taken into account information, risks and assurances from the Leader of the Council, the Cabinet and Council Directors in forming my opinion. My opinion is that the 2026/27 budget is based on robust budget estimates.”

This opinion is supported by the current financial position across the Council, with a small overspend forecast in 25/26 and material known pressure areas being addressed through the 2026/27 budget setting process.

The key risks are outlined in the table above.

5.4 In relation to reserve levels, a thorough review of all reserves held by the Council has been undertaken, as detailed within the Chief Finance Officer's Revenue Reserves Statement for 2026/27. The paper states:

“With these actions taken, and with the principles detailed consistently applied, as Section 151 Officer, I believe the reserves to be adequate’.

5.5 Actions are required in relation to the following key risks:

- a) That the Council maintains the focus on social care, both adults and children's, as the biggest financial risks to the Council.
- b) That the Council continues to maintain its focus on proactive prevention and support for homelessness alongside managing temporary accommodation needs in an effective and efficient manner.
- c) That the Council continues to assess the financial viability of the projects with its Capital Investment Plan.

This page is intentionally left blank

Budget 2026-2027

Chief Finance Officer's Update Report
for Priorities and Resources Review
Panel

January 2026

Introduction

1. The Council issued its 2026/27 draft budget papers for consultation in November 2025. This was in advance of Government announcing details of the Provisional Local Government Financial Settlement on 17 December 2025. The Final Settlement is not expected until early February 2026, which will include actual allocations for Councils.
2. The Provisional Financial Settlement includes a 2026/27 funding allocation for Torbay Council that is greater than the amount estimated within its budget proposals, currently published for consultation. In determining where to allocate new funding, consideration will be given to:
 - The draft budget gap of £700k that was reported in December;
 - Results from the 2026/27 budget consultation;
 - Feedback from the most recent residents survey;
 - Feedback from the Priority and Resources Panel sessions;
 - Further areas of risk and uncertainty in relation to the medium term financial position.

Impact of the Provisional Settlement

3. The Settlement indicates that Torbay Council will receive £204.377m as its Core Spending Power allocation in 2026/27. This is a 5% increase on the baseline figure for 2025/26 used within their model. However, the model does assume a higher increase to our Council Tax base than we have forecasted and therefore a higher level of Council tax funding. After adjusting for our local figures, we would receive a slightly lower increase of 4.4%.
4. Many of the previous specific grants have been rolled into the main funding formula, although some have remained separate and have been consolidated into four new grants. Torbay Council's allocations for the new consolidated grants are shown within the table below.

Local Government Finance Settlement - Consolidated Grants 2026/27 to 2028/29 ¹				
Select authority:	Torbay			
Consolidated Grant	2026/27 £m	2027/28 £m	2028/29 £m	Total £m
Homelessness, Rough Sleeping and Domestic Abuse Grant ^{2,3}	1.9	1.9	1.9	5.7
Public Health Grant ^{4,5}	13.0	13.2	13.5	39.6
Crisis and Resilience Funds	2.5	2.5	2.4	7.4
Children, Families and Youth Grant ⁷	2.5	2.4	2.2	7.0
Mayoral Capacity Funding	0.0	0.0	0.0	0.0
Total	19.8	20.0	20.0	59.8

5. Although some minor changes are expected within the final settlement, in general there appears to be real term reductions in these grants, with the exception of a small inflationary uplift to the Public Health Grant (circa 2%).

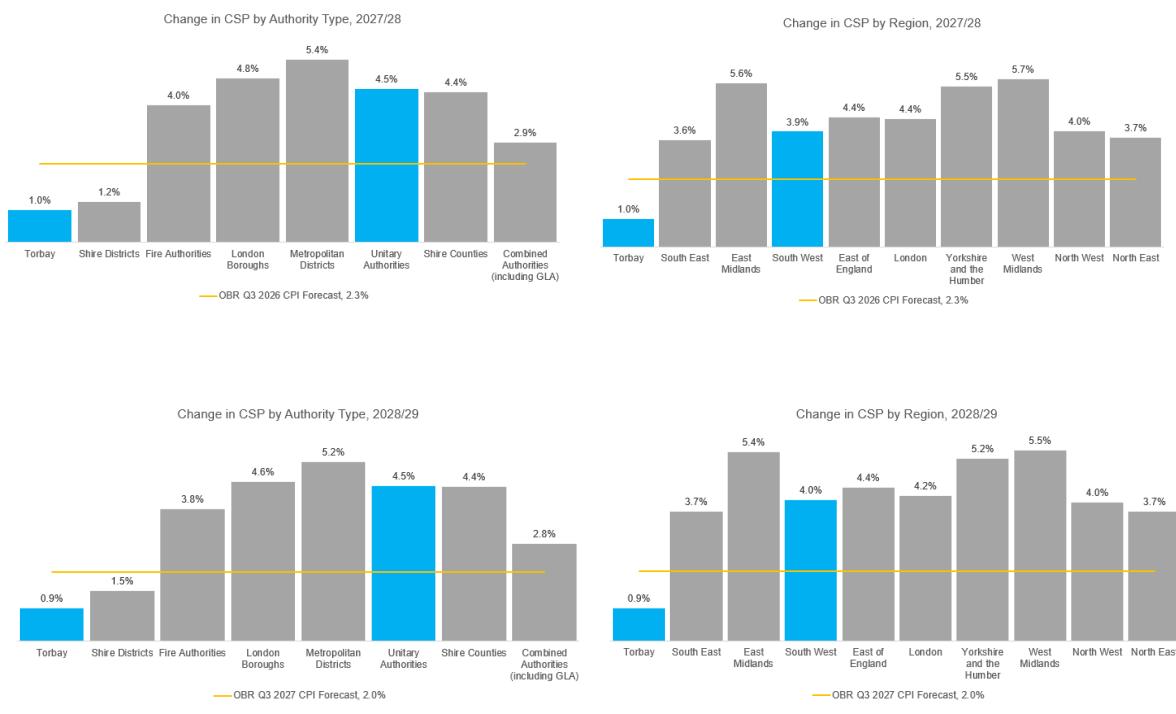
6. Compared to 2025/26, there is an increase in the Children's, Families and Youth Grant of £458k in 2026/27. However, there is then a 12% reduction shown over the next two years to 2028/29 that will need to be planned for. It will therefore be important for the additional £458k to be spent in a way that does not see all of it committed to the base budget, setting aside funding to offset future reductions in grant.

7. Although the 2026/27 settlement for Torbay Council is reasonable, of real concern is its allocation of funding in years two and three of the multi-year settlement. The table below shows how our Core Spending Power allocation would only increase by a maximum of 1% in both 2027/28 and 2028/29 with cash increases of just £1.9m, compared with the increase of £9.7m (5%) in 2026/27.

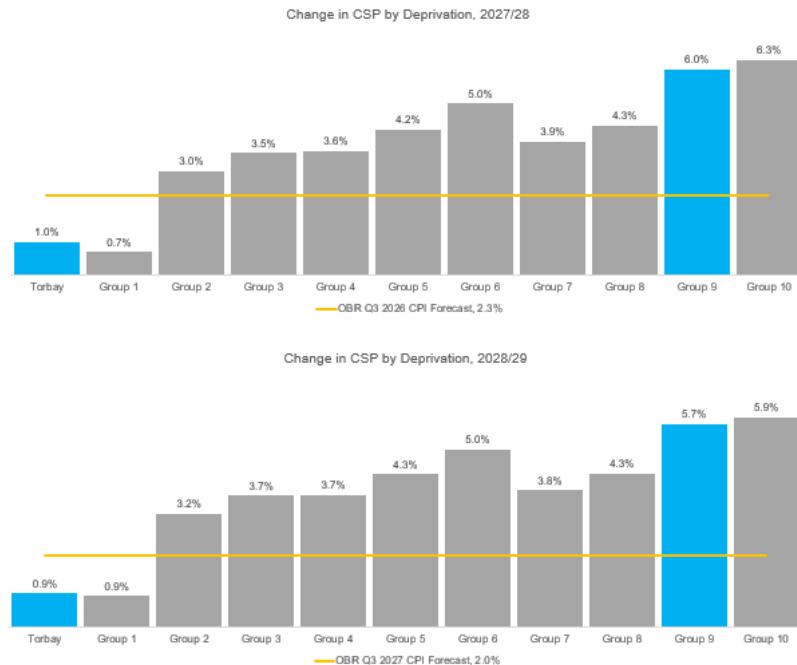
Illustrative Core Spending Power of Local Government:					
	2024-25 £ millions	2025-26 £ millions	2026-27 £ millions	2027-28 £ millions	2028-29 £ millions
Core Spending Power	178.1	194.6	204.4	206.3	208.3
Core Spending Power year-on-year change (£ millions)		16.6	9.7	1.9	1.9
Core Spending Power year-on-year change (%)		9.3%	5.0%	1.0%	0.9%

8. The significant reductions in Torbay Council's Funding formula assessment and allocation of grants from 2026/27 onwards, already assume 4.99% increases from Council Tax each year and an overly optimistic increase in the Council's Council Tax base figures. The net funding increase of £1.9m per annum will be well below predicted inflation and not sufficient to fund areas such as uplifts on salaries and wages and increased demand for Social Care.

9. This settlement for Torbay is particularly poor when compared with other councils. The table below shows how Torbay's percentage funding increase for 2027/28 and 2028/29 compares with the average increase across other Unitary Authorities and other Councils across the Southwest.



10. The new Fair Funding Formula refers to supporting areas of deprivation as one of its main aims, yet it clearly does not appear to be achieving this for Torbay. The graph below shows how Torbay compares with other Councils that have similar levels of deprivation, using the Index of multiple deprivation. Torbay Council is within the second highest banding (group 9), which has an average increase in Core Spending Power for 2027/28 of 6% compared with Torbay's 1% increase. Similarly, in 2028/29, the average increase is 5.7% compared with Torbay 0.9% increase.



11. The Council will be making representations to Government and be liaising with local Members of Parliament with regards to how poorly Torbay has fared for future year funding allocations prior to final national figures being confirmed in early February 2026. If representations are unsuccessful, the Council will face significant funding gaps in future years as stated in paragraph 23.

Impact on the budget proposals for 2026/27

12. Figures included within the provisional settlement provide £1.2m more funding compared with the Torbay budget proposals published for consultation in November 2025. This would enable the budget gap of £0.700m to be closed and leave funding of £0.5m remaining.

13. In addition, there is £658k of additional Families First Funding, as initially estimated, which is ringfenced for new spending within Children's Services, and a further £458k funding through the new consolidated Children's, Families and Youth Grant.

14. Within the recent Settlement information, there is reference to transitional protection for Councils who see their income fall as a result of Fair Funding formula changes. This protection, as well as determination of Recovery Grant Guarantees, assumes local authorities use the full Council Tax flexibility available to them, i.e. the rate increase of 4.99%. This is the rate that Government has applied for each year

across the three-year Settlement period to determine their stated Core Spending Power. Not applying the full Council Tax increase in 2026/27 could put the Council at risk of receiving less protection funding. This risk has been notified to the Cabinet who are minded to increase the charge to the full 4.99%, which would eliminate this risk. Further engagement will be undertaken.

15. With the forecasted net reduction in real term resources from Government in 2027/28 and 2028/29, and considering the Council's future financial sustainability, it is important not to significantly increase base budget spending in 2026/27 only to then have to consider significantly reducing spend, and budgets, in future years.
16. Also, given recent statements regarding risks to the future of the Section 75 agreement for integrated Adult Social Care services, it is important to consider this as an additional significant emerging spending pressure that has arisen since the draft budget papers were produced.

Additional Budget priorities post Settlement

Adult Social Care

17. The draft budget papers highlighted the Council's commitment within the Adult Social Care (ASC) integrated care contract and proposed an increase in the contract fee of £1.7m, which represented the equivalent to 2% ASC Council Tax precept. Also, in recognition of the spending pressures across the service, we committed a further increase for 2026/27 of £850k equivalent to 1% Council Tax.
18. Recent statements have highlighted a risk to the future of the Integrated Care Organisation, with Torbay and South Devon NHS Foundation Trust considering giving notice to the contract in January 2026. Given that actual costs of providing integrated health and social care services are currently significantly higher than the level of funding available, it is being considered whether some funding should be allocated for ASC. In 2026/27 this would fund specific 'invest to save' projects linked to our ASC transformation programme, which could then be added to the base budget in 2027/28. This would enable the Council to continue working proactively with our colleagues in Health to transform the existing care services in order to deliver a more sustainable, long-term model of care.

Regeneration

19. The Council remains ambitious in its plans for large scale regeneration across the Bay. However, despite attracting significant government funding to date, the viability and delivery of major projects such as Crossways, Union Square, the Strand, Brixham Port Infrastructure and the Paignton Waterfront Project remain challenging.
20. With this in mind, consideration will be given to creating a designated regeneration reserve to help part fund identified funding gaps for projects which have marginal viability.

Consultation and Resident Feedback

21. Following the current budget consultation (running until 18 January 2026), consideration will also be given for **one-off / time-limited** funding allocations in 2026/27 to reflect the investment priorities of our local residents, as being displayed through the current budget consultation and resident survey feedback. Such areas include:
 - Operation Town Centres;
 - Providing support for job creation and local businesses;
 - Operation Brighter Bay;
 - Helping to improve the skills base of local residents;
 - Improving our play parks and outdoor activity spaces.

Revised 2026/27 Revenue Budget by Directorate

22. The revised 2026/27 Revenue Budget will be re-presented upon final approval of the remaining surplus funding for allocation. For reference, the existing 2025/26 budget, by Directorate, is detailed in the table below. A detailed Budget Digest will be produced immediately after approval of the final Council budget in February 2026. For reference, the 2025/26 Budget Digest can be accessed through the link: [budget-digest-2025-26-for-publishing.pdf](https://www.torbay.gov.uk/budget-digest-2025-26-for-publishing.pdf)

Proposed Net budget for 2025/26			Initial 2025/26 Net £m	Revised 2025/26 Net £m
2024/25 Net £m	Re-presented 2024-25 Net £m	Directorate/Service		
55.9	55.9	Adult Services (Inc. Community & Customer Services)	58.3	60.4
	-9.3	- (Adults share of Social Care Grant)	-9.3	-11.1
54.6	54.6	Children's Services	56.3	57.1
	-9.3	- (Childrens share of Social Care Grant)	-9.3	-11.1
10.7	10.7	Public Health	11.0	11.6
	-10.7	- (Public Health Grant)	-11.0	-11.6
13.8	14.0	Corporate Services and Chief Executive	14.8	15.4
-16.6	7.1	Finance (Includes NIC Grant)	7.4	6.7
0	5.6	Treasury Management	5.6	5.6
-4.1	-4.1	Investment Properties	-4.1	-4.1
24.9	24.9	Place Services	27.7	28.6
139.2	139.4	TOTAL	147.3	147.5
Sources of Funding				
88.4	88.4	Council Tax	95.2	96.2
0	0.2	Services Grant	0.0	0.0
8.2	8.2	Revenue Support Grant	8.4	8.5
42.4	42.4	Business Rates (National Non-Domestic Rates)	43.1	42.8
0.2	0.2	New Homes Bonus	0.2	0.0
139.2	139.4	TOTAL	146.9	147.5

Medium Term Financial Outlook

23. Despite being able to present a balanced budget for 2026/27, with some areas of marginal investment, if the draft Settlement figures don't improve in February 2026, there will be significant budget gaps for 2027/28 and 2028/29 as a result of reductions in Torbay's fair funding allocation. We will continue to work through the medium term financial implications of this. Initial funding shortfalls are estimated to be circa £3m for each of these financial years assuming no further funding or management action is taken.

This page is intentionally left blank

Budget 2026/2027 - Consultation Report

Contents

Executive Summary	1
Introduction.....	2
Consultation responses.....	2
Responses to individual survey questions	3
Demographic questions.....	8

Executive Summary

The Cabinet published draft proposals for the Council's revenue and capital budget for 2026/27 in December 2025 and an online survey was created to gather public views. Paper copies were distributed to the main libraries. The consultation opened on Wednesday 3 December 2025 and closed at midnight on 18 January 2026.

There were 189 responses to the consultation survey, all were completed online. All percentages shown within this report use the number of people that completed the survey as the denominator. All comments within this report are shown as written by the respondent. No written representations or completed paper copies of the survey were received.

During the course of the consultation, residents and stakeholders were encouraged to take part with posts on our Facebook, LinkedIn and Nextdoor pages as well as articles in One Torbay.

A summary of responses to the key questions in the survey is shown in the table below.

Question	Important/ Support	%	Not Important/ Oppose	%
How important do you think it is for the council to invest in improving play parks and outdoor activity spaces compared to other priorities?	156	82.54%	29	15.34%
How important do you think it is for the council to support job creation and local businesses?	179	94.71%	7	3.70%
How important do you think it is for the council to increase the skills of those who live in the Bay to improve their aspirations?	166	87.83%	19	10.05%

What are your views on continuing Operation Brighter Bay and its focus in residential areas?	173	91.53%	9	4.76%
What are your views on continuing Operation Town Centres to make our town centres more welcoming?	179	94.71%	3	1.59%

Introduction

The Cabinet published their draft proposals for the Council's revenue and capital budget for 2026/27 in December 2025. An online survey was created to gather the views of the public and paper surveys were available in the main libraries.

The consultation opened on 3 December 2025 and closed at midnight on 18 January 2026.

The audience for this consultation was all those that live in or run a business in one of the three towns of Torbay – Torquay, Paignton and Brixham.

An online consultation was launched, with paper copies available on request and at the libraries in Torquay, Paignton and Brixham.

The consultation was promoted in a number of ways. This included:

- Media briefing
- Members' briefing
- The Council's e-Newsletter One Torbay
- Through regular staff news updates (as the majority of our employees are also Torbay residents)
- Press releases
- Social media
- On the Consultation webpage on the Council's website
- Two press releases were sent out, one at the start of the consultation and another later on in January, encouraging people to take part.

21 social media posts were scheduled in total (16 last year). This was across Facebook, LinkedIn and Nextdoor. Across all the social media channels the posts had a reach of 19,960 (compared to 10,452 last year) and made 33,625 impressions (compared to 16,029 last year). There were 181 clicks on the links to view the budget consultation (126 last year). 45 comments were left on the posts (32 last year), 38 reactions (15 last year) and 12 shares (21 last year).

Eight articles (4 last year) were shared through either the One Torbay or Staff News e-newsletters. In total these articles encouraged 187 subscribers (141 last year) to click on the links to the consultation 201 times (168 last year).

Consultation responses

The total number of responses received overall was 189 (146 last year).

All the 189 responses were completed online, in comparison, 145 were completed the same way last year. No paper surveys were received (1 last year).

The results below show all the responses. The percentages may not always add up to 100% due to rounding, and not all respondents answering all questions. Microsoft CoPilot was used to assist analysis of the themes in the comments.

Responses to individual survey questions

(Question numbers are different to those used in the survey due to introduction statement and data use question)

Question 1

We have been carrying out a review of our play parks and outdoor activity spaces that are used by our children and young people. We know investment will be needed to improve these and have been talking to our children and young people on their views on what they would like. How important do you think it is for the council to invest in improving these spaces compared to other priorities?

Option	Total	Percent
Very important	68	35.98%
Quite important	88	46.56%
Not very important	24	12.70%
Not important at all	5	2.64%
Don't know	4	2.12%
Total	189	

Question 2

What do you feel is missing from our play parks and outdoor spaces?

128 comments.

Theme	Summary
Maintenance and condition 94 mentions	Respondents consistently say play parks feel tired and poorly maintained. Broken equipment, mud, graffiti and general wear reduce confidence and usage. Many say that basic upkeep matters more than new features and that neglected parks discourage families and older children from using them.
More and better equipment 89 mentions	People want more modern, varied play equipment rather than the same small layouts repeated everywhere. Requests span toddlers to teenagers, with stronger interest in challenging equipment and exercise options. Variety is seen as key to repeat visits and wider appeal.

Facilities for older children and teenagers 67 mentions	Many residents feel older children and teenagers are overlooked. They ask for skate parks, pump tracks, BMX facilities and climbing features. Without these, young people are seen as drifting into streets and town centres instead of using safe, active spaces.
Water play, seating and facilities 51 mentions	Splash parks and water play are widely requested, especially on seafront sites. Seating, toilets, shelter and refreshments are also seen as crucial. These facilities allow families to stay longer and use parks in varied weather.
Safety, lighting and inclusion 46 mentions	Concerns focus on poor lighting, vandalism and intimidating behaviour. Many also highlight inclusive design, accessible equipment and toilets. Parks should feel safe, welcoming and usable for disabled children and carers.

Question 3

We want to create the conditions here in the Bay for a strong and sustainable economy that supports a diverse mix of businesses, industries and jobs that inspire. How important do you think it is for the council to support job creation and local businesses?

Option	Total	Percent
Very important	136	71.96%
Quite important	43	22.75%
Not very important	5	2.64%
Not important at all	2	1.06%
Don't know	3	1.59%
Total	189	

Question 4

Is there a particular area that you would like us to focus on with regard to creating jobs and supporting local business?

133 comments.

Theme	Summary
Supporting small and independent businesses 104 mentions	Respondents strongly favour local and independent businesses. These are seen as vital to community identity and resilience. Many believe current conditions discourage small traders and allow town centres to hollow out.

Town centre regeneration and empty shops 92 mentions	Residents see town centres as essential to economic recovery but currently unattractive. Empty shops damage confidence and footfall. People support pop-ups, mixed uses, culture and residential conversion.
Business rates, rents and affordability 88 mentions	High rents and rates are described as the main reason shops close or never open. Many argue lower income is better than empty units and see affordability as a direct lever the Council can influence.
Year-round jobs and job quality 76 mentions	There is frustration with seasonal, low-paid work. Respondents want stable, year-round jobs with progression. Better quality employment is seen as key to retaining young people.
Key growth sectors 71 mentions	Hospitality remains important but fragile. Construction, manufacturing, skilled trades and technology are highlighted as offering more stable, better-paid employment.

Question 5

We want to encourage aspiration among our residents of working age and provide opportunities for everyone, driving training opportunities to empower people to improve their skills. How important do you think it is for the council to increase the skills of those who live in the Bay to improve their aspirations?

Option	Total	Percent
Very important	100	52.91%
Quite important	66	34.92%
Not very important	15	7.94%
Not important at all	4	2.12%
Don't know	4	2.12%
Total	189	

Question 6

Are there any particular sectors that we need to be providing better opportunities for training and skill development?

106 comments.

Theme	Summary
Apprenticeships and work experience 88 mentions	Apprenticeships are the most frequently supported solution. Respondents want clear routes from education into work, across many sectors. Work experience is seen as critical for confidence and employability.
Skilled trades and construction 72 mentions	Concern is strong about declining trade skills. Training in plumbing, electrical, engineering and construction is viewed as urgent and well matched to local needs.
Health and social care skills 64 mentions	Care roles feature heavily due to workforce shortages. Respondents highlight low pay and stress the need for training and progression to make care a sustainable career.
Hospitality and service careers 61 mentions	Many want hospitality treated as a serious career. Better training, leadership development and progression routes are seen as necessary for sector stability.
Adult learning and inclusion 55 mentions	Adult education, reskilling and basic skills appear frequently. Disabled people, carers and older workers are highlighted as needing flexible and accessible training options.

Question 7

We are proud of our place, and for the past two years investment has been put into improving our area through Operation Brighter Bay. This has seen line marking re-done, increased grass cutting and more flower displays. We now want to expand this into residential areas. What are your views on continuing this programme and its focus in residential areas?

Option	Total	Percent
Strongly support	95	50.26%
Support	78	41.27%
Oppose	6	3.17%
Strongly oppose	3	1.59%
Don't know	7	3.70%
Total	189	

Question 8

Are there any other improvements you would like to see in your local area that are not currently part of Operation Brighter Bay?

131 comments.

Theme	Summary
Street cleaning, litter, dog fouling and bins 119 mentions	This is the strongest theme. Residents describe persistent litter, overflowing bins and dog fouling. Cleanliness is directly linked to pride, wellbeing and perceptions of safety.
Roads, pavements and potholes 112 mentions	Poor surfaces, potholes and trip hazards dominate comments. Issues especially affect older and disabled residents and are seen as neglected basics.
Weeds, hedges and verge maintenance 98 mentions	Overgrown vegetation blocking pavements is a common frustration. Respondents want consistent maintenance and enforcement of responsibilities.
Drainage and surface water flooding 63 mentions	Blocked drains and surface water flooding are regularly described. Many feel these problems are avoidable with better routine maintenance.
Parking and neighbourhood management 51 mentions	Residential parking pressure, vans and campervans feature strongly. Calls focus on clearer rules and consistent enforcement.

Question 9

Under Operation Town Centres we have been addressing a range of things including anti-social behaviour. This has included the introduction of Town Centre Officers, Street Marshals, and improvements to CCTV. However, we believe there is more work to be done in making these spaces more welcoming. What are your views on continuing this programme to make our town centres more welcoming?

Option	Total	Percent
Strongly support	125	66.14%
Support	54	28.57%
Oppose	1	0.53%
Strongly oppose	2	1.06%
Don't know	7	3.70%
Total	189	

Question 10

Are there any other improvements you would like to see in your local town centre that are not currently part of Operation Town Centres?

124 comments.

Theme	Summary
Safety, anti-social behaviour and confidence 127 mentions	Feeling unsafe dominates town centre feedback. Visible drug use and intimidating behaviour reduce visits, particularly for families and older residents. Perception is as important as incidents.
Visible policing and enforcement 111 mentions	Respondents want more visible police patrols rather than wardens alone. Presence is seen as key to deterrence and reassurance.
Factory Row and related services 96 mentions	Factory Row in Torquay is repeatedly cited as symbolic. Many question the concentration of services in a central location and its effect on safety, dignity and town centre recovery.
Empty shops and town centre decline 93 mentions	Vacant units are linked to poor image, reduced footfall and fear. Respondents want active uses to restore life and confidence.
Cleanliness, graffiti and appearance 71 mentions	Graffiti, lighting, toilets and general upkeep shape perceptions. Clean, well-maintained spaces are seen as essential to revitalising town centres.

Demographic questions

Which town do you live in? Select only one

Option	Total	Percentage
Torquay	107	56.61%
Paignton	53	28.04%
Brixham	21	11.11%

First letters/numbers of postcode

Option	Total	Percentage
TQ1	62	32.80%
TQ2	43	22.75%
TQ3	24	12.70%
TQ4	30	15.87%
TQ5	20	10.58%
TQ12	2	1.06%

Responding as a resident or business

Option	Total	Percentage
Resident	180	95.24%
Business	4	2.12%
Prefer not to say	5	2.64%

Which of the following age groups applies to you? Tick one only

Option	Total	Percentage
0-15	0	0%
16-24	3	1.59%
25-34	16	8.47%
35-44	31	16.40%
45-54	25	13.23%
55-64	47	24.87%
65-74	38	20.11%
75+	18	9.52%
Prefer not to say	11	5.82%

What is your gender? Select only one

Option	Total	Percentage
Male	75	39.68%
Female	103	54.50%
Prefer not to say	11	5.82%

Which of the following best describes your ethnic background?

Option	Total	Percentage
White	174	92.06%
Mixed ethnicity	7	3.70%
Asian or Asian British	1	0.53%
Black or Black British	3	1.59%
Chinese	0	0%
Prefer not to say	4	2.12%

Employment Status

Option	Total	Percentage
Working full-time in Torbay	47	24.87%
Working full-time elsewhere in Devon	11	5.82%
Working part-time in Torbay	28	14.81%
Working part-time elsewhere in Devon	7	3.70%
Self-employed – full, or part-time	13	6.88%
Student	1	0.53%
Looking after Family/Home	3	1.59%
Temporary Sick	0	0%
Long-Term Sick	1	0.53%
Retired	63	33.33%
Unemployed	2	1.06%
Prefer not to say	11	5.82%

Do you consider yourself to be disabled in any way?

Option	Total	Percentage
Yes	30	15.87%
No	144	76.19%
Prefer not to say	15	7.94%

If you answered "Yes", please tell us how it affects you.

Option	Total	Percentage
It affects my mobility	19	10.05%
It affects my vision	1	0.53%
It affects my hearing	2	1.06%
It affects me in another way	6	3.17%
Prefer not to say	1	0.53%

- Have you spent any time in care?

Option	Total	Percentage
Yes	6	3.17%
No	172	91%
Prefer not to say	10	5.29%

This page is intentionally left blank

Torbay Residents Satisfaction Survey Results 2025

Contents

Torbay Residents Satisfaction Survey 2025	1
Foreword from the Leader of the Council	1
Introduction.....	4
Executive summary of the results.....	4
Methodology	6
Findings.....	7
Key themes from the Roadshows.....	16
Demographics	17
Communications and engagement evaluation.....	18

Foreword from the Leader of the Council

I'd like to thank everyone who took part in our second Residents' Satisfaction Survey. Whether you completed it online, filled in a paper copy, or spoke to us at one of our roadshows, your feedback has helped us understand what life feels like in Torbay right now, including what's improving, what still frustrates people, and where we should focus our effort next.

I particularly want to thank the young people aged 12–15 who took part in the young people's version of the survey, helping us understand what it feels like growing up in Torbay.

We received 22% more responses than when we first ran this survey in 2023, plus a 40% increase in the number of 12-15 year olds who completed the survey specifically designed for that age group. These higher response rates matter as it gives us a stronger, more reliable picture of what residents think and what you want us to improve.

The improvements you're seeing and why they matter

The most encouraging message from this year's results is that seven of the core measures have improved since 2023, including several that go right to the heart of what residents tell us matters most: value for money, trust, and whether the Council acts on local concerns. We also saw improvement across most questions in the survey for 12–15 year olds, including liking where they live, belonging, feeling listened to and trust.

The results show that the Council is delivering for residents – satisfaction with Torbay as a place to live increasing from 56% to 58%, and satisfaction with how Torbay Council runs things has risen from 23% to 28%. Among 12–15 year olds, more young people said they like where they live (68% compared to 34%) and feel the Council is doing a good job (32% compared to 6%).

These are not abstract measures. They reflect everyday experience from the condition of local areas to how well services work, through to how confident people feel that we are focused on the right priorities.

One of the clearest improvements is on value for money, up 12 percentage points from 21% with 33% of residents agreeing that the Council provides value for money. This improvement suggests more people are beginning to recognise the steps we're taking but it also comes with a clear challenge: we must keep improving, through visible results, that we are spending public money carefully and well.

The percentage of residents agreeing that we act on local concerns has increased from 26% to 30%. This reinforces the message we heard at roadshows where people told us they want action on the things that affect daily life most, and they want clearer feedback on what has been done and why.

Those who speak positively about the Council increased from 18% to 23% (with those that speak negatively about the Council decreasing by 4% as well). Reported trust in the Council increased from 30% to 35% with those not trusting the Council falling by 8%. Amongst the 12-15 year olds who responded 31% said they trust the Council and 26% said that the Council listens (up from 20% and 15% respectively in 2023).

These improvements are welcome and they tell us we're moving in the right direction, but we recognise that there is still a long way to go.

Changes in services people value

The responses we received highlight where residents have noticed improvements in specific services:

- Satisfaction with **library services** rose by 10% – although the views in our survey for 12-15 year olds were more mixed.
- Satisfaction with **services and support for older people** rose by 8%
- Satisfaction with **sport and leisure services** increased by 5%

We know that these are important services that contribute to people's wellbeing and independence as well as their community connection and quality of life.

At the same time, you also told us that, even where satisfaction has not risen sharply, levels of dissatisfaction have fallen in some of the areas. For example:

- Dissatisfaction with **pavement maintenance** and **road maintenance** reduced by 10% and 9% respectively
- Dissatisfaction with **street cleansing** reduced by 9%

Whilst many residents feel there is still room for improvement, people are less dissatisfied than they were in 2023. This aligns with our focus on Operation Brighter Bay, which we will continue and build on over the next year.

Where we need to do better

This year, fewer residents aged 16+ said they feel safe outside during the day and after dark. Among 12–15 year olds, feelings were more mixed, with more saying they feel safe in the day, but a larger number also saying they feel unsafe, particularly after dark.

Young people also highlighted concerns about drugs, alcohol, homelessness and antisocial behaviour, especially in town centres and parks.

For those aged 12–15 years as well as for those age 16+, there was a mixed view of whether people from different ethnic backgrounds get on well together locally; but what was really clear where the things which matter to young people: feeling safe, tackling antisocial behaviour, being able to trust and hear from the Council, and having more positive things to do and places to go.

This reinforces the need to continue with Operation Town Centres as well as our wider work on community safety and pride in place.

You told us that we need to communicate more clearly, with the proportion of residents feeling well informed about Council services and benefits remaining static at around 40%. When residents explained their views on trust, issues around transparency and, in particular, public consultations were the third highest issue (behind spending and value for money and roads and transport). Young people told us they often don't feel listened to or don't always understand what decisions are being made or why.

We recognise that residents want us to focus on the basics, be more transparent about decisions and spending, and show more visibly how consultation influences outcomes.

Our commitment

It is pleasing to see the improvements around Torbay are being recognised, but we know that our communities have a clear expectation that more needs to be done. We will use these results to sharpen our focus on the areas that matter most to people in Torbay:

- Cleaner streets and better maintained residential areas
- Better roads and pavements, and clearer prioritisation of repairs
- A stronger sense of safety in our communities, town centres and parks
- Greater transparency and continued improvements in communication, including with our young people
- Continued improvement in the services our residents value most, including support for older people
- Supporting more positive opportunities for young people, including safe spaces and activities, reflecting what many of the 12–15 year olds who responded to the survey told us

Most importantly, we will keep listening. This survey is not the end of the conversation, but a checkpoint along the way. We know we need to do more to hear from young people, and we will strengthen how we engage with them ahead of the next survey.

Thank you again for taking the time to share your views and help shape a Torbay that is healthier, happier and more prosperous for everyone.

Cllr David Thomas

Leader of Torbay Council

Introduction

From Tuesday 16 September 2025 to Sunday 2 November 2025 Torbay Council ran its second Residents Satisfaction Survey. As well as making this survey available to complete online, 15 face-to-face Residents Roadshows took place. Understanding resident views is a key element of assessing the effectiveness of a local authority, alongside cost and performance information. It can also strengthen local accountability and be a key part of our approach to managing our own performance.

The purpose of the Survey was to seek the views of our residents on the effectiveness of the Council. We are seeking to use the results from the survey to improve how the Council operates.

This report presents the findings from the main survey aimed at those aged 16 and over who live in Torbay. There is a separate survey which shows the findings from the 12 to 15-year-old survey – you can see this in Appendix 1.

Executive summary of the results

As advised by the Local Government Association (LGA), we have weighted our results against the age of our population. We do this because the people who answer might not perfectly represent the whole of our population. For example, if more older people respond than younger people, which has been the case with this survey, the results could be biased. By weighting the results, this adjusts the data so that each age group reflects its actual share of the population. This means the final results are more accurate and better represent everyone, not just the people who responded. We weighted the results the same way in the 2023 survey.

This year we received in total 1,674 surveys. This was an increase from the 1,369 completed surveys we received when we ran the survey in 2023. That's a 22% increase.

15 engagement events / roadshows were also run this year where 891 people were spoken to with 248 paper surveys completed. This is an increase from 2023, when 10 roadshows took place.

Compared to 2023, in seven questions the results have gone up:

- Asked about their local area as a place to live - those who answered very or fairly satisfied went up by 2% from 56% to 58%
- How Torbay Council runs things - those who answered very or fairly satisfied went up 5% from 23% to 28%
- Asked if we provide value for money - those who answered strongly or tend to agree went up by 12% from 21% to 33%
- Asked if we act on the concerns of local residents - those who answered a great deal or fair amount went up 4% from 26% to 30%
- When asked how you feel about Torbay Council - those that speak positively of the council went up 5% from 18% to 23%
- When asked how strongly do you feel you belong to your local area - those that answered very or fairly strongly went up 2% from 64% to 66%
- When asked if our residents trust us - those that answered a great deal or fair amount went up 5% from 30% to 35%.

One question went down by 1%. This was:

- How well informed our residents are about our services and benefits – Those that answered very or fairly well informed went down from 42% to 41%

Three questions went down 2% or more:

- How safe do you feel when outside in your local area after dark - very or fairly safe - down 2% from 42% to 40%
- How safe do you feel when outside in your local area during the day - very or fairly safe - down 4% from 72% to 68%
- Local area is a place where people from different ethnic backgrounds get on well together - Definitely or tend to agree - down 5% from 53% to 48%

For the questions about our services, please note that this year we asked if our residents were neither satisfied or dissatisfied which we didn't do in 2023. Last time we asked don't know instead.

- Waste collection - very or fairly satisfied - stayed the same at 78% but fairly or very dissatisfied went down by 8% from 21% to 13%
- Street Cleansing - fairly or very dissatisfied - went down by 9% from 52% to 43%. Very or fairly satisfied fell though by 6% from 46% to 40%
- Parks and green spaces - Fairly or very dissatisfied - went down by 6% from 33% to 27 % but very or fairly satisfied also went down 7% from 65% to 58%
- Road maintenance - fairly or very dissatisfied - went down by 9% from 78% to 69%. Very or fairly satisfied changed by 2% from 20% to 18%
- Pavement Maintenance - fairy or very dissatisfied - went down by 10% from 61% to 51%. Very or fairly satisfied went down by 5% from 36% to 31%
- Library services - very or fairly satisfied - went up by 10% from 57% to 67%
- Sport and leisure services - very or fairly satisfied - up by 5% from 44% to 49%
- Services & support for older people - very or fairly satisfied - up by 8% from 26% to 34%. Fairly or very dissatisfied stayed the same at 28%
- Services & support for children & young people - very or fairly satisfied - up by 1% from 23% to 24%. Fairly or very dissatisfied though went up by 5% from 33% to 38%

New questions this year:

- 41% responded definitely or tended to agree that people in their local area pull together.
- A number of Anti-Social Behaviour questions were asked about how they feel in their local area. The highest answer for each one is:
 - Noisy neighbours or loud parties - 41% don't see these as a big problem
 - Rubbish or litter lying around - 24% see this as a fairly big problem
 - Vandalism, graffiti & damage to property / vehicles - 32% don't see this as a very big problem
 - People using or dealing drugs - 45% see this as a very big problem
 - People being drunk or rowdy in public places - 28% see this as a very big problem
 - Groups hanging around the streets - 27% see this as a very big problem

This year, after asking the question about Trust we also asked our residents why they answered the way they did. Microsoft Copilot, which is an AI-powered tool, was used to assist in the analysis and summarisation of the feedback received for this question. Copilot reviewed the free text comments and identified key themes.

Of all the 1,857 individual comments in this section, there were 297 negative comments, 247 positive, and 1,313 neutral comments.

There is clearly more work to be done around the issue of trust in the council, with the largest number of comments on a single issue (267) being around spending and value for money.

The second biggest issue in terms of number of people raising it (197) was around roads and transport, with potholes being a particular concern but also related issues such as bus services.

Transparency was the next biggest issue raised with 190 people commenting on this. Particularly in relation to communications and transparency with public consultations there is a perception that decisions have already been made. This suggests we need to do more to feedback to residents and also involve them at the earliest possible stage. Also raised in this was slow or no replies to emails/complaints and a desire for clearer 'why' behind decisions and spend.

Methodology

In conducting the survey, we took account of the LGA guidance "Are you being served?". The LGA measures resident satisfaction with councils every four months.

Six key indicators are used to measure residents' views of their local council. Respondents are also asked to indicate their level of satisfaction with nine council services. Other questions focus on perceptions of safety, trust in politicians and government, and media coverage of councils.

This year's survey included several new questions that the LGA added into the 2025 survey. These were focused on how people pull together to improve the local area as well as various anti-social behaviour scenarios.

As well as providing a regular, long-term view of public opinions of councils at a national level, this polling also provides comparator figures for councils who wish to benchmark their own local survey results.

Whilst the LGA use a representative random sample of 1,001 British adults (aged 18 and over) to be polled by telephone, we determined that an online survey supplemented by roadshows in each of the three towns would provide the most cost-effective means of reaching as many residents as possible.

In making that decision, we recognised that the mode of data collection can have a marked impact on results. Although results are only accurately comparable with surveys conducted via telephone, we have included the comparator data within the results in this report.

We also decided that we wanted to hear the voice of young people and so the survey was also open to those aged 12 and over (with one question omitted). Please see Appendix 1 for the results of this survey.

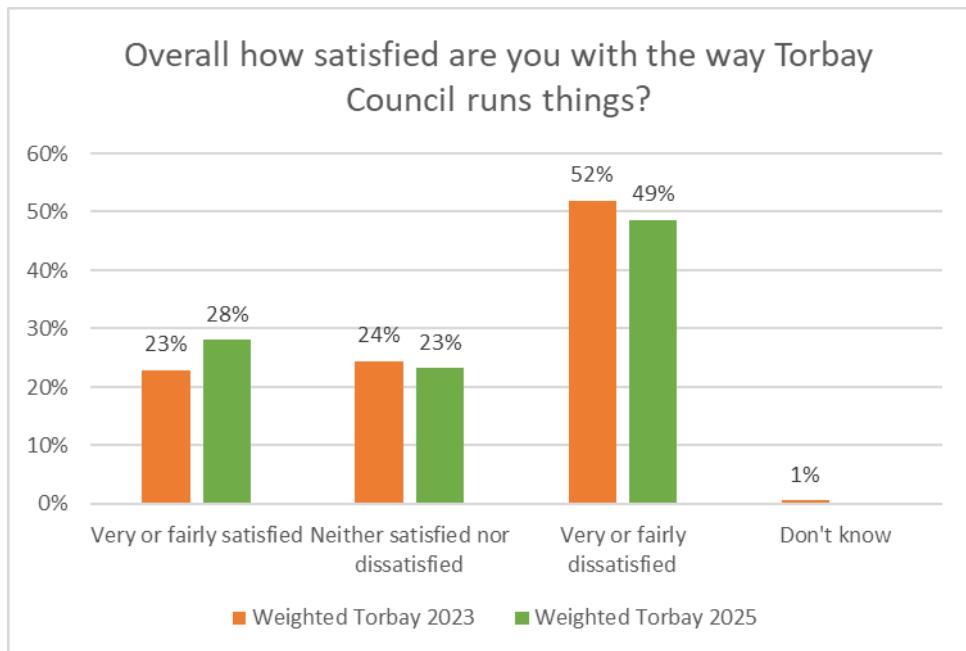
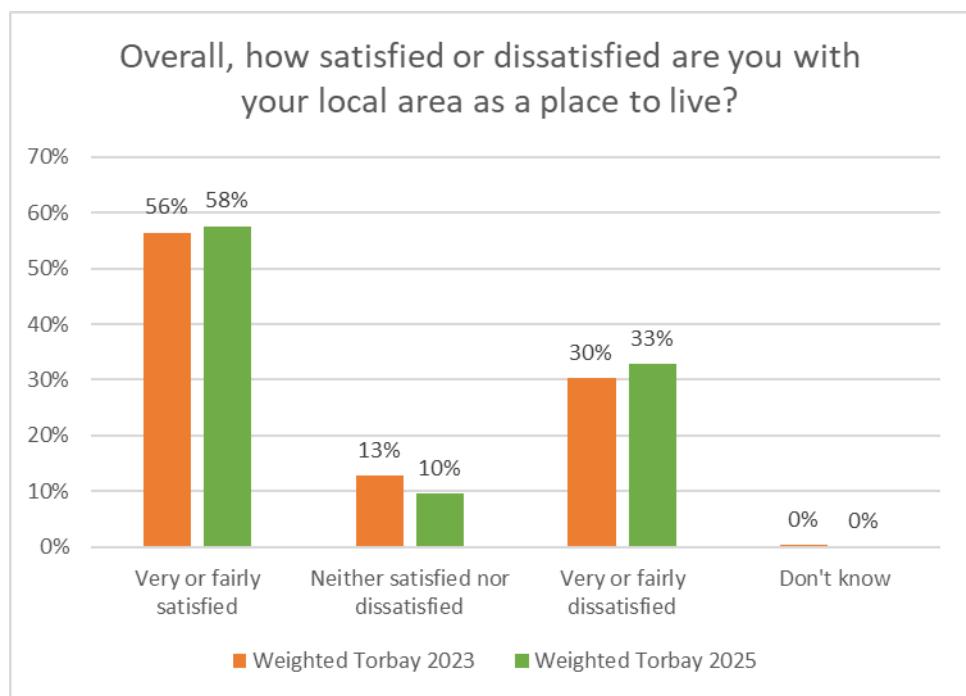
We used a wide range of communication and engagement methods to promote the surveys and encourage Torbay residents to participate. This included face-to-face engagement via the Residents Roadshows at a range of locations across Torquay, Paignton and Brixham which had printed surveys, to online surveys, and paper surveys left at venues including libraries.

Findings

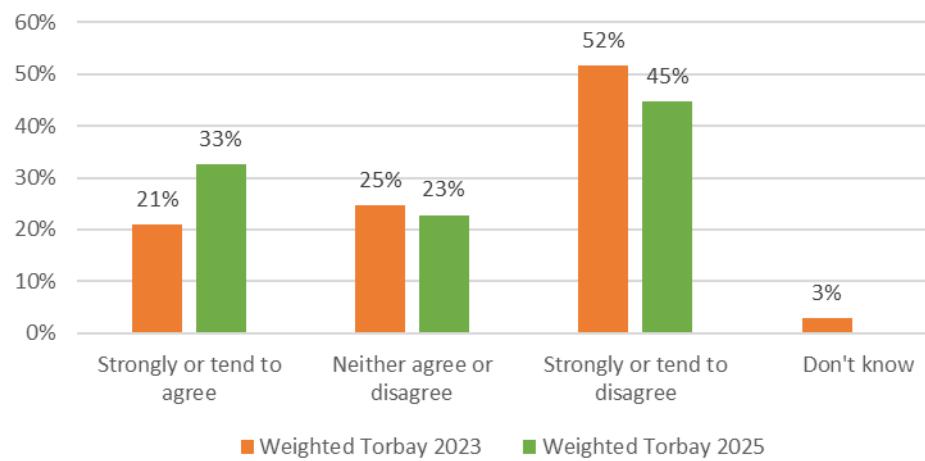
A total of 1,674 surveys were completed – 1,419 online and 255 from the roadshows and/or paper surveys. This is an increase from 2023 when a total of 1,369 surveys were completed (931 online and 438 from the roadshows and/or paper surveys).

In total, 891 people were spoken to at the 15 engagement events with 248 paper surveys completed during them.

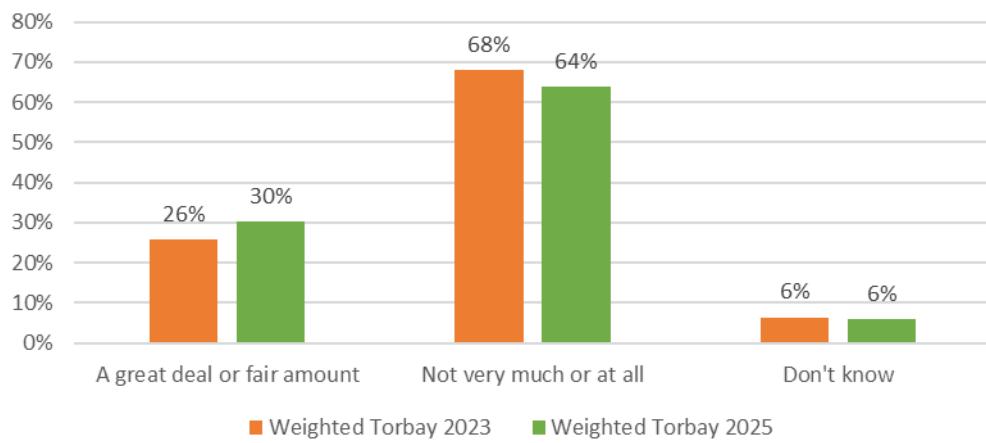
In accordance with the LGA guidance, we have taken the overall responses and weighted them by age. Below are the graphs that show the weighted results, comparing the 2023 results with the latest survey carried out in 2025.



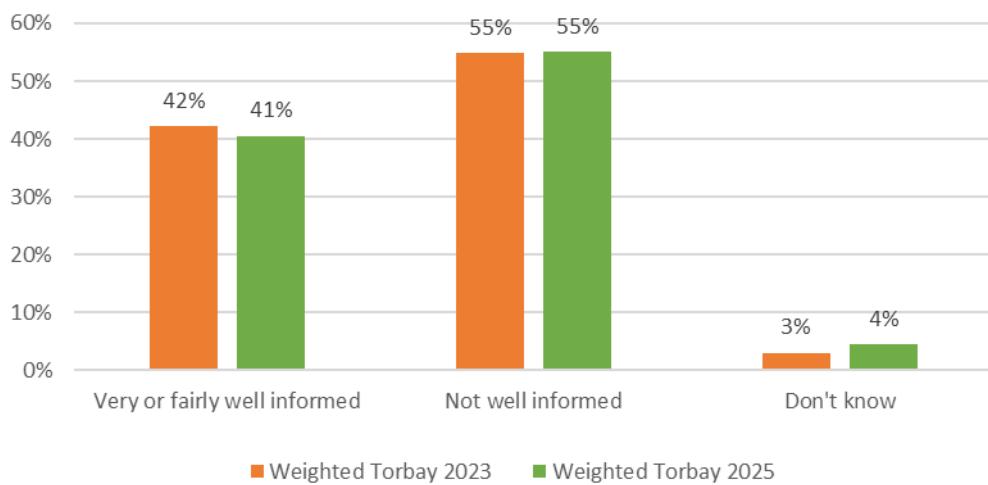
To what extent do you agree or disagree that Torbay Council provides value for money?



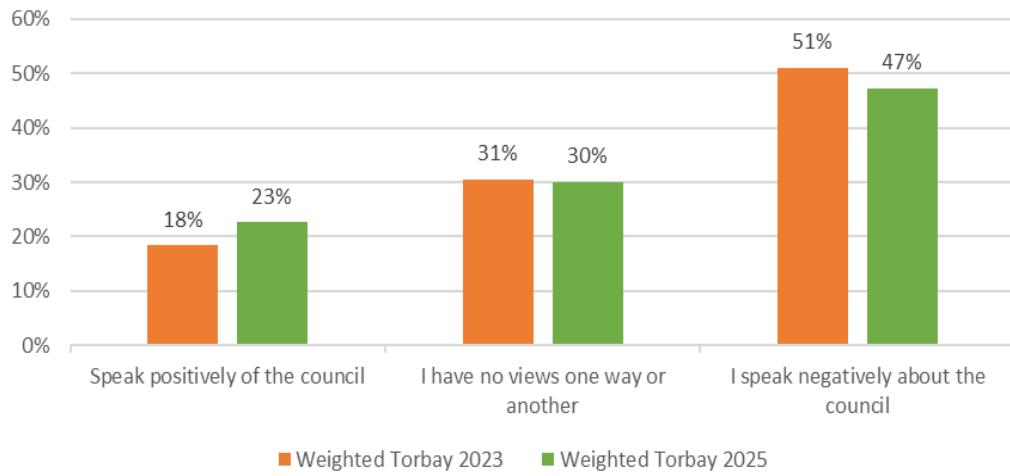
To what extent do you think Torbay Council acts on the concerns of local residents?



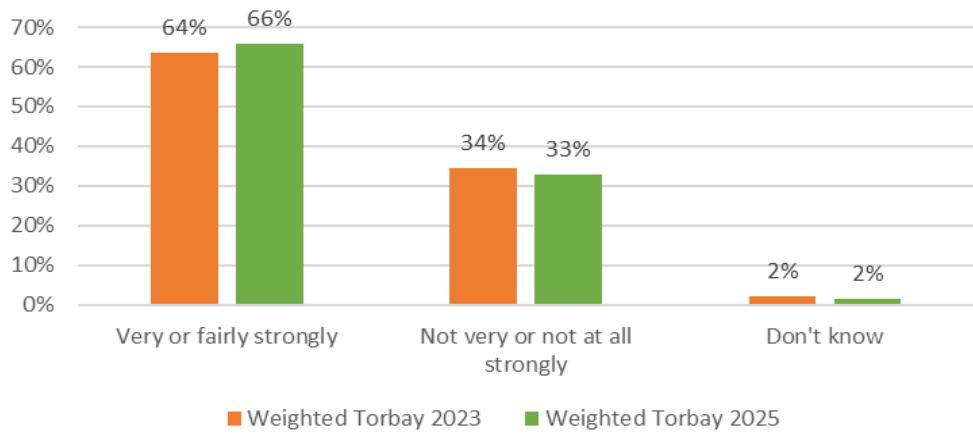
Overall, how well informed do you think Torbay Council keeps residents informed about the services and benefits it provides?



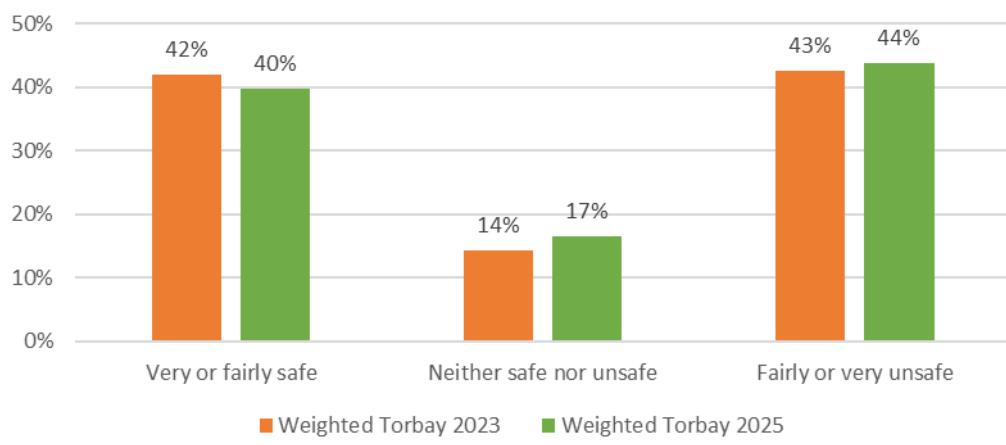
Which of the following statements comes closest to how you feel about Torbay Council



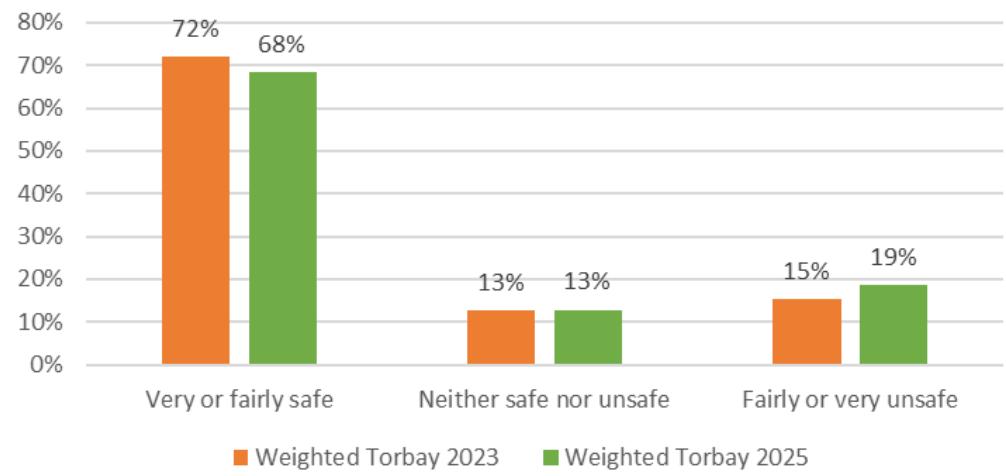
How strongly do you feel you belong to your local area?

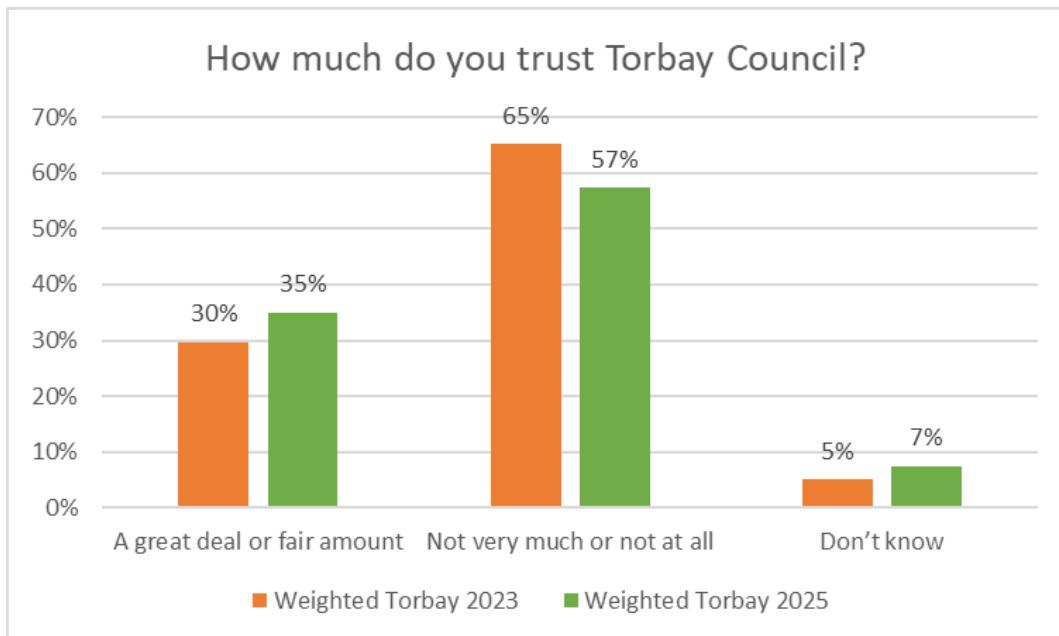


How safe or unsafe do you feel when outside in your local area after dark?



How safe or unsafe do you feel when outside in your local area during the day?





In this year's survey, following this question we included a free text question which asked the respondent to elaborate on why they answered the way they did. Microsoft Copilot was used to assist in the analysis and summarisation of the feedback received for this. Copilot, an AI-powered tool, reviewed the free text comments from the provided dataset, identifying key themes.

Of all the 1,857 individual comments in this section, there were 297 negative comments, 247 positive, and 1,313 neutral comments.

Although more than a thousand residents responded to the survey and a wide variety of subjects and views came up, and there were some local variations depending on where people lived, there were a number of themes that were fairly consistent across the Bay.

There is clearly more work to be done around the issue of trust in the council, with the largest number of comments on a single issue (267) being around spending and value for money.

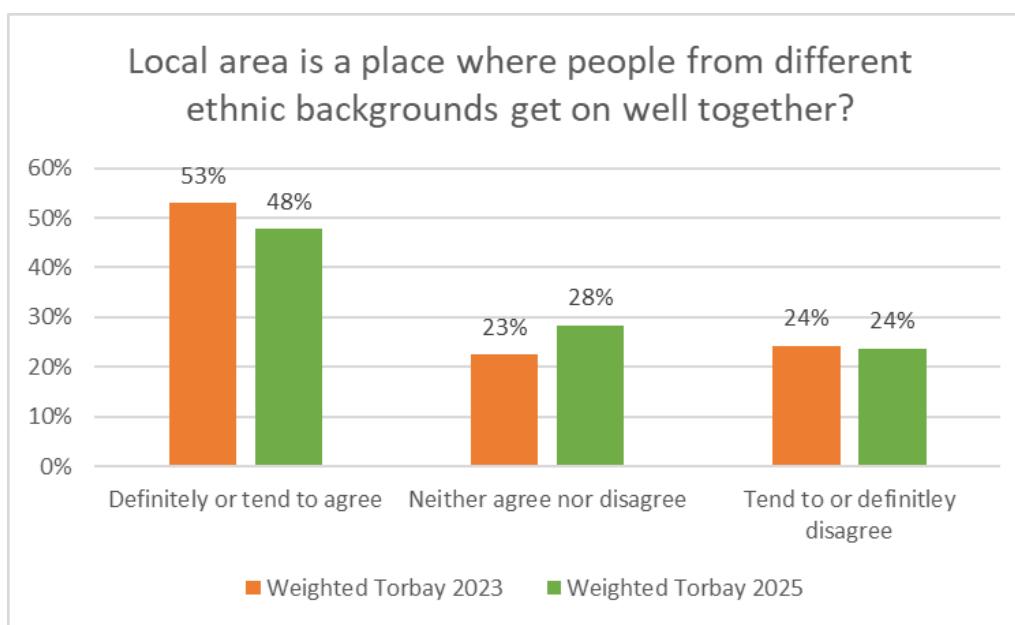
The second biggest issue in terms of number of people raising it (197) was around roads and transport, with potholes being a particular concern but also related issues such as bus services.

Transparency was the next biggest issue raised with 190 people commenting on this and particularly in relation to public consultations there is a perception that decisions have already been made. This suggests we need to do more to feedback to residents and also involve them at the earliest possible stage.

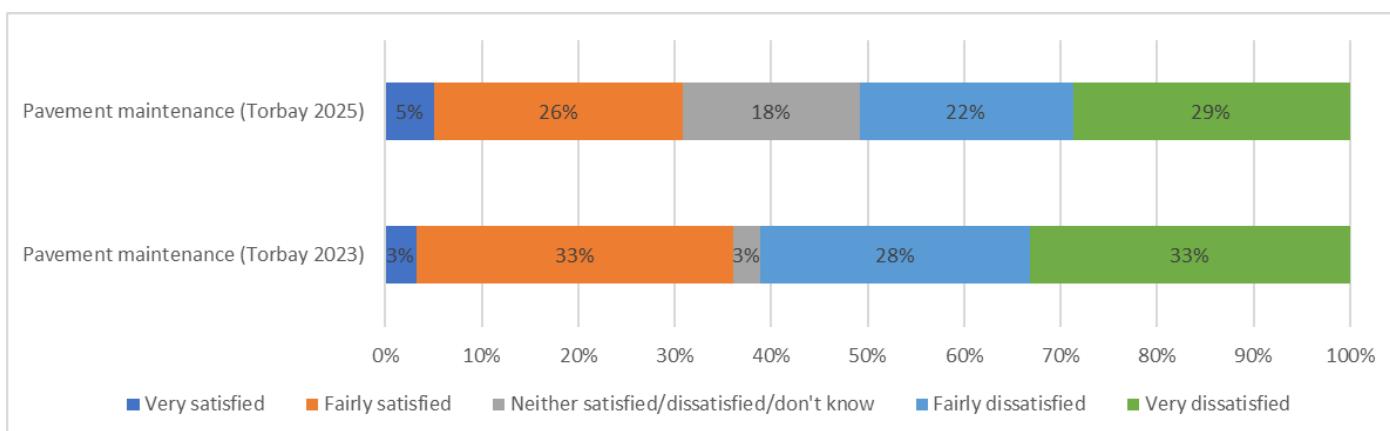
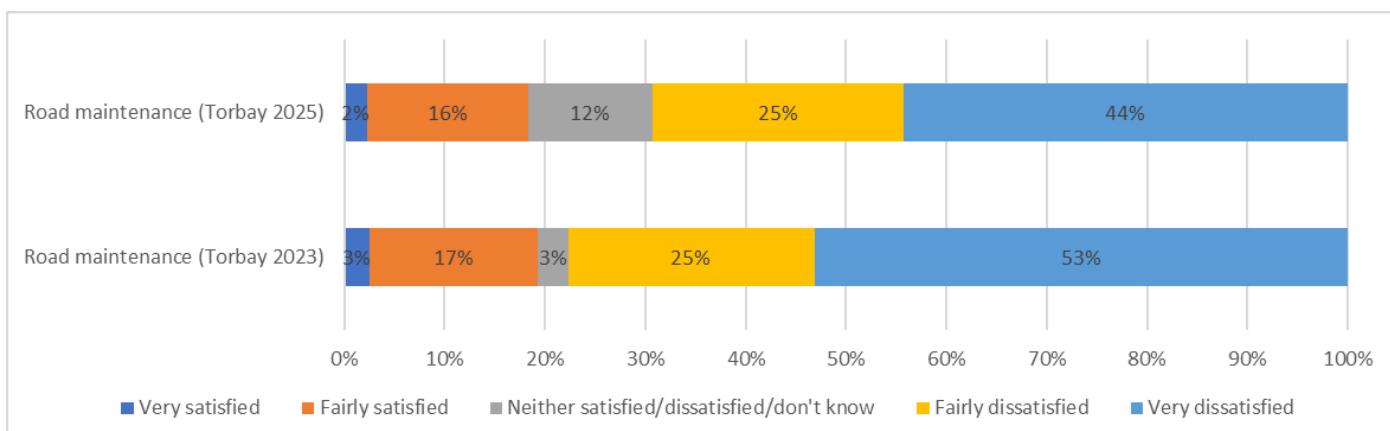
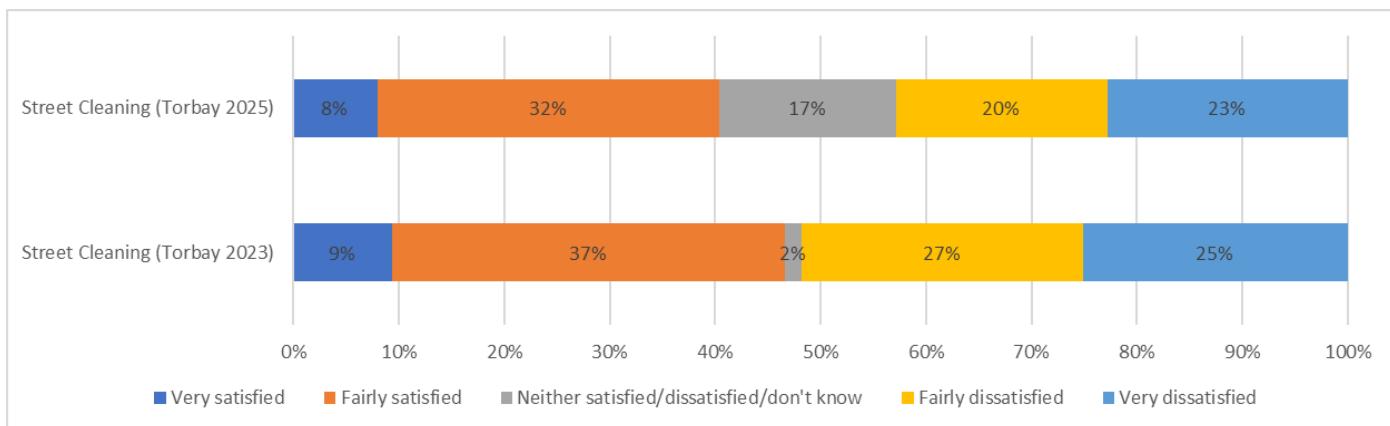
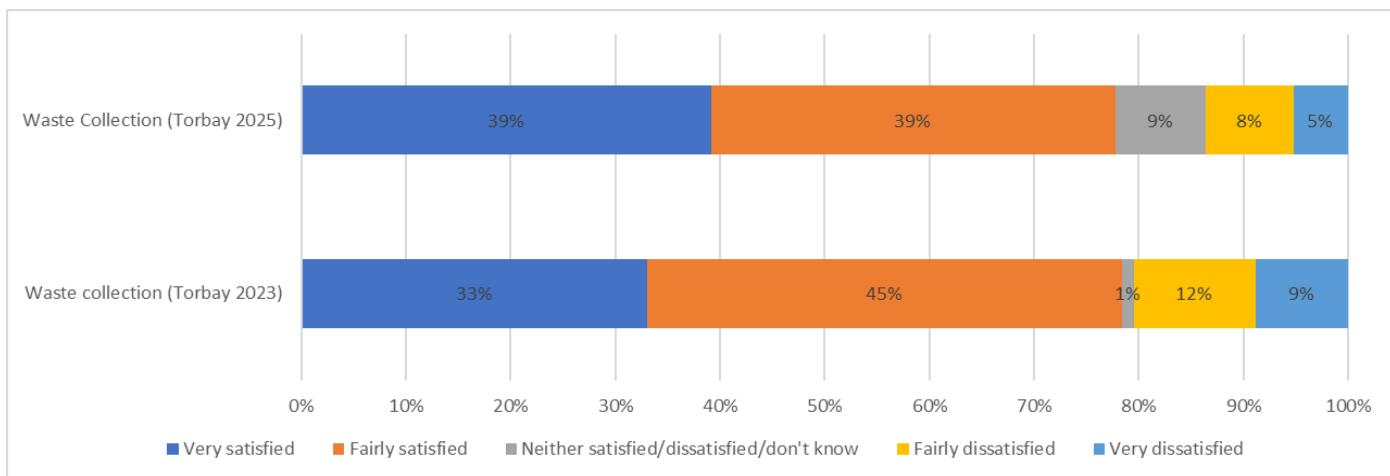
Below is a summary of the main issues that were mentioned:

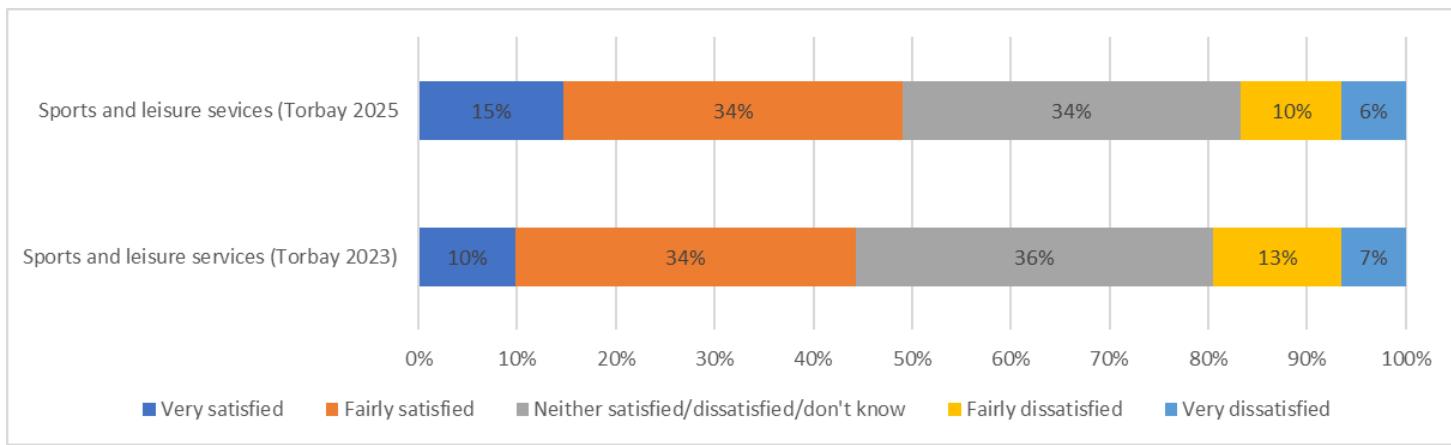
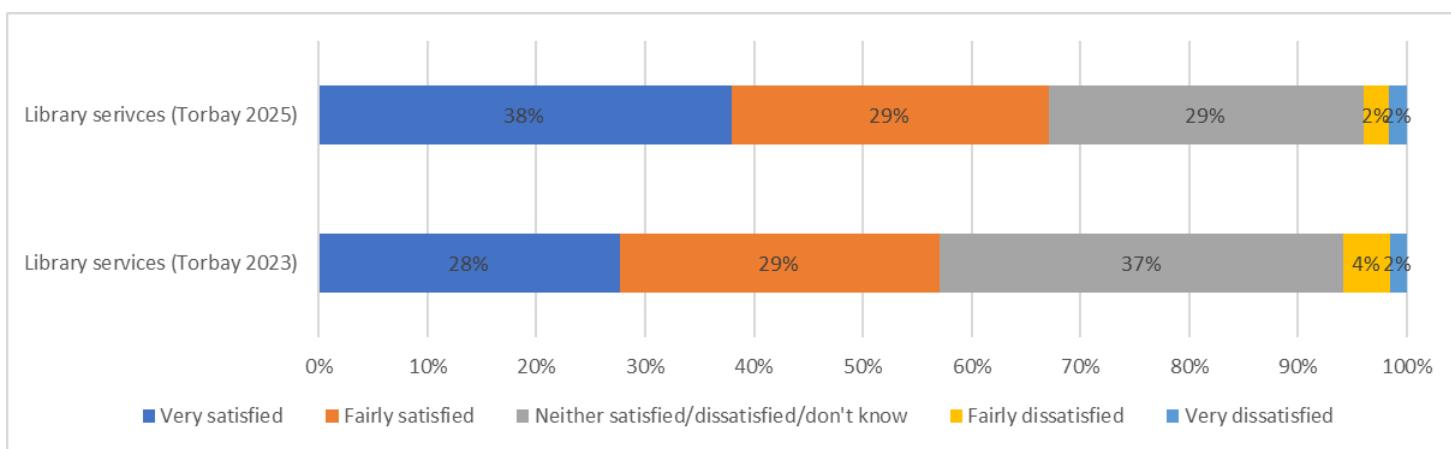
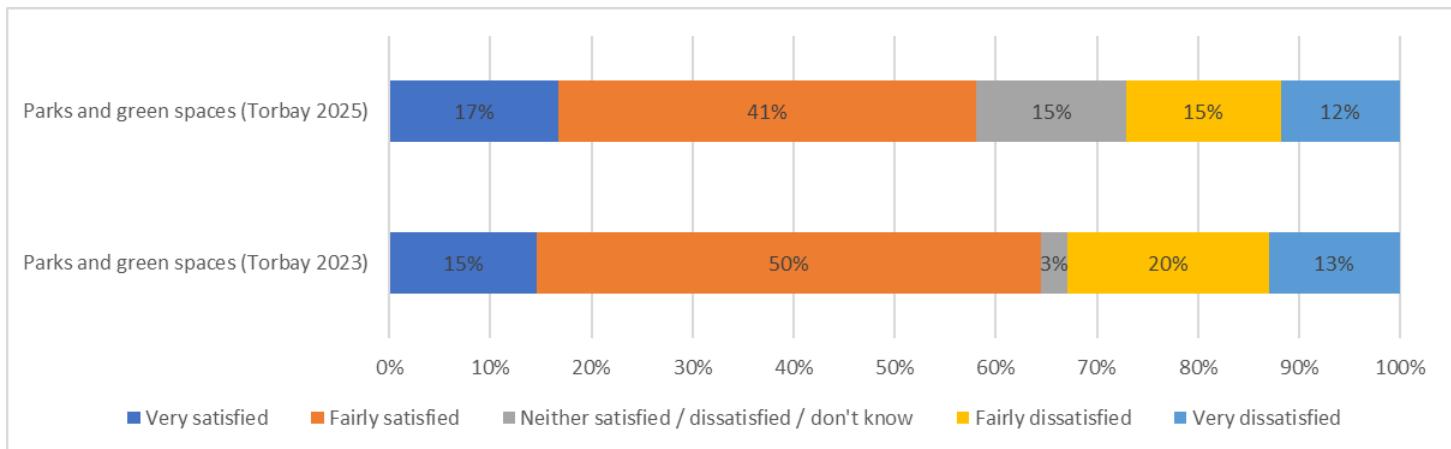
Theme or issue	How many comments on the issue
Spending and value for money – a perception that the council wastes money, rising council tax without improvements, a suggestion that we should focus on the basics rather than large capital investment.	267
Roads and transport – in particular around potholes, traffic flow, parking charges and bus services.	197

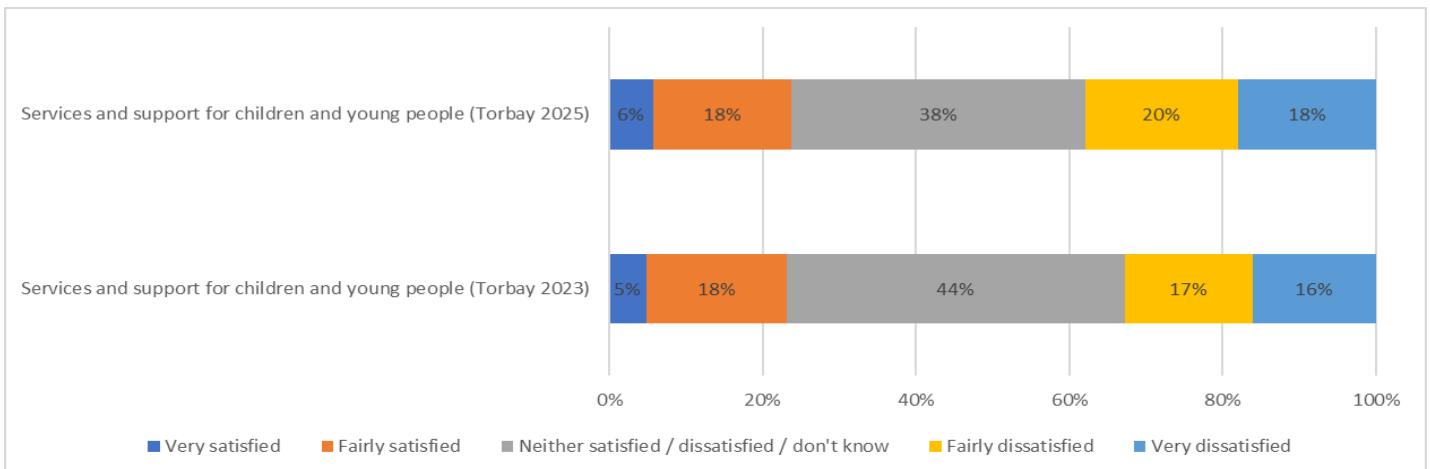
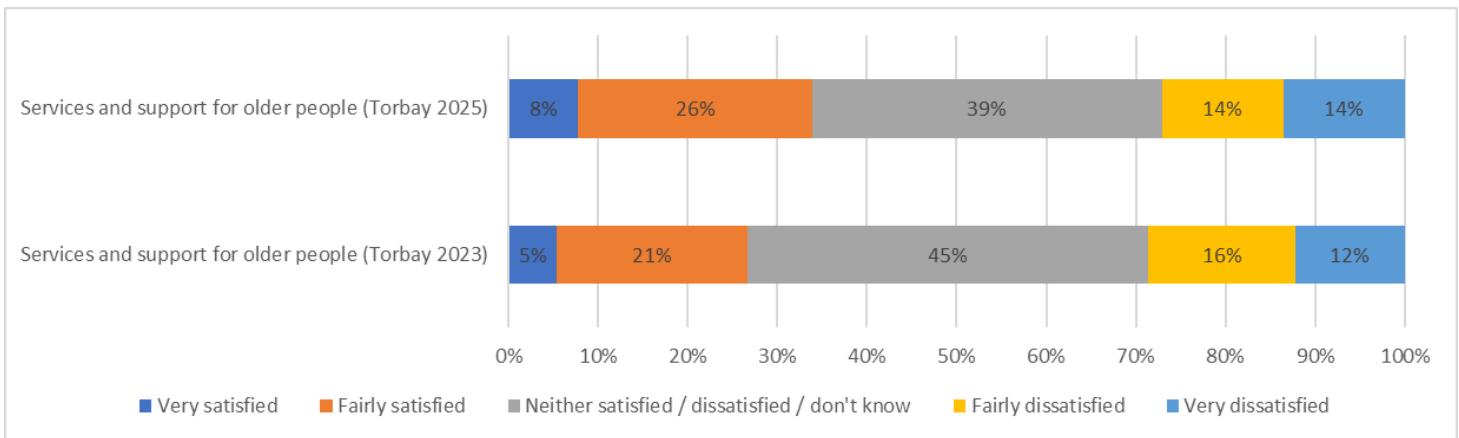
Communication, transparency and consultation. Perceived lack of early- stage engagement, consultations seen as “decided already,” slow or no replies to emails/complaints/FOI, and desire for clearer “why” behind decisions and spend.	190
Perceived inequality between the different parts of Torbay (Torquay vs Brixham vs Paignton) - Paignton and Brixham residents regularly say they feel neglected relative to Torquay (e.g., public realm, enforcement, road maintenance). Paignton often cited as “run down” or “messy”; Brixham residents reference harbour decisions and town- centre priorities.	153
Maintenance and cleanliness - Requests to increase frequency/quality of street cleaning, weed control, gully clearing, graffiti removal, and verge cutting.	128
Planning and development decisions - design quality/heritage fit, enforcement consistency and perceived deference to large developers. Calls for more transparency and heritage stewardship.	91
Crime and anti-social behaviour - Feeling unsafe in parts of Torquay (e.g., Castle Circus, Upper Union Street), visible street drinking/drug use, and desire for more wardens/police on foot and consistent PSPO enforcement.	89
Customers and access – Comments regarding unanswered calls, being passed around departments etc. Residents want accountable case handling and timely responses.	81
Concern about housing and Houses of Multiple Occupation (HMOs) - Concerns about HMOs in tourist areas; demand for affordable housing for locals; frustration at second- home tax impacts and clarity on how those revenues are used.	78



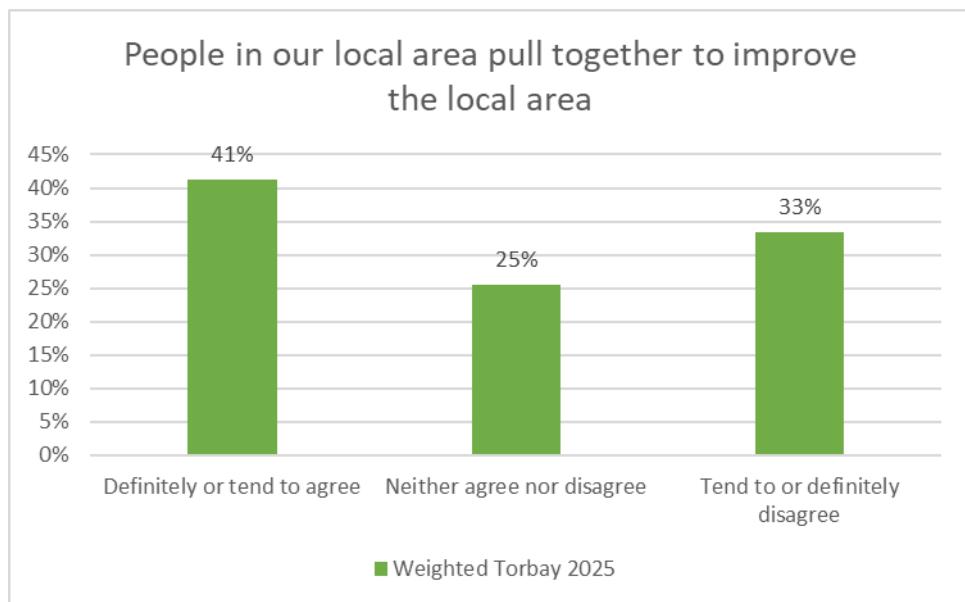
How satisfied are our residents with their services:

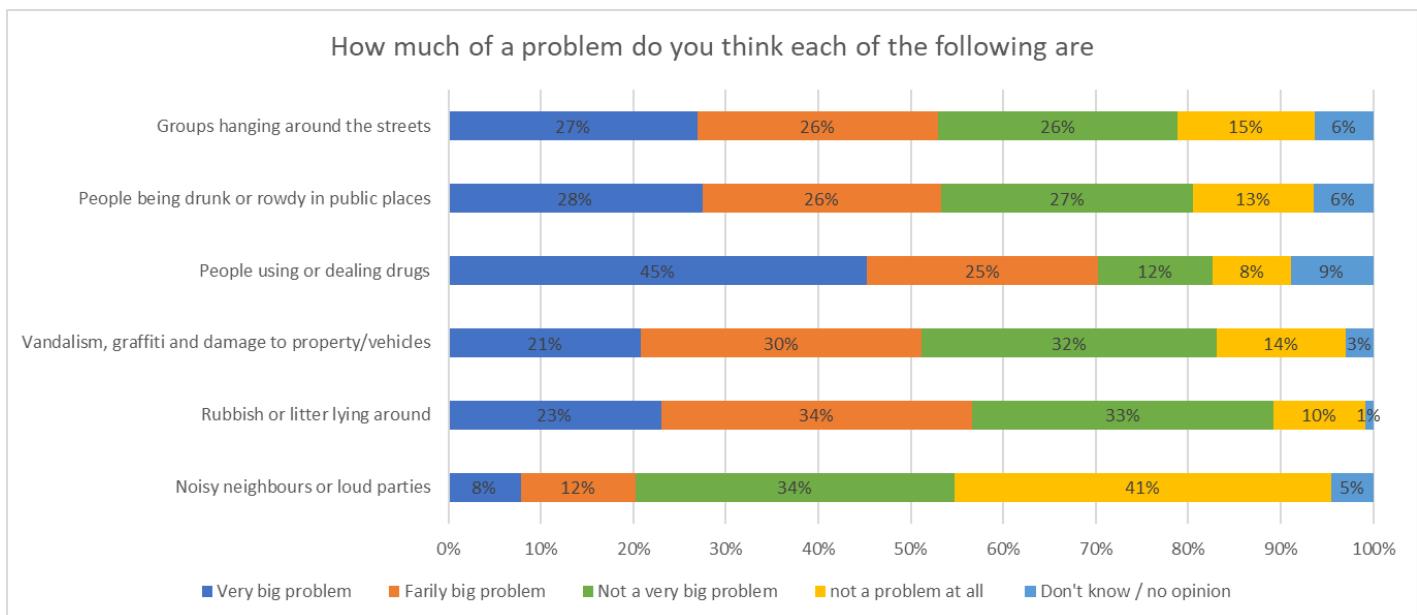






The next questions were new additions to this year's survey and don't have comparable data from 2023:





Key themes from the Roadshows

Although more than 1,500 residents responded to the survey and a wide variety of subjects and views came up, as well as there were some local variations depending on where people lived, there were several themes that were consistent across the Bay.

From both talking to people at the Roadshows and through the Surveys it was clear that there are still certain services, notably household waste and recycling collections and parks and green spaces where a significant proportion of respondents were either satisfied or very satisfied.

It was equally clear that there were some services that residents weren't satisfied with, such as road maintenance and pavement maintenance.

In addition to the surveys, at the Roadshows we also used enquiry forms to capture some of the main issues residents were facing, so that these could be looked into and acted upon.

Analysis of the themes captured during the conversations at the Roadshows was also done using CoPilot. The following list is of the five most common themes (number of mentions in brackets):

- Empty shops and town centre vitality (6)
 - Examples: "Empty shops"; "Too many empty shops in Paignton"; "Viability of local shops"; "Open closed shops for popup businesses".
- Regeneration and development progress (5)
 - Examples: "What is happening with regeneration in Paignton"; "Questions over plans for central car park"; "When will Victoria Street works start"; "Former hotel in Victoria Street".
- ASB and community safety (4)
 - Examples: "ASB Union Street" (twice); "ASB in town centre"; "Need to tackle ASB in Paignton".
- Roads and highways maintenance and safety (3)
 - Examples: "Concern over road maintenance/ number of potholes"; "Poor state of roads"; "Speeding traffic".
- Cleanliness and upkeep of public spaces (3)

- Examples: "Pavement litter/dog mess"; "Town needs deep clean"; "Parks poorly maintained".

Demographics

Age

Considerable effort was made to target all age groups and particularly younger age groups. Despite this, and perhaps reflecting Torbay's older demographic, there were many more people aged 55 or over (1,106) responding to the survey than in the groups aged 54 and under (431).

This also reflected the Roadshow events where the vast majority of people we spoke to were in the older, 55 and above, bracket. The largest age bracket was the 65-74 age bracket with 433 respondents to the survey, compared to the lowest bracket which was the 16-24 demographic with 30 responses.

0-15	16-24	25-34	35-44	45-54	55-64	65-74	75 plus
2	30	79	122	198	384	433	289

Gender

Female	Male	Prefer not to say
858	683	53

Ethnicity

The vast majority of respondents to the Residents Survey identified as White British (1,495), compared to 28 who answered Mixed Ethnicity, 13 as Asian or Asian British, 8 as Black or Black British, 2 as Chinese and 39 as Other Ethnic Group.

Again, this reflected the experience of the Roadshows where there were far more residents that spoke to us who were White British than any other ethnic groups.

Disability

Of the respondents, 397 considered themselves disabled compared to 1,147 respondents who didn't. Of the disabled respondents most (293) said it affected their mobility.

It affects my mobility	It affects my vision	It affects my hearing	It affects me in another way	Prefer not to say
293	45	80	130	46

We asked two new demographic questions for this survey, which have been in place on our other survey's for a while now. This is about considering yourself to be a carer or spending time in care:

Do you consider yourself to be a carer (unpaid carer to a friend or relative?)

Yes	No	Prefer not to say

15	51	5
----	----	---

Have you spent any time in care?

Yes	No	Prefer not to say
7	54	11

Communications and engagement evaluation

We used a wide range of communication and engagement methods to promote the surveys and encourage Torbay residents to participate. This included face-to-face engagement via the Residents Roadshows at a range of locations across Torquay, Paignton and Brixham, printed and online surveys and paper surveys left at venues including libraries.

Below is a summary of the channels and methods used and the reach each one had. The majority of surveys (1,419) were completed online through our Consultation webpage, while a total of 255 were completed at the Residents Roadshows either on paper surveys or on MS Forms. There were also 50 paper surveys completed from the ones that were left at libraries and local businesses. Web traffic was directed to our Consultation webpages through a range of channels.

Press releases

Three press releases were issued to the media.

In total over the survey period, the articles on the News section of our website they received 186 views, from 73 active users.

- 5 November 2025: [Still time for 12-15 year olds to have their say on life in Torbay - Torbay Council](#) - 9 views, 1 active user, average engagement time 1m 42s
- 22 October 2025: [Just over a week to go to have your say on Torbay Residents' Satisfaction Survey - Torbay Council](#) - 24 views, 19 active users, 16s
- 19 September 2025: [Have your say – Residents in Torbay to be asked their views in wide-ranging survey as part of an autumn of engagement - Torbay Council](#) - 153 views, 53 active users, 28s

Other media

17 September 2025: Torbay Weekly, [Leader's Column](#)

Social media

A social media campaign ran from 18 September to 2 November 2025. The campaign was extended to 15 November for the 12-15 Survey.

Posts were published on our channels on Facebook, LinkedIn and NextDoor to publicise the survey and the engagement events.

- Total posts: 67
- Total clicks: 267
- Total reach: 36,668
- Total impressions: 69,357
- Engagement rate: 0.72%

- Total comments: 96
- Total likes: 63
- Shares/reposts: 67

Meta (Social Media) advertising

A separate paid-for post was made using the Meta network which appeared on the Facebook and Instagram social media platforms. This included a link to the online survey. The post was targeted at adults aged 18 and over living in Torbay.

£93.20 was spent from 15 October to 1 November. This resulted in 586 link clicks, at a cost of £0.16 per click, which is the average for similar ads.

The post reached 12,276 accounts with 32,227 impressions.

Email newsletters

10 articles were included in email newsletters - one Members' Briefing and nine in One Torbay. These were seen 52,351 times and generated 389 clicks to the Consultations page of the website or directly to the main survey and 12-15 survey pages.

This page is intentionally left blank

Appendix 1 - Residents Satisfaction Survey 2026 for 12-15 year olds Results

Introduction

A survey for 12-15 year-olds in Torbay was launched on 19 September 2025 at the same time as the wider Residents Satisfaction Survey (which was for all residents aged 16 and over), to capture the views of some of Torbay's younger population.

It is the second time that Torbay Council has participated in the Local Government Association's survey. Understanding resident or customer views is a key element of assessing the effectiveness of a local authority, alongside cost and performance information. It can also strengthen local accountability and be a key part of our approach to managing our own performance.

Executive summary of the results

There were 77 responses to this year's survey. This is an increase from the 55 completed surveys we received when we ran this in 2023. That is a 40% increase.

The survey was part of the main Residents Survey on our website. It was mentioned in all press releases about the Residents Satisfaction Survey and promoted via social media. Direct emails were sent to key stakeholders such as schools and organisations working with young people.

There is more information on where the survey was sent in the communications and engagement section of this report.

Compared to 2023, the results went up in most of the questions:

- Asked if we listen to people - those that answered yes went up 11% from 15% to 26%.
- For how strongly do you belong to your area - those that answered yes went up 17% from 36% to 53%
- When asked about trusting the Council - those that answered yes went up by 11% from 20% to 31%.
- Asked if they feel the council tells people what it's doing - those that answered yes went down very slightly from 22% to 19% but that said not really or no also went down from 62% to 46%
- When answering do you like where you live - those that answered yes went up by 34% from 34% to 68%
- For if the feel the council is doing a good job - those that answered yes went up by 26% from 6% to 32%
- Asked if they feel safe outside after dark- those that answered very or quite safe went up by 2% from 13% to 15%. Those that answered not very safe or not safe at all also went up by 6% from 65% to 71%
- When asked about feeling safe outside during the day - those that answered very or quite safe went up by 11% from 58% to 69%. And those that answered not very safe or not safe at all also went up by 2% from 22% to 24%

- Asked if people from different backgrounds get on in their area - those that answered yes definitely or mostly went up from 7% from 35% to 42%.

When it came to how services are delivered, they answered:

- With rubbish collections, 43% were very or quite happy compared to 33% last time. That is a 10% increase
- With street cleaning, 31% were very or quite happy compared to 22% last time. That is a 9% increase
- For road repairs, 19% were very or quite happy compared to 16% last time. That is a 3% increase
- With pavement repairs, 30% were very or quite happy compared to 31% last time. That is a decrease of 1%.
- With parks and green spaces, 42% were very or fairly satisfied with 32% compared to last time. That is an increase of 10%
- For Library Services, 49% were very or quite happy compared to 64% last time. That is a decrease of 15%
- With sport and leisure services, 47% were very or quite happy compared to 45% last time. That is an increase of 2%
- For help for older people, 28% were very or quite happy compared to 37% last time. That is a decrease of 9%
- And help for children and younger people, 31% were very or quite happy compared to 22% last time. That is a 9% increase.

Several Anti-Social Behaviour questions were asked about how they feel in their local area. The highest answer for each one is:

- 40% felt noisy neighbours or loud partiers were not a problem
- 45% felt litter and rubbish was a fairly big problem
- 40% felt vandalism or graffiti was a fairly big problem
- 34% felt drugs was a fairly big problem
- 34% felt drunk or loud people in public was a fairly big problem
- 35% felt groups hanging around was a fairly big problem

This year, after asking the question about Trust we also asked our residents why they answered the way they did. Microsoft Copilot, which is an AI-powered tool, was used to assist in the analysis and summarisation of the feedback received.

The themes of the comments were around lack of trust and communication, safety concerns and negative perception of the area. A few comments acknowledge professionalism or occasional good decisions made by the council. There was also feedback about lack of facilities and activities for young people and frustration, housing and accessibility issues with council priorities.

Methodology

The content and questions of both the main Residents Satisfaction Survey (16+) and the additional survey for 12-15 year-olds was based on LGA guidance "Are you being served?".

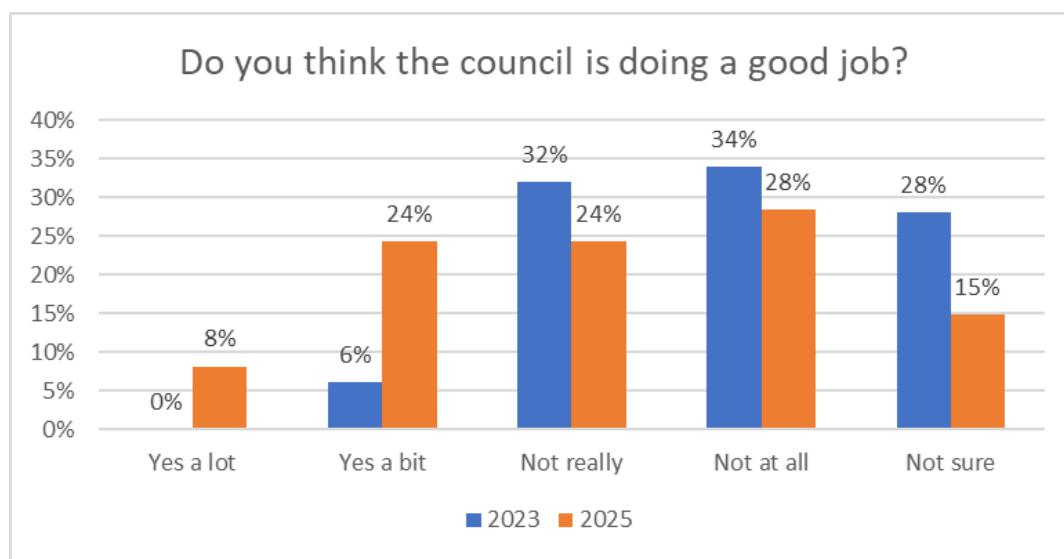
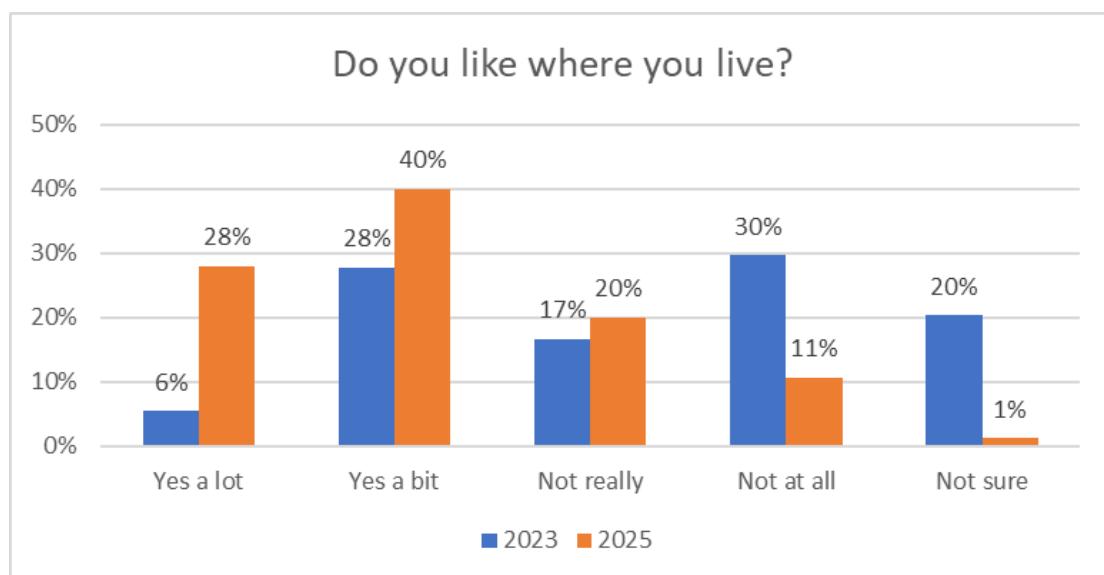
Six key indicators are used to measure residents' views of their local council. Respondents are also asked to indicate their level of satisfaction with nine council services. Other questions focus on perceptions of safety, trust in politicians and government, and media coverage of councils.

This survey was predominantly the same as the general Residents Survey, with a slight difference as there was an additional question on the survey for 12-15 year olds to ask for their views on anti-social behaviour.

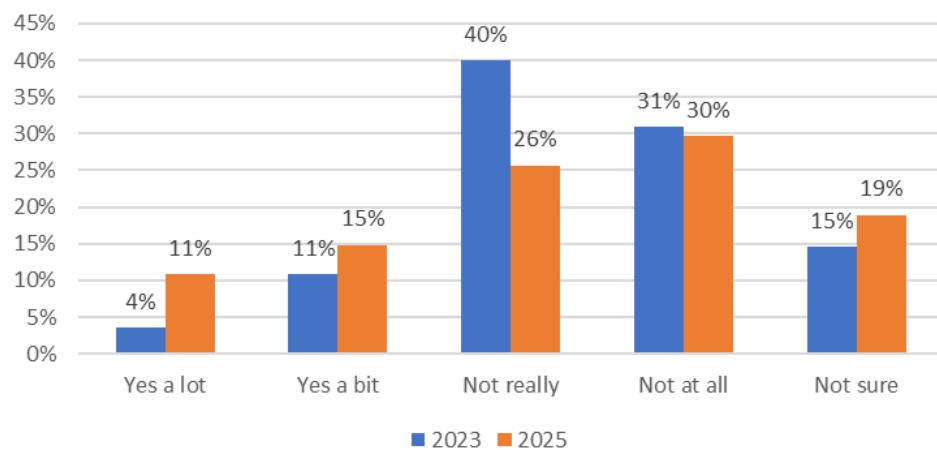
The survey was linked from the main Residents Survey on MS Forms, from the Torbay Council website. It was mentioned in all press releases about the Residents Survey and promoted via social media. Direct emails were sent to key stakeholders such as schools and organisations working with young people. There is more information on where the survey was sent in the communications and engagement section of this report.

Findings

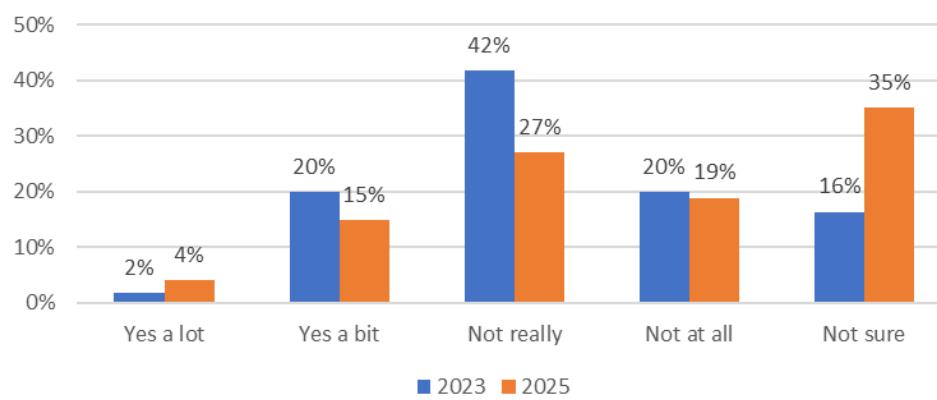
There were 77 responses to this survey, which is higher than the number of responses (55) to the previous survey in 2023. Below are the results to each question compared to the results of the previous survey. Please note, the questions from the LGA survey were taken and simplified, to make them more age appropriate and to encourage participation.



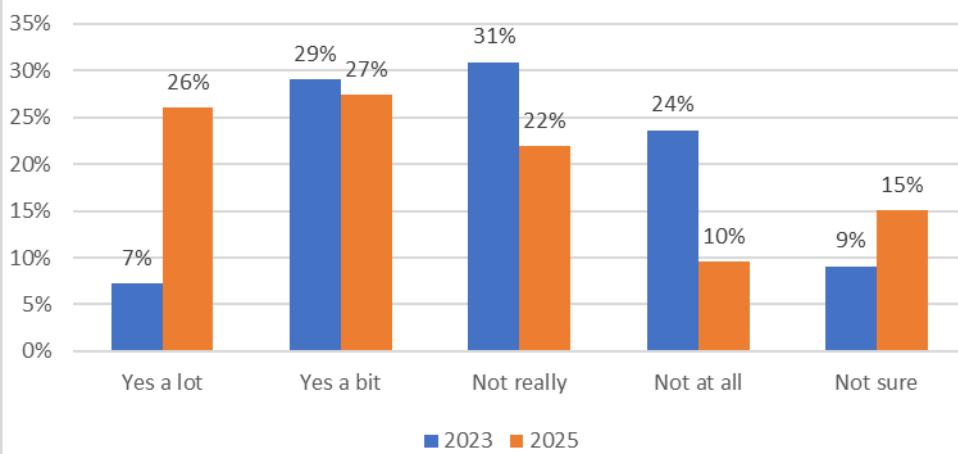
Do you think the council listens to people?

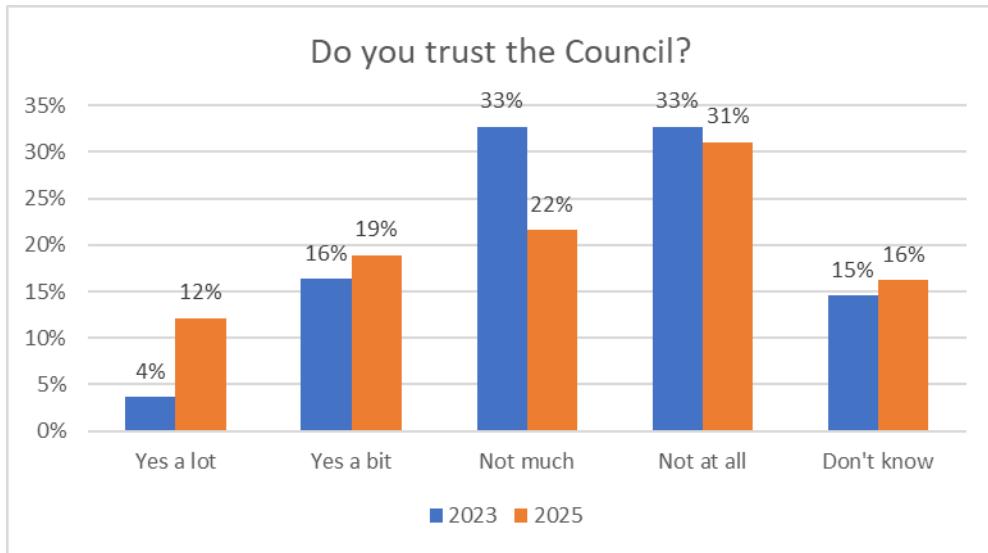
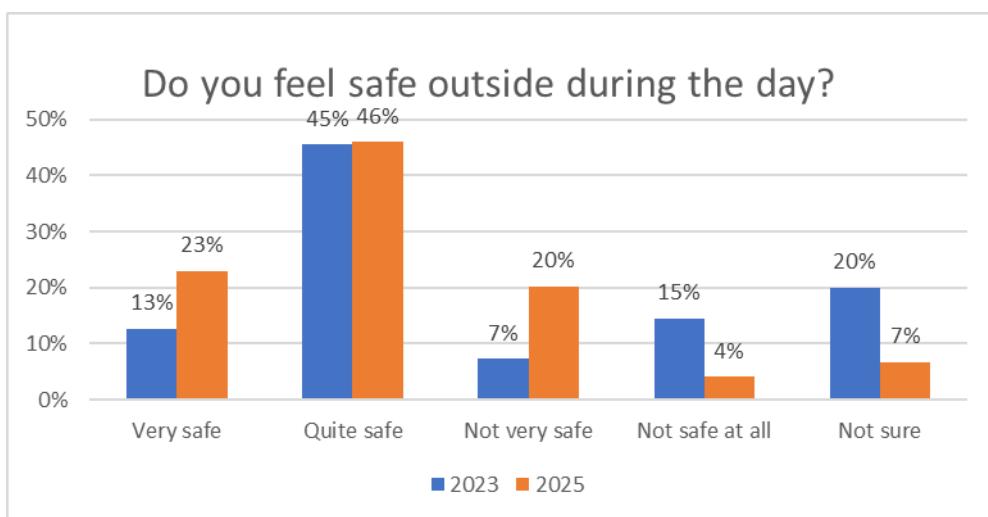
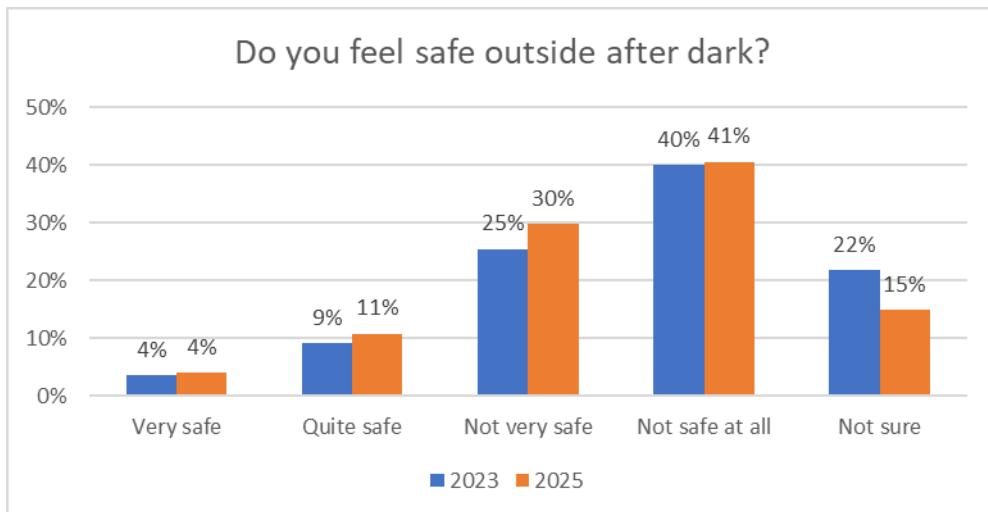


Do you feel the council tells people what it's doing?



How strongly do you belong to your area?

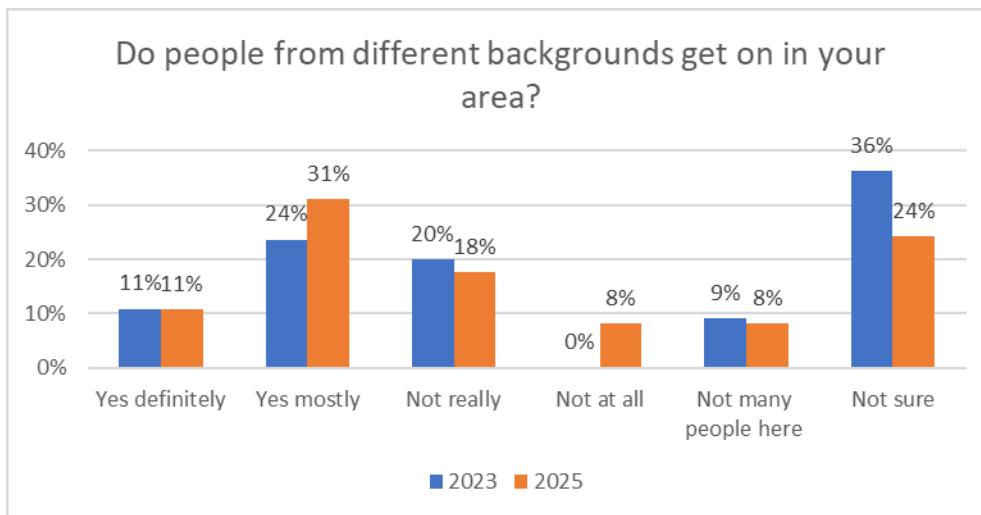




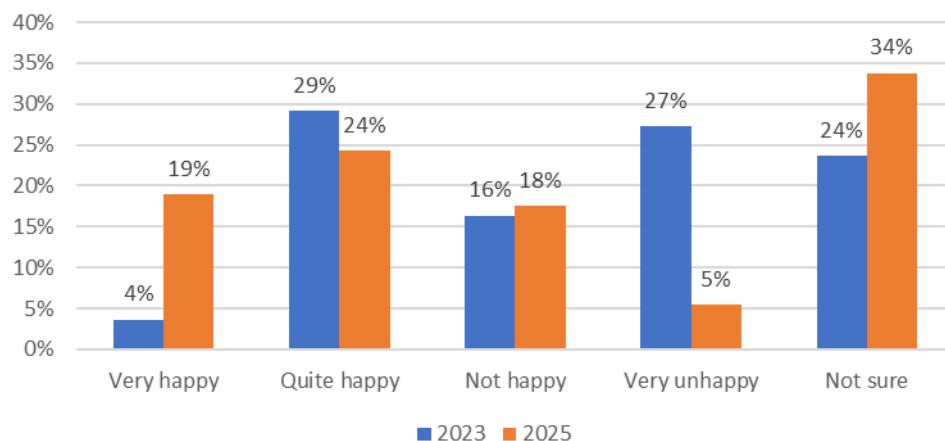
In this year's survey, following this question we included a free text question which asked the respondent to elaborate on why they answered the way they did. Microsoft Copilot was used to assist in the analysis and summarisation of the feedback received for this. Copilot, an AI-powered tool, reviewed the free text comments from the provided dataset, identifying key themes.

Below is a summary of the main issues that were mentioned:

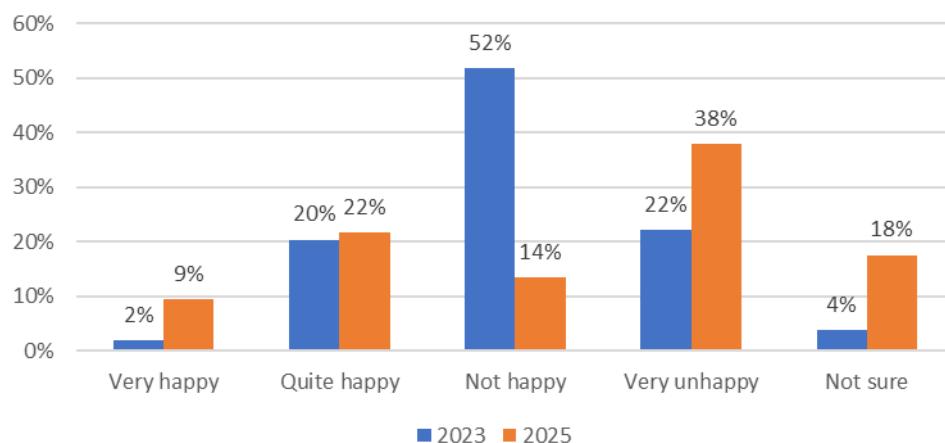
Lack of trust and communication	Many of those who responded feel the council does not listen to their opinions or communicate decisions clearly. Comments like “Because they don’t listen”, “I want to trust but I don’t think they listen”, and “we don’t know what decisions they make” highlight this.
Safety concerns	Strong concerns about feeling unsafe in town and parks due to drugs, alcohol, homelessness, and antisocial behaviour. Examples: “I don’t feel safe in town”, “Torquay is scary lots of homeless around and drug people”, “Unsafe after dark”.
Negative perception of area	Descriptions of Torquay and Paignton as rundown, dirty, and unsafe. Comments include “Everything down here is rubbish”, and complaints about rubbish, potholes, and congestion.
Lack of facilities and activities for young people	Requests for more skate parks, youth clubs, safe spaces, and free sports activities. “Council need more skate parks... now!”, “We need safe spaces outside to meet”.
Frustration with council priorities	Perception that money is spent on unnecessary projects while essential services and facilities decline. “Spending money on things that are not necessarily needed!”, “Parks are falling apart”.
Housing and accessibility issues	Complaints about housing allocation, lack of fencing in parks, and poor accessibility for children with additional needs. “People from outside the UK get priority for housing”, “Parks not accessible for children with additional needs”.
Mixed or neutral views	A few comments acknowledge professionalism or occasional good decisions. “They’re professional”, “Sometimes they make good decisions”.



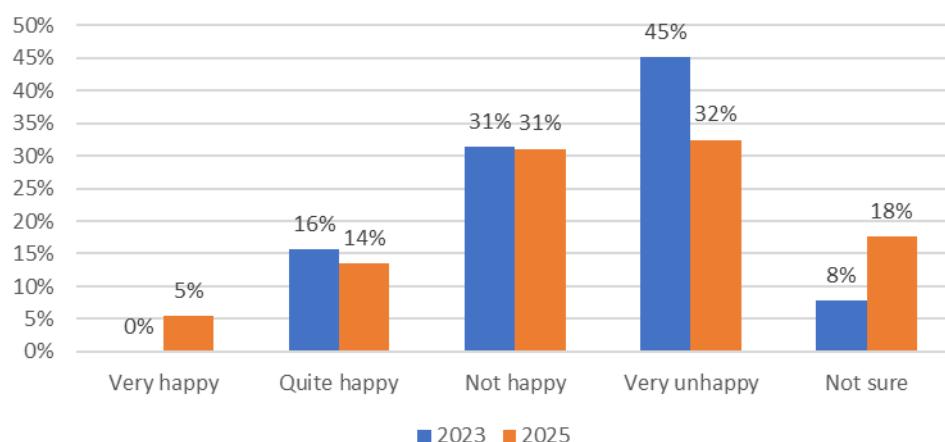
How happy are you with your rubbish collections?



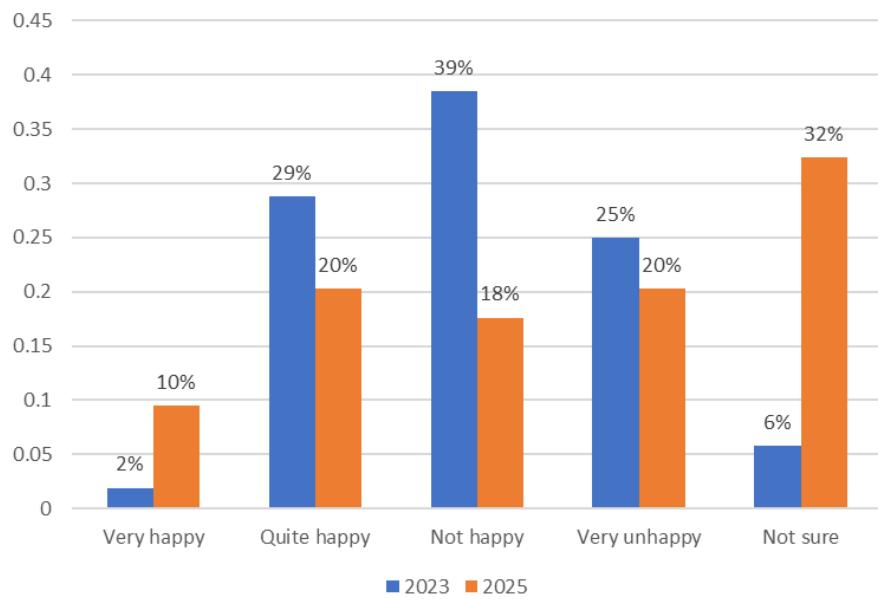
How happy are you with street cleaning?



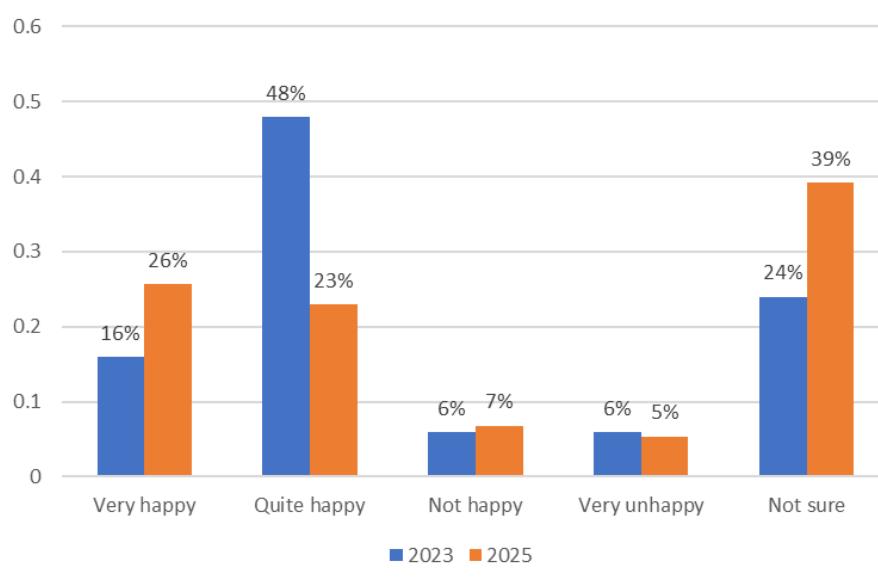
How happy are you with road repairs?



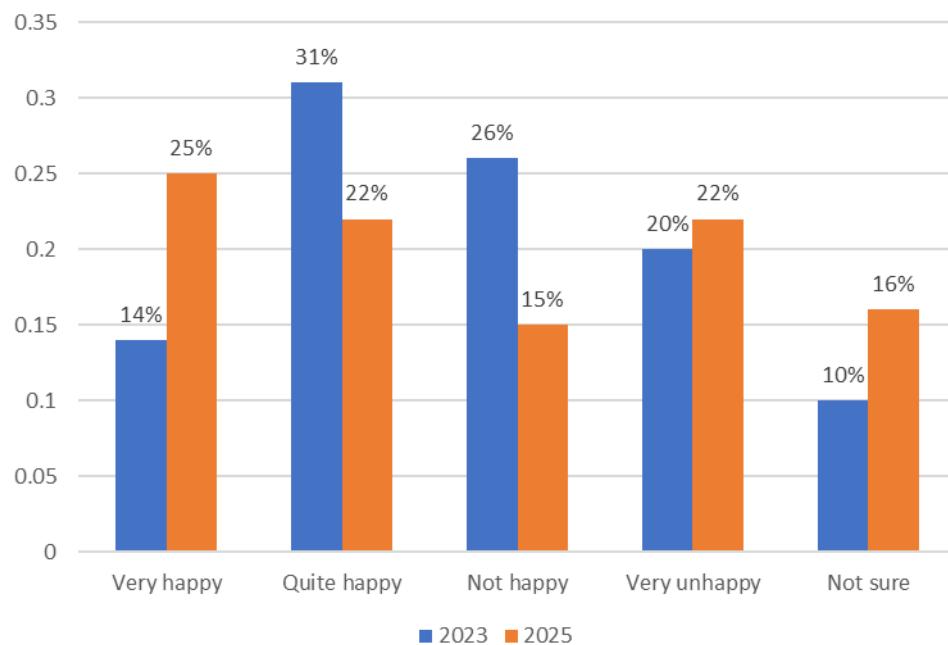
How happy are you with pavement repairs?



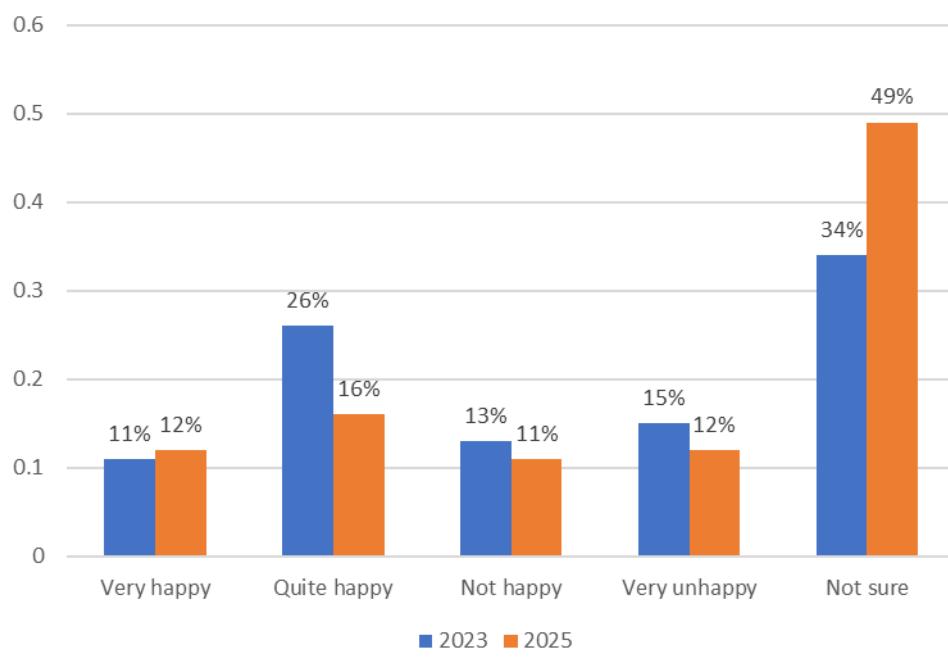
How satisfied or dissatisfied are you with Library Services?



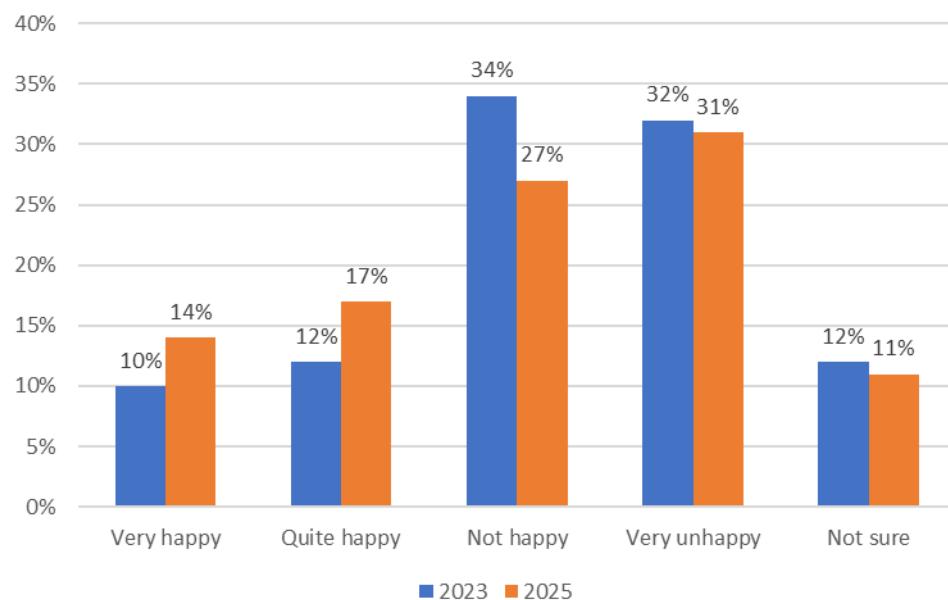
How happy are you with sport and leisure services



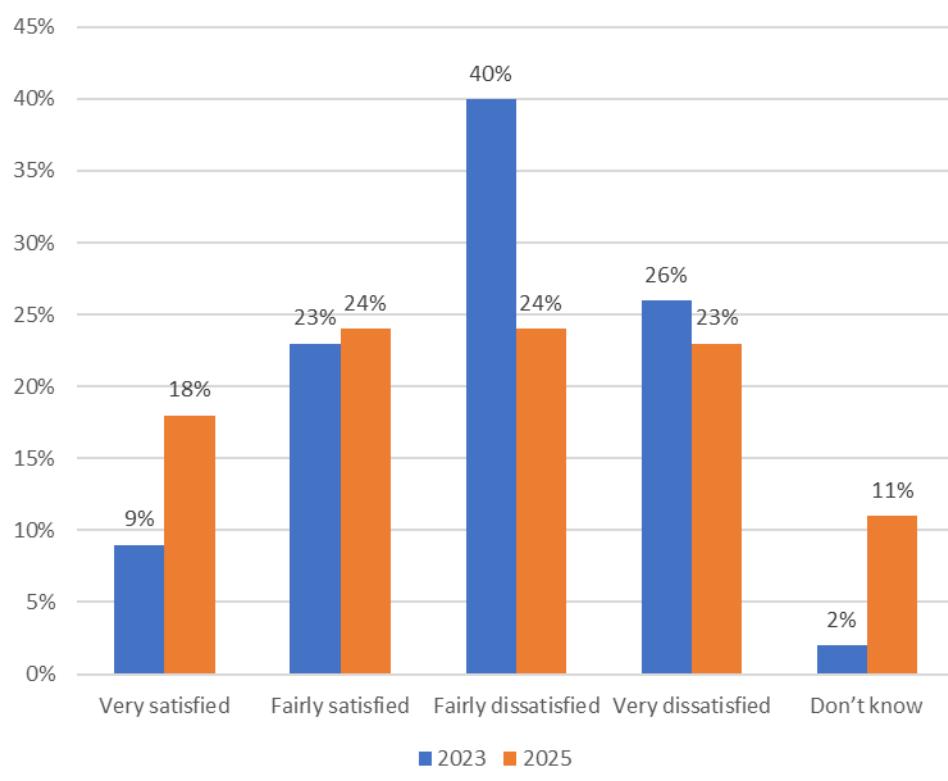
How happy are you with help for older people



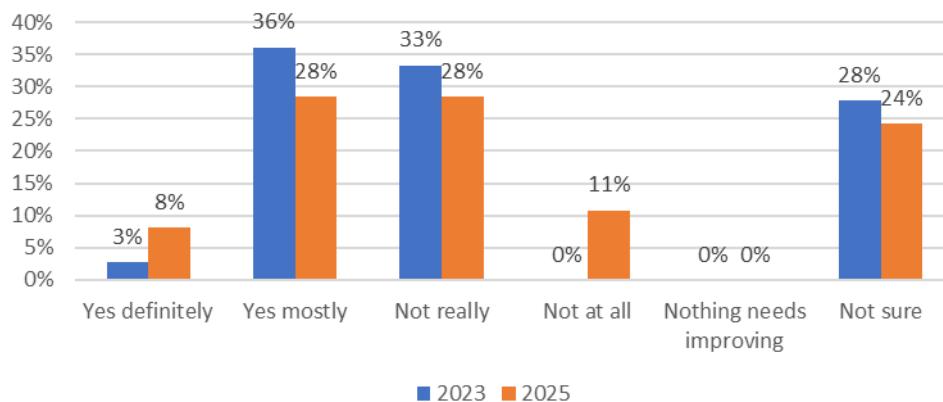
How happy are you with help for children and younger people



How happy are you with parks and green spaces?

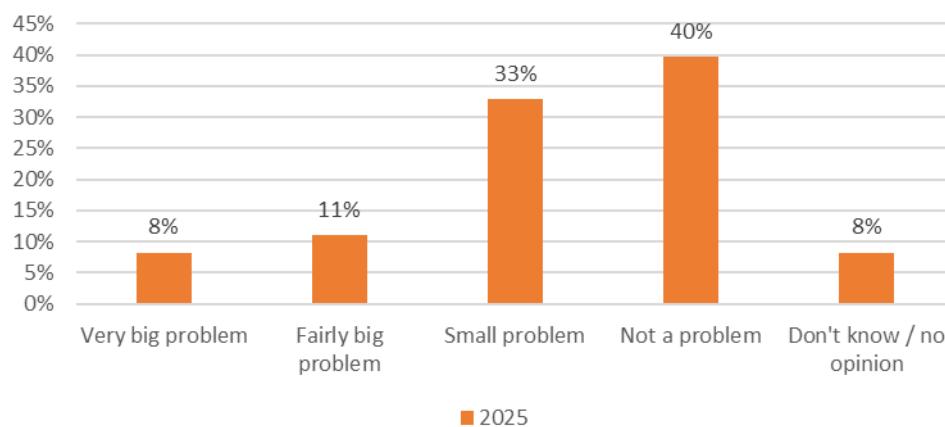


Do people work together to make the area better?

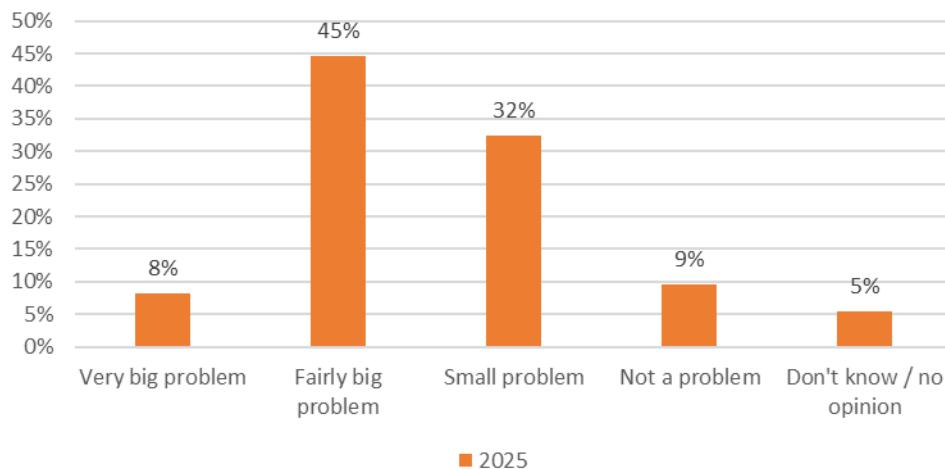


The next questions were new additions to this year's survey and don't have comparable data from 2023:

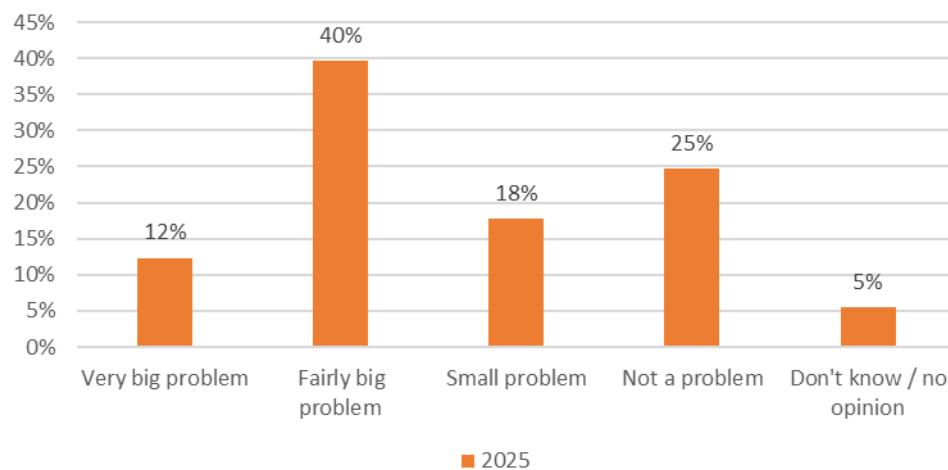
How big of a problem are noisy neighbours or loud parties?



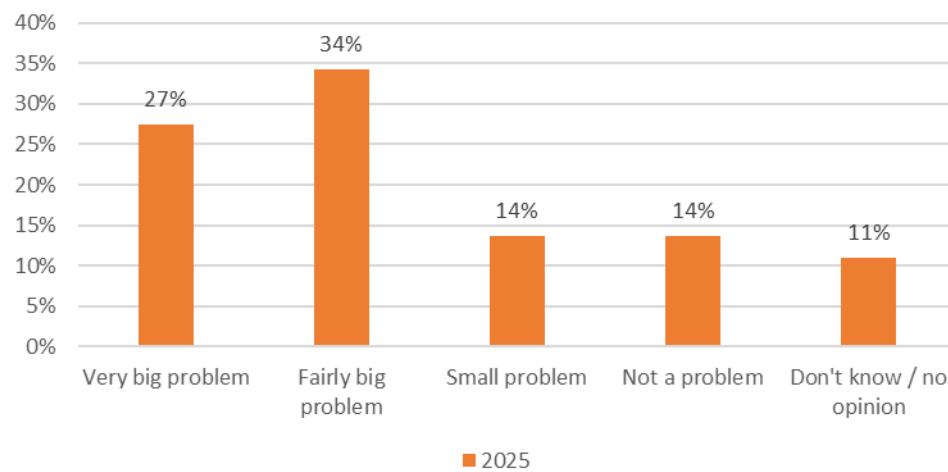
How big of a problem is litter and rubbish?



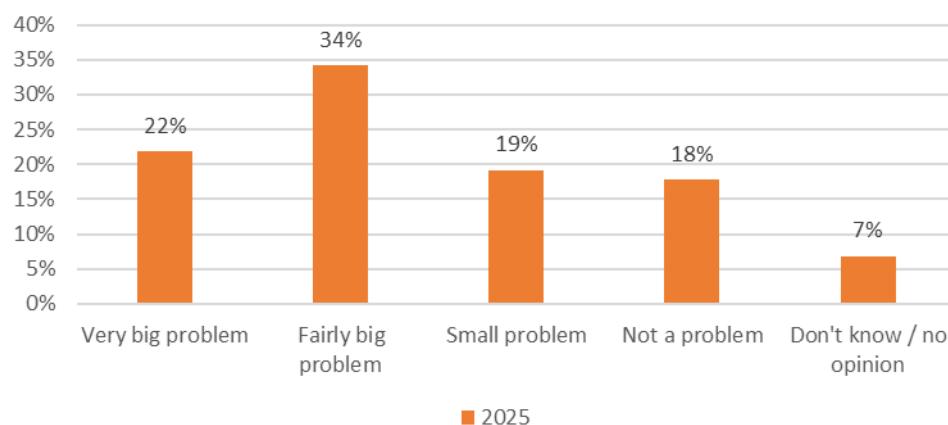
How big of a problem is vandalism or graffiti?

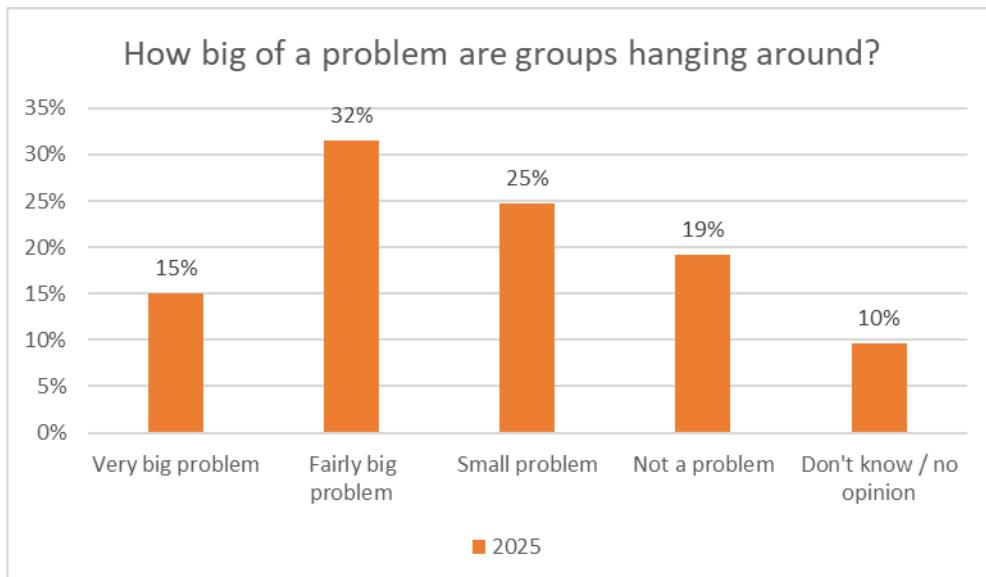


How big of a problem are drugs?



How big of a problem are drunk or loud people in public?





Demographics

Age

This survey was for 12-15 year olds. The main Residents' Satisfaction Survey was for everyone aged 16+. Though there were also two responses to the main Resident's Survey which marked the 0-15 age bracket.

For this survey we did not ask the age so we can assume that all those who filled out the 12-15 survey were in this age group.

Gender

What is your sex?

Female	Male	Prefer not to say
39	27	8

Ethnicity

Which of the following best describes your ethnic background? Select one option only.

White	Mixed ethnic background	Asian or Asian British	Black or Black British	Chinese	Other
68	2	0	1	0	2

Disability

Do you consider yourself to be disabled in any way?

Yes	No	Prefer not to say
26	41	6

If you answered yes to the previous question, please tell us how your disability affects you. Select as many as apply.

It affects my mobility	It affects my vision	It affects my hearing	My disability affects me in another way	Prefer not to say
8	1	1	15	9

Communications and engagement evaluation

This survey was promoted using a range of methods. This included the Torbay Council website, social media channels, newsletters such as One Torbay and our Schools newsletter. It was also mentioned and linked to in all the communications around the main Residents' Satisfaction Survey, and linked from the [Consultation page](#) of the council's website.

The online version of the survey was also emailed to a range of stakeholders, including:

- Our Fostering families
- Torbay Communities
- Imagine This Partnership
- Play Torbay
- HealthWatch
- Local NHS partners
- Brixham Town Council
- Torbay Association of Primary Schools (TAPS)
- Torbay Association of Secondary Schools (TASH)
- Six local scout and cadet groups
- Young people involved with the Children and Young People's Participation Team.

Paper copies of the survey were taken to all the Roadshows held for the main Residents Satisfaction Survey. There were also separate sessions with the Children and Young People's Participation Team. Paper copies were also taken to additional events and venues such as:

- Baton of Hope event
- Cockington Apple Day
- Torre Abbey
- Torquay Museum
- Riviera International Conference Centre
- Torquay, Brixham and Paignton Libraries
- Brixham Town Council
- Sound Communities
- Youth club at the Acorn Centre in Torquay

Lessons learned

In general, engagement with young people in the survey is much lower than older demographics. We know that we need to work much harder to get one young person to respond to our surveys than to get a relatively high volume of responses from older, particularly retired people. This is particularly the case with something like a general Residents' Survey where many of the local

services mentioned such as waste collections possibly don't seem that relevant to some young people.

Running the 12-15 survey alongside the main Residents' Satisfaction Survey is challenging because the main focus is on the main survey and roadshows and this takes up most of the time and capacity of those working on it which does not leave much room for the additional survey. For future surveys it may be better to run this survey at a slightly different time to the main Resident's Satisfaction Survey. For example, just before or just after, or in fact to have a member of the team focused solely on the 12-15 survey to ensure it is able to be prioritised more. This is particularly the case when seeking younger people's views. As mentioned above, we find we have to work much harder to get young people's views, whereas if you do a roadshow in a town centre you will get a lot of older people proactively giving their views for the surveys.

Although there was some targeted work with young people through community and voluntary sector and with help from the Children and Young People's Participation Team, there is definitely scope to do more next time around but we would need to invest a lot more time, for example possibly spending time in school PHSE classes and other relevant lessons.

Recommendations for next year

The main recommendation for next time would be to either do the 12-15 survey at a different time to the main Resident's Satisfaction Survey to ensure it could be given the necessary focus and targeting, or to assign one member of the team to focus on the 12-15 survey.

There would also need to be more of a focus on targeted events for 12-15 year olds so it might be that we need to reduce the number of town centre roadshows for the general Residents' Satisfaction Survey and focus more on getting responses from a younger demographic.

This page is intentionally left blank

Revenue and Capital Budget 2026/2027 – Report of the Overview and Scrutiny Board

Report to Cabinet to be considered as part of the budget consultation

Background

1. The Cabinet's Draft Revenue and Capital Budget proposals for 2026/2027 were published on 4 December 2025 and available on the Council's website at [Proposed Budget for 2026/2027 - Torbay Council](https://yoursay.torbay.gov.uk/project/bbf6ff87-6e0f-4af7-928cce1fadd55eb5). The Panel considered the following documents as part of the consultation process:
 - Revenue Report:
 - Budget Overview Report;
 - Fees and Charges;
 - Reserves Statement
 - Financial Sustainability Plans Summary;
 - Capital Report:
 - Capital Strategy;
 - Treasury Management Strategy;
 - Grant Funding Pending Business Case;
 - Updated Capital Investment Plan;
 - Round Table Feedback paper from session held on 24 November 2025;
 - Key Lines of Enquiry Responses; and
 - Chief Finance Officer's Update Report and Indicative Budget Figures by Service.
2. The background papers to the Review can be found at:

[Agenda for Priorities and Resources Review Panel 2026/2027 on Wednesday, 10 December 2025, 5.00 pm](#)

[Agenda for Priorities and Resources Review Panel 2026/2027 on Monday, 15 December 2025, 5.00 pm](#)

[Agenda for Priorities and Resources Review Panel 2026/2027 on Wednesday, 7 January 2026, 5.00 pm](#)

3. The Priorities and Resources Review Panel 2026/2027 was established to scrutinise the proposals and to make comments, observations and recommendations as necessary to the Cabinet's Revenue and Capital Budget proposals for 2026/2027. The Review Panel comprised of the Councillors on the Overview and Scrutiny Board, as they had developed a strategic and overall knowledge of the Council's revenue and capital budgets through quarterly monitoring meetings held throughout the year, namely, Councillors Cowell, Douglas-Dunbar, Fellows, Foster, Johns, Law, Long, Spacagna, Stevens and Tolchard, with Councillor Bryant representing Councillor Stevens at the meeting on 7 January 2026 (Chaired by Councillor Long).
4. The Review Panel met in public on 10 and 15 December 2025 and 7 January 2026 and heard evidence from the Leader and Deputy Leader of the Council, the Cabinet Members as well the Chief Executive and Directors.

Key Findings

5. The Panel considered the proposals for investment in services, efficiencies and income generation for 2026/2027 and the Capital Budget and the findings from their meetings are set out in this report. The report was presented to the Overview and Scrutiny Board 14 January 2026 and approved unanimously and will now be submitted to the Cabinet as part of the consultation process.

Revenue Budget

6. Budget Overview

- 6.1 The Panel reviewed all the Consultation documents for the proposed Revenue and Capital Budget 2026/2027. Unlike other Councils who continue to report financial difficulties and the need to reduce services, Torbay Council has remained in a secure financial position through careful financial management and investment. It was acknowledged that there were relatively few changes to the budget compared with last year with a continuation of the Financial Sustainability Plans to help to ensure that high-cost budget items remain on track, with innovative solutions expanded and delivered to provide the best outcomes within the financial envelope the Council works within. At the point of the launch of the consultation and the initial Priorities and Resources meetings, Members noted that the Local Government Finance Settlement figure had not yet been confirmed by Government and therefore the proposed budget had been prepared during a period of uncertainty. The detail was expected on 17 December 2025 which would include the three-year settlement thus giving more certainty for future years, however, it was recognised that it was likely that overall Torbay Council would receive less Government financial support going forward.
- 6.2 It was however expected that the final Settlement detail would cover the £700,000 shortfall that existed for 2026/2027 in the consultation documents as well as potentially allowing for some additional investment as there had been in previous years and the public's views were being sought on areas for investment.

6.3 Following receipt of the final Settlement the Chief Finance Officer provided a written statement setting out the final implications of the funding, which was considered at the meeting on 7 January 2026. The key updates were:

The Settlement indicated that Torbay Council will receive £204.377m as its Core Spending Power allocation in 2026/2027. This provided £1.2m more funding compared to the figures published for consultation, which would close the gap of £700,000 and leave £500,000 remaining to be allocated. This was a 5% increase on the baseline figure for 2025/2026 used within the Government's model. However, the model does assume a higher increase to our Council Tax base than forecasted and therefore a higher level of Council Tax funding. After adjusting for Torbay's local figures, this would mean an increase of 4.4%.

Many of the previous specific grants have been rolled into the main funding formula, although some have remained separate and have been consolidated into four new grants. Torbay Council's allocations for the new consolidated grants are shown within the table below.

Local Government Finance Settlement - Consolidated Grants 2026/27 to 2028/29				
<i>Select authority:</i>				
Consolidated Grant	2026/27 £m	2027/28 £m	2028/29 £m	Total £m
Homelessness, Rough Sleeping and Domestic Abuse Grant ^{2,3}	1.9	1.9	1.9	5.7
Public Health Grant ^{4,5}	13.0	13.2	13.5	39.6
Crisis and Resilience Funds	2.5	2.5	2.4	7.4
Children, Families and Youth Grant ⁷	2.5	2.4	2.2	7.0
Mayoral Capacity Funding	0.0	0.0	0.0	0.0
Total	19.8	20.0	20.0	59.8

Although some minor changes are expected within the final settlement, in general there appears to be real term reductions in these grants, with the exception of a small inflationary uplift to the Public Health Grant (circa 2%). Compared to 2025/2026, there is an increase in the Children's, Families and Youth Grant of £458k in 2026/2027. However, there is then a 12% reduction shown over the next two years to 2028/29 that will need to be planned for. It will therefore be important for the additional £458k to be spent in a way that does not see all of it committed to the base budget, setting aside funding to offset future reductions in grant.

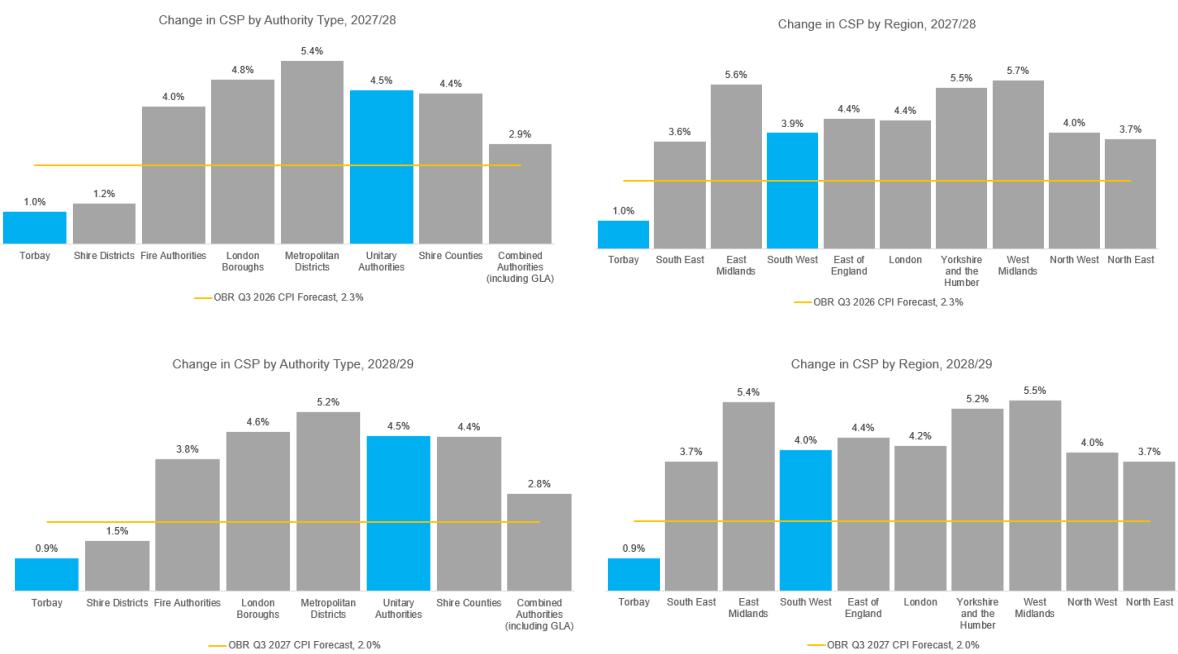
Although the 2026/2027 settlement for Torbay Council is reasonable, of real concern is its allocation of funding in years two and three of the multi-year settlement. The table overleaf shows how Torbay Council's Core Spending Power allocation would only increase by a maximum of 1% in both 2027/2028 and 2028/2029 with cash increases of just £1.9m, compared with the increase

of £9.7m (5%) in 2026/2027.

Illustrative Core Spending Power of Local Government:					
	2024-25 £ millions	2025-26 £ millions	2026-27 £ millions	2027-28 £ millions	2028-29 £ millions
Core Spending Power	178.1	194.6	204.4	206.3	208.3
Core Spending Power year-on-year change (£ millions)		16.6	9.7	1.9	1.9
Core Spending Power year-on-year change (%)		9.3%	5.0%	1.0%	0.9%

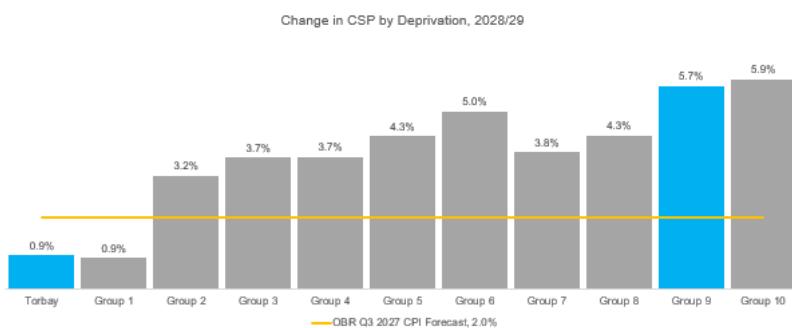
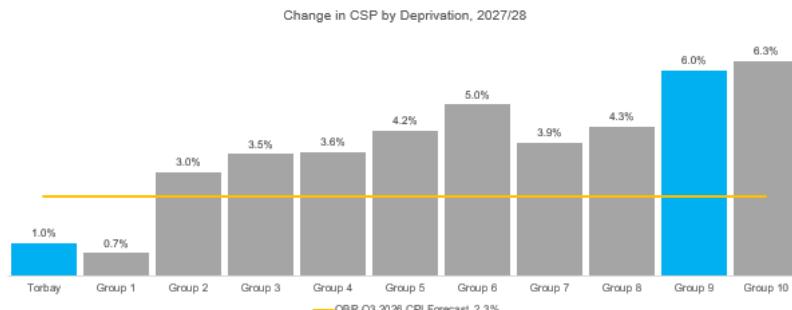
The significant reductions in Torbay Council's Funding formula assessment and allocation of grants from 2026/2027 onwards, already assume 4.99% increases from Council Tax each year and an overly optimistic increase in the Council's Council Tax base figures. The net funding increase of £1.9m per annum will be well below predicted inflation and not sufficient to fund areas such as uplifts on salaries and wages and increased demand for Social Care.

This settlement for Torbay is particularly poor when compared with other Councils. The table below shows how Torbay's percentage funding increase for 2027/2028 and 2028/2029 compares with the average increase across other Unitary Authorities and other Councils across the Southwest.



This analysis excludes City of London, for which bespoke arrangements will be made after 2027/28, meaning there is no published CSP

The new Fair Funding Formula refers to supporting areas of deprivation as one of its main aims, yet it clearly does not appear to be achieving this for Torbay. The graph overleaf shows how Torbay compares with other Councils that have similar levels of deprivation, using the Index of multiple deprivation. Torbay Council is within the second highest banding (group 9), which has an average increase in Core Spending Power for 2027/2028 of 6% compared with Torbay's 1% increase. Similarly, in 2028/2029, the average increase is 5.7% compared with Torbay 0.9% increase.



The Council will be making representations to Government and liaising with local Members of Parliament with regards to how poorly Torbay has fared for future year funding allocations prior to final national figures being confirmed in early February 2026. If representations are unsuccessful, the Council will face significant funding gaps in future years of circa £3m a year.

The paper highlighted the future pressures in adult social care and the need for significant investment in adult social care transformation and risk to the future of the Integrated Care Organisation with Torbay and South Devon NHS Foundation Trust and an overspend of circa £30m in this area. Together with challenges to deliver ambitious regeneration plans across Torbay and that this was an area the Cabinet was also considering further investment in alongside suggestions received from the public consultation and feedback from the Priorities and Resources Review Panel. Due to the shortfall in future years it was highlighted that investment should be used for one off funding, rather than adding to the Base Budget.

6.4 The proposals within the published budget consultation papers included one off funding for 2026/2027 to address non-reoccurring pressures:

	2026/27
Estimated one-off or time limited pressures	£
LGR preparation costs	0.100
Fleet walk - required investment	0.650
Paignton and Preston waterfront - reduced income	0.300
Assets under transition - e.g. Union Square, The Strand	0.500
ICT - replacement server	0.200
H&S works on on former TCCT land & assets	0.200
Special Housing reserve for those most in need	0.500
	2.450

6.5 The Cabinet's original consultation proposals set a Council Tax rate of 2.75% plus the 2% precept for adult social care. With each 1% of Council tax estimated to generate £850,000 of additional income to deliver services. However, Members were advised that following the Provisional Local Government Financial Settlement received on 17 December 2025, the Cabinet were proposing to set a Council Tax rate of 4.99% including the precept for adult social care due to the significant reduction in the proposed allocation from Government in Years 2 and 3 of the three year settlement.

6.6 From April 2025, the Council increased the amount of Council Tax payable on second homes to 100% which was continuing in 2026/2027.

7. Key Lines of Enquiry

7.1 Members asked questions around which stand-alone grants would continue in the budget and which ones had been rolled over as part of the overall statement and what were the implications.

There were lots of changes proposed as part of the new Fair Funding Formula 2.0 arrangements. Some grants were expected to be included within the main settlement formula allocation (SFA) with others being consolidated into larger grants that fund similar services/outcomes.

The Council received details and allocations within the provisional settlement on 17 December 2025, but there would be winners and losers as different formulas were being used to allocate many of the grants. It would be easier to reconcile and identify variances in the consolidated grants, but more difficult where they had gone into the main formula.

Consolidated grants

Four new consolidated grants were being established, which brought together funding streams that fund similar services and outcomes. All 4 consolidated grants would be ringfenced. Further detail on these grants would be provided at the Provisional Settlement, along with multi-year allocations and information on their distribution and conditions, which the Council would be required to regularly report against specific criteria to ensure the funding was being spent as intended. All funding figures below were across the 3 years of the multi-year Settlement.

In response to questions around safeguarding that grants were being used as intended, Members were advised that part of the Government's reason for the change was to ensure that money was spent in the right way and the Council would need to demonstrate how the money had been spent and what it had delivered against the specific criteria. This was monitored through quarterly returns to the Government.

Homelessness, Rough Sleeping and Domestic Abuse Grant (£2.4 billion). This grant would be in Core Spending Power, with the total amount confirmed at the final Settlement. It would bring together:

- a. Almost £1.1 billion for the Prevention, Relief and Staffing element of the Homelessness Prevention Grant (HPG). This funding would be distributed

using the prevention and relief element of the HPG funding formula which was consulted on earlier this year;

- b. Rough Sleeping Prevention and Recovery Grant (RSPARG) and Rough Sleeping accommodation Programme (RSAP) funding, worth £879 million. This funding would be distributed using a rough sleeping and single homelessness formula developed with local authorities; and
- c. The Domestic Abuse Safe Accommodation Grant, which was delivered through the Settlement in 2025/2026, worth at least £480 million.

Children, Families and Youth Grant (£3.1 billion). This would bring together:

- a. Funding for children's social care reform worth £2.4 billion, which would be in Core Spending Power, consisting of:
 - The Children's Social Care Prevention Grant, worth £809 million;
 - Families First Partnership programme funding (previously Supporting Families) within the Children and Families Grant, worth £760 million;
 - New funding from the Transformation Fund announced at the 2025 Spending Review, worth £319 million; and
 - Further new investment now confirmed, worth £547 million.
- b. The Holiday, Activities and Food Grant (HAF), worth over £623 million. This included funding worth £12.9 million for the 2026/2027 financial year to support local authority capacity on school-age childcare across the HAF programme, wraparound childcare and new free breakfast clubs.
- c. The Pupil Premium Plus Post-16 Grant, worth £41.5 million.

There was a separate grant for Family Hubs but that had been amalgamated with the grant for the Best Start to Life and had been secured for three years with separate key performance indicators which had to be reported against.

Public Health Grant (£13.45 billion). This would bring together funding from the existing Public Health Grant, using the same distribution approach as in previous years, with the following funding streams. Further detail on their distribution would be published at the provisional Settlement.

- a. Drug and Alcohol Treatment and Recovery Improvement Grant (DATRIG), worth £1 billion. This included the Rough Sleeping Drug and Alcohol Treatment grant worth £185 million, which would continue to fund existing local authorities receiving this funding component, with a modest expansion to
 - a. Small number of additional local authorities with high levels of need;
 - b. Local Stop Smoking Services and Support Grant, worth £210 million;
 - c. Individual Placement and Support Grant, worth £67.3 million; and
 - d. Existing public health funding for the Swap to Stop scheme, worth £50 million.

Crisis and Resilience Fund (£2.5 billion). This would make it easier for local authorities to provide preventative support to communities and assist people when faced with a financial crisis, by bringing together the following

grants, which would end in March 2026, into one new, streamlined fund. This would not be in Core Spending Power.

- a. Household Support Fund; and
- b. Discretionary Housing Payments (in England).

Consolidation into the Revenue Support Grant

The proposals were expected to consolidate 17 funding streams into the unringfenced Revenue Support Grant (Core Spending Power). All figures below were national allocations across the 3 years of the multi-year Settlement:

Consolidating funding new to the Settlement, keeping existing distributions:

- a. War Pensions Disregard grant (£36 million); and
- b. Social Care in Prisons grant (£33 million).

Consolidating funding new to the Settlement, redistributed using the new Fair Funding Assessment:

- a. Temporary accommodation funding worth £969 million over the multi-year Settlement, previously part of the Homelessness Prevention Grant. The Fair Funding Assessment included a temporary accommodation formula to reflect this change;
- b. Virtual School Head for Children with a Social Worker and Children in Kinship Care (£61 million);
- c. Biodiversity Net Gain Planning Requirement (£29 million);
- d. Deprivation of Liberty Safeguards Funding (£15 million);
- e. Local Government Finance Data Review (<£1 million);
- f. Enforcement of Location Restriction and Volume New Burdens grant (<£1 million);
- g. Enforcement of Calorie Labelling Regulations New Burdens grant (<£1 million);
- h. Awaab's Law New Burdens grant (<£1 million); and
- i. Social Housing New Burden grant (<£100,000).

Consolidating existing Settlement funding, redistributed using the new Fair Funding Assessment. The values associated with the first 5 funding streams below assume that in 2025/2026 they would have, without simplification, been held flat and continued to be paid as a separate grant:

- a. Social Care Grant (£17.8 billion);
- b. Market Sustainability and Improvement Fund (£3.2 billion);
- c. Employer National Insurance Contributions (£1.5 billion);
- d. New Homes Bonus (£871 million);
- e. Funding Floor (£364 million); and
- f. Funding from the following grants (treated as one funding stream in our totals) brought together into the Children and Families Grant in 2025/2026 (worth £483 million):
 - i. Supported Accommodation Reforms (£284 million);
 - ii. Staying Put (£100 million);
 - iii. Virtual School Heads Extension for previously looked after children (£23 million);
 - iv. Leaving Care Allowance uplift (£40 million); and
 - v. Personal Advisors Extended Duty (£36 million).

7.2 Members questioned how the funding streams for Children's Services due to end in March 2026 had been addressed within the budget proposals and what the implications of this was.

The Council was not expecting any material reductions in grant funding relating to Children's Services in 2026/2027. It was believed that the inclusion and allocation of the Social Care Grant within the main SFA was a contributing factor to Torbay Council's estimated poor settlement allocation – due to different formulas being used. 50% of this grant was always used to fund Children's Services. This reduction had been taken into account within Torbay Council's budget proposals.

7.3 Members questioned what the impact would be of the Government's announcement that it was going to take over special educational needs and disabilities (SEND) and the impact on the higher needs block of the dedicated schools grant.

Any change would not impact on the 2026/2027 financial year and would be from 2028 onwards. It was not clear how the Government intended to deal with historic spend. There were expected challenges to the higher needs block in terms of pressures arising from the pay award and the impact on schools' budgets which could mean that schools need additional SEND funding to be able to deliver early support to SENDK (special educational and disabilities known), as well as the potential for element three to increase which would put more pressure on the higher needs block and safety valve. The Council would be working with school leaders to look at ways of mitigating and managing these risks with 2026/2027 being the last year of the safety valve with £3.1 million to draw down, as well as impacts of falling numbers of children on role, which impacted on the funding per pupil schools receive.

7.4 Members asked if the updated figures showing a 12% reduction in funding for Children's Families and Youth Grants was due to the Government intending to take over responsibility for Special Educational Needs and Disabilities (SEND) from the Local Authority and if deprivation had been taken into account.

Torbay Council had been assisted by the Government with SEND through the Safety Valve which has balanced some of the impact of funding pressures within that area. It was expected that the Government would be taking over SEND from 2028 but that was separate to the Financial Settlement. Whilst it was recognised that the Council had received an additional £458,000 Children's Services grant funding in 2026/2027, there was increased pressure of high-cost placements moving forward with the Council looking at options to address this including securing its own children's home run by a qualified provider.

7.5 Members asked questions around how the funding streams for Adult Social Care, including domestic abuse, due to end in March 2026 been addressed within the budget proposals and what the implications of this were.

The Council was not expecting any material reductions in Domestic Abuse Safe Accommodation grant, which was expected to continue and be consolidated within the Homelessness, Rough Sleeping and Domestic Abuse

Grant in 2026/2027. Funding also included the Rainbow Grant for domestic abuse. The Council was recruiting to a Domestic Abuse Lead post as the current postholder was retiring.

Changes were expected to the Homelessness Prevention Grant (HPG), which would see it split up and the Prevention, Relief and Staffing element allocated through a consolidated grant and the Temporary Accommodation element wrapped up into the main SFA. There was a risk that the Council may see a reduction in funding compared to the current baseline due to formula changes and would assess this once we have the settlement figures. The base budget for 2025/2026 was not increased from the 2024/2025 value with increases being used as one-off to mitigate against the risk of any grant funding reductions.

It was expected that the conditions around the HPG would continue to focus on prevention to prevent people becoming homeless and if they do support through temporary accommodation. There were no proposed changes to service delivery.

The Director of Finance believed that the inclusion and allocation of the Social Care Grant within the main SFA was a contributing factor to Torbay Council's estimated poor settlement allocation – due to different formulas being used. 50% of this grant was always used to fund Adult Social Care Services. This reduction was taken into account within Torbay Council's budget proposals.

7.6 Members questioned how the £150k voluntary and community sector contracts funding would be allocated.

This fund had been built in to help build some capacity within the voluntary and community sector to support valued services e.g. the community helpline where people were presenting with more complex needs, which takes longer to provide support and involves more call backs. It was recognised that it was important to support this sector to reduce pressures on statutory services.

7.7 Members questioned how costs for care home fees had been built into the budget and if the Council was likely to have increased costs due to increases in national insurance and living wage.

The funding of the care home market was part of the Section 75 agreement with the NHS as part of the Integrated Care Organisation (ICO). An uplift had been agreed, with the market sustainability and investment fund being passported to the ICO to support providers and help support a sustainable care market. The NHS sets the fees with the Council working in partnership with the providers. These fees were higher in Torbay compared to our neighbouring authorities and other areas within the region.

7.8 Members asked if funding had been identified within the budget for a data analysis post to support Safer Torbay with evidence-based evaluation of their work.

A review was being carried out around the Safer Partnership role looking at how the Partnership was tracking outcomes with the Cabinet Member for Adult and Community Services working with officers to look at how the

Council could support this. There was a commitment to utilise some existing resource to pull together an outcomes framework within the existing budget.

7.9 Members asked questions around how the funding streams for Public Health, including drugs and alcohol, due to end in March 2026 been addressed within the budget proposals and what the implications of this were.

Further detail on the distribution and allocations of Public Health grant funding would be published at the provisional Settlement, but the Council was not expecting any material reductions in funding or negative impact on services.

The level of funding for Drug and Alcohol Treatment and Recovery Improvement Grant (DATRIG) and stop smoking grant in 2026/2027 was expected to be similar to the amount of grant received in 2025/2026 and therefore no additional budget allocation was proposed in 2026/2027. Should the funding allocation be less than expected there was sufficient Public Health reserves to support the smoking provisions that need to be continued in 2026/2027, without the need for any wider Council budget requirement.

The Healthy Weight Framework looks at how Public Health support people with their weight which was being addressed holistically. There was no specific funding to support obesity in young people. But there was money to invest in individual weight management for adults. The NHS continues to have a specific programme, but it was not clear if this was targeted at young people. Most of the work was around diabetes working with adults and co-ordinating support for families.

7.10 Members asked, following a recommendation from the Audit Committee, if additional funding had been included in the budget for resourcing for the Counter Fraud Team.

Rather than provide additional funding for Counter Fraud, the Council had been working closely with Devon Assurance Partnership and had subsequently seconded two FTE Torbay Council fraud staff to the partnership for an initial 12 month period. This had enabled the Council to gain access to a wider pool of fraud staff, and expertise, covering a larger geographical patch. To date, this had been a positive move – the Council would keep the arrangement under review over the coming months.

7.11 Members discussed the potential impact of Local Government Reorganisation (LGR) on Service budgets and questioned if the £100k was a sufficient reserve to cover costs, which were unknown at this stage but could be wide ranging if Torbay does not stay the same size. It was acknowledged that funding could be impacted if Torbay's boundaries expand due to us currently receiving favourable funding for areas such as Public Health due to high levels of deprivation within our existing boundaries. It was noted that the funding Settlement was based on Torbay Council staying the same and that LGR implications had not been factored into the three year Settlement.

7.12 Members challenged the submitted sustainability plans and progress made to date and received the following updates:

- Home to school transport was maintaining a position of not increasing spend and may come in £100k underspent in the 2025/2026 financial year, but more work was required around post 16 working with Adult Services colleagues.
- The Locality Model pilot was showing positive signs linking to SEND and the safety valve.
- The placement plan for children's social care was more challenging with high unregulated provider costs and the requirement for post 16 supported accommodation to be Ofsted Registered which was increasing their costs. The Council was looking at how to bridge the gap to ensure that providers could still support the young people who need their services. The Government was looking at Regional Care Co-operatives and work around placement sufficiency which was impacting on the sector. There were benefits and weaknesses of this model as it could increase pressure of areas competing with each other for scarce placements. The Minister also wants to encourage Fostering Hubs to help increase the number of families coming forward to become foster carers, but pilots which had been rolled out for 18 months were not producing the increases in families expected. Also learning from secure welfare when it went into a national responsibility when a placement was requested there were 60 or more others wanting a placement. Members welcomed any initiatives that would help increase the number of foster carers in Torbay and supported Member involvement in any campaigns or initiatives.
- Housing and homelessness were still a pressure, and a reserve had been included within the budget for affordable accommodation to enable the Council to move from the traditional temporary accommodation as it was better for families to move to a lifetime home rather than temporary accommodation. The reserve would be used to assist with delivery options when they arise e.g. Aria and Midvale to bring properties online. There was an increase in demand, but the prevention work was working well with rent support and working and negotiating with landlords to enable families to maintain their homes. The Renters Rights Bill would put pressure on landlords, and this was being monitored on a monthly basis. Schemes such as Hotels to Homes were driving forward innovation within Torbay.
- Adult Social Care Transformation - there was still a lot of work to do around this area working with Channel 3 and the ICO. Including looking at how to reshape the care market, how we support people with supported living, model of care, transition of young people with SEND from Children's Services and pressures around staffing. There was a disparity between reablement from the hospital which was very good compared to reablement within the community. A new Reablement Service had been procured and would be announced in the New Year working with three local providers to support people in the community funded through the Better Care Fund. This was a test and learn pilot with a view to moving to the Revenue Budget in future years.

7.13 Members asked questions around how the Budget related to the Business Plan and the Management Fee for SWISCo and sought reassurance that the SWISCo budget was sufficient taking into account additional in-year requests in 2025/2026.

7.14 Members asked questions around the Torbay Coast and Countryside Trust (TCCT) going into liquidation, including implications for Sites of Specific Scientific Interest (SSI).

It was too early to tell what the costs to the Council would be as a result of the changes to TCCT. There was a cost for SWISCo to provide the services and an ask for some capital investment for some of the trees and coast path to be maintained. The excellent work of the TCCT volunteers was acknowledged and the need for SWISCo to work with the volunteers and some of the former staff moving forward. There was a lot of expertise within SWISCo and they were looking to compliment that with who they need to bring in from the former TCCT and what the requirements were for management, including co-ordinating the volunteers. There had been issues with the maintenance of some of the vehicles and buildings and there may be better ways of delivering some of the elements of the services previously provided by the TCCT. SWISCo would not be running the farming operation and there would be a change in the way in which some of the land was being managed going forward. It was expected that more detailed information would be known by the Summer. Natural England and The Heritage Lottery Fund had been briefed.

7.15 Members asked questions around heritage and events, including if there were proposals to do more in the Town Centres, if employing apprentices would help with capacity in the Events Team and if there was sufficient funding in the budget for Torquay Museum and Brixham Museum and the swimming pools.

Members were advised that capacity in the Events Team was always a challenge when the Council directly delivers events such as the Illumination trail and the English Riviera Airshow. There was a lot of work involved around health and safety compliance. Apprentices would not help in this particular area. There was a need to work with Councillors and partners to ensure that we focus resources on the right things. This was covered in one of the Place Sustainability Plans looking to help prioritise staff resources. The Council was already working with South Devon College and their students having work experience with the ice rink. There was a need to make sure Torbay has skills in the community to put on events themselves.

Torquay Museum, Brixham Museum and the Geopark were all areas which needed to be reviewed, there was no intention to reduce the funding for the Museums and the National Lottery Heritage Fund was supporting work with the Geopark with Terra Firma over the next 12 months to see how they can make the Geopark intrinsic to the wider Bay. Paignton Picture House had also been supported by the Council and was due to open next year.

Members were advised that the Bay of Lights covered more than just the illumination trail in Torquay, including the train of lights in Paignton and lights and lanterns and illuminations in Brixham. There was a desire to widen the illumination trail but this was already very costly to put on and would require more investment from local businesses in order to deliver this on a wider scale. Approximately £20,000 sponsorship had been received this year towards the illumination trail as well as contributions from the English Riviera

Business Improvement District Company (ERBID). The Council needed to improve how we identify and ask local businesses to contribute towards our events which bring a lot of visitors into the Bay and money into local businesses.

It was noted that each pool was now becoming more financially secure since the Swimming Pool Support Fund grant improvement works, these works have enabled them to become more energy efficient. Officers understand that the annual grant (£12,000) from Torbay Council was helping the pools stay on top of essential maintenance works. Officers are aware that Admiral Swimming Pool is identifying and applying for grants and raising funds to renew their ventilation system and Swim Torquay are applying for grants and raising funds to refurbish their changing rooms. The Council has not had any requests from them for further Council funding.

7.16 Members asked questions around the funding for Local Government Reorganisation (LGR) and if funding was provided by the Government.

All costs associated with LGR had to be met by the local authorities themselves. There was no additional funding from the Government to cover any costs.

7.17 Members were advised that they key costs impacting on Corporate Services related to ICT, Legal Services and LGR and making sure that the Council can keep running properly and safely. The Council was still facing staffing challenges in Legal Services with the current approach to directly appoint staff being successful but the volume of work against available staff was still a challenge. Investment was required to maintain our IT resilience. There were also additional costs for the Libraries to cover increases in National Insurance etc. costs.

Capital Budget

8 Key Lines of Enquiry

8.1 Members asked questions in relation to the SWISCo capital programme e.g. fleet replacement scheme.

The Council had approved a capital loan to SWISCo on 11 September 2025 to enable them to modernise their fleet of vehicles to be funded from reduced costs on leases and maintenance of older vehicles – see [Agenda for Council on Thursday, 11 September 2025, 5.30 pm](#). A note on the fleet replacement was circulated to the Members of the Panel on 9 January 2026.

8.2 Members sought reassurance that lessons had been learned from the overspend and delay for the Armada Park and Torre Valley North projects.

It was noted that this had been impacted by ability to use unallocated Section 106 funding, tying down match funding and relationships with the voluntary groups. A lessons learnt report was due to be presented to the Capital and Growth Board in January 2026 and would come to the Cabinet Regeneration and Capital Projects Working party after that. Reassurance was given that all

requests for Section 106 Funding above £50,000 would go via the Capital and Growth Board in the future to include details of the scheme, funding and costs. A report would also be presented to the Working Party on CIL and Section 106 funding so that Members were updated on the current sums available to see what opportunities there were for more flexible use or combining funds where appropriate. It was noted that the pace of CIL contributions was going to decrease due to the lack of developments and the number of proposals being land banked. This was also impacted by affordable housing schemes with a need for more private led housing schemes to come through.

8.3 Members asked for a written response on the amount of loss in business rates and rents for The Strand and Union Square.

For the Strand an overspend on Business rates of **£108k** for 2026/2027 was estimated.

For Union Square an overspend of £400k as the net pressure across the following areas was estimated:

- Business Rates = **£100k**
- Loss of rental income = **£300k**

The total estimated pressure was £508k, hence the £500k proposed within the 2026/2027 budget papers.

8.4 Members asked for clarification on the Reserves.

The Revenue Reserves Policy was included within the Priorities and Resources Review Panel pack for the 10 December 2025 meeting (pages 119 - 130) and provides further information on the Council's reserves and their governance and principles etc.

This year the only transfer planned/highlighted within the paper was the transfer of surplus reserves within the collection fund to increase the Major Repairs and Maintenance reserve to £1m.

The Reserves Statement was included as a table at the end of the document, which summarises the actual and estimated balance at the start of each financial year.

9. Conclusion

9.1 The Panel reflected and debated the information provided to them, both verbal and written, following which recommendations were formed (as set out below). Members welcomed that due to prudent management of the Revenue Budget over the past few years, there were no specific cuts to services identified within the proposals with focus being given to the high-spend areas via the Financial Sustainability Plans. Overall Members supported the Revenue and Capital Budget 2026/2027 consultation proposals. Members welcomed the additional £1.2m funding in 2026/2027 but were disappointed that due to the lack of proposed funding from the Government in future years there was a need to increase the Council Tax by the full 4.99% instead of 4.75% to try to

protect some of the Base Budget moving forward, rather than helping to ease some of the financial pressures of Torbay's residents.

9.2 Members were gravely concerned over the impact of the Government's Financial Settlement Proposals for 2027/2028 and 2028/2029. Members felt that the new Fair Funding Formula was far from fair as it failed to recognise one of its main aims being the intention to support areas of deprivation in respect of Torbay. Compared with other Councils that have similar levels of deprivation, using the Index of multiple deprivation Torbay Council is within the second highest banding (group 9), which has an average increase in Core Spending Power for 2027/2028 of 6% compared with Torbay's 1% increase. Similarly, in 2028/2029, the average increase is 5.7% compared with Torbay 0.9% increase. This will have a huge impact on Torbay's residents and the ability for the Council to provide the required support with continued cost of living pressures and high levels of poor health and people out of work. Members felt that all efforts should be made to raise awareness of this and to try to get a fair deal for Torbay moving forward and to take advantage of any opportunities for additional funding/grants.

9.3 The Panel formed the following recommendations to the Cabinet which were approved by the Overview and Scrutiny Board on 14 January 2026. On being put to the vote, the motion was declared carried unanimously.

10. Recommendations

10.1 That the Cabinet be recommended:

1. that any additional money received in the final Government Financial Settlement be used for an adult social care transformation reserve and that all appropriate steps be taken to work with the Government to secure additional funding to help deliver this;
2. that the Panel acknowledge the Cabinet's intention to increase the Council Tax by 4.99% in recognition of the impact on the Council's funding in 2027/2028 and 2028/2029; and
3. that the Cabinet, Directors and the Members of Parliament be recommended to continue to take all appropriate steps to provide evidence and put the Council's case forward that the Fair Funding Formula does not recognise Torbay's deprivation and the impact that it will have moving forward.

Cabinet's Response to Consultation

February 2026

Budget 2026-2027

Statement from the Leader of the Council and Cabinet Member for Finance

In accordance with the Council's Constitution, the Cabinet is proposing a balanced net Revenue Budget of £205.3 million for 2026/2027 and a Capital Investment Plan of £126.9 million for the period up to 2028/29, for the Council's consideration. As we said when we launched the consultation, our approach in proposing this budget continues to be one of focusing on the ongoing revenue pressures, delivering against our financial sustainability plans and our Capital Investment Plan. As always, we want to ensure we concentrate on the things that residents have told us matter to them.

We'd like to thank everyone who took the time to provide feedback on the draft proposals, whether by completing the questionnaire or engaging with us through our social media channels. We are also grateful to the Overview and Scrutiny Board for the time it dedicated to reviewing our proposals and for endorsing the suggestions we brought forward.

This year, the Government decided to provide local authorities with a three-year settlement, which is a welcome position as it offers certainty for medium-term planning. This allows us to make decisions in the overall context for the three-year period. Just before Christmas, Government shared with us the proposed settlement for Torbay. Whilst the financial position for year one (2026/27) of the settlement is reasonable, their proposal would have resulted in a significant funding gap of almost £20 million across years two and three. Between Christmas and February, we engaged extensively with multiple Government departments to make the case that the settlement did not adequately reflect the needs of our residents in Torbay.

On 9 February 2026, the Government confirmed the final settlement, and that they have reconsidered elements of this. As a result, comparably we are now in a slightly improved position over the three-year period than we had originally feared, with an estimated funding gap of £12 million. During the engagement with Government on the budget, it was made clear that they expect Councils to apply the full Council Tax increase available to them, which is 4.99%. If Councils did not do this then there was a risk to receiving government funding. Therefore, whilst our proposals for consultation set out our plan to limit any increase in Council tax to a maximum of 4.75%, the Government's expectation has left us with no option but to proceed with a 4.99% increase to optimise our funding.

We recognise that this places additional pressure on residents, and while our flexibility in this area is extremely limited, we will continue to do everything possible to manage and mitigate the impact. This includes changes to our Council Tax Support Scheme to support families, which has already been approved at our Council meeting in December.

Whilst we are pleased that the budget reductions are not as severe as originally planned by Government, the level of savings required are very significant in years two and three. It is essential therefore that we manage our finances even more prudently and responsibly so as to minimise the impact of the required reductions in future years. We are proposing to allocate additional monies received for this year on a one-off basis only, meaning that it can be used to contribute to required

savings next year. In respect of the one-off allocations, it is also important that these are used sensibly to ensure that the Council is in the best possible position to meet future challenges. We are therefore proposing to:

- Allocate £400,000 to fund transformation activity to sustainably reduce the Council's budget in future years, and
- Allocate £1.7 million to create a Higher Needs Block reserve, to fund the required 10% Council contribution arising from Dedicated Schools Grant national policy changes.

We believe that this combination of approaches puts the Council in the best possible position to face the challenges arising from the funding settlement.

Within the consultation responses, we were pleased to see overwhelming support for continuing with our flagship programmes, Operation Brighter Bay and Operation Town Centres. Many of you told us you have already seen a marked improvement because of Operation Brighter Bay. At the same time, you asked that going forward we place a stronger emphasis on residential areas, not just our well-known visitor hotspots. We have listened carefully to this feedback and will be ensuring that Operation Brighter Bay delivers more visible improvements in neighbourhoods across our communities.

The Council faces significant uncertainty in respect of the delivery of adult social care. Whilst we hope that these services will continue to be delivered by Torbay and South Devon NHS Foundation Trust, we recognise that significant transformation activity needs to take place to reduce costs. We are proposing to establish a new adult social care reserve and allocate £730,000 to it in the 2026/27 financial year to fund transformation activity, and to start to develop funding solutions for future years.

Despite the significant challenges in today's financial environment and the continued rise in costs, we have maintained a steady and responsible position as a Council, carefully managing your money. We are continuing with our ambitious regeneration plans, while also making sure that the everyday services you rightly expect and rely on remain in place. We are clear-eyed about the financial pressures ahead, but by taking prudent and sensible decisions in year one, we are putting ourselves in a stronger position and helping to smooth the path for future years.



Councillor David Thomas
Leader of Torbay Council



Councillor Alan Tyerman
Cabinet Member for Housing and Finance

Appendix 1 – Cabinet’s response to the recommendations of the Overview and Scrutiny Board

Recommendations from the Overview and Scrutiny Board	Cabinet’s Response
<p>1. Any additional money received in the final Government Financial Settlement be used for an adult social care transformation reserve and that all appropriate steps be taken to work with the Government to secure additional funding to help deliver this.</p>	<p>Cabinet is proposing to allocate additional monies as follows to address the full range of risks facing the Council;</p> <ol style="list-style-type: none"> 1) Creation of an Adult Social Care reserve, allocating revenue funding of £730,000, 2) Creation of a Higher Needs Block reserve, allocating on a one-off basis £1.7m to fund the Council’s required contribution, 3) Allocation of £400,000 on a one off basis to fund transformation activity to reduce revenue expenditure in future years.
<p>2. The Panel acknowledge the Cabinet’s intention to increase the Council Tax by 4.99% in recognition of the impact on the Council’s funding in 2027/2028 and 2028/2029; and</p>	<p>Cabinet is proposing to raise Council Tax by 4.99% in light of the Government’s clear expectation and risk to other funding were the Council not to do so.</p>
<p>3. Cabinet, Directors and the Members of Parliament be recommended to continue to take all appropriate steps to provide evidence and put the Council’s case forward that the Fair Funding Formula does not recognise Torbay’s deprivation and the impact that it will have moving forward</p>	<p>This was undertaken and Cabinet hope this contributed to the slightly improved position we now face.</p>

Torbay Council Fees & Charges

This document outlines the fees & charges applied by Torbay Council in exchange for goods or services provided by the Council. Fees & charges are categorised to assist decision making.

Category	Description	Suggested basis for change
National	Fee set nationally in statute, by a regulator or similar. The Council is not able to vary these fees or charges.	As per national changes
Cost Recovery	Fee set based on recovery of the full cost to deliver the goods or service. The Council must ensure full cost recovery in the provision of this service.	Where full cost recovery is in place, the increase should reflect any changes to the cost of delivering the service. An increase of at least 3.5% is recommended to cover the estimated pay and price increases. This approach ensures fees & charges are rising in line with the costs associated with support/delivery. Where full cost recovery is not in place, prices are recommended to rise to ensure full cost recovery to prevent inadvertent tax payer subsidy.
Traded	This is a service which is also offered in a commercial environment and the price should reflect market factors such as supply, demand and competition.	Increase by estimated level of inflation -currently assumed to be 3.5% and matches assumptions in our MTFP.
Subsidised	Fee set below cost to deliver in order to incentivise a particular activity. This category of fee or charge is therefore subsidised by the taxpayer	Increase by at least 3.5% to cover the average impact of inflation/pay award. This ensures fees & charges are rising in line with the staff costs associated with support/delivery.
Levy	Fee or retrospective charge as a result of activity which the Council is able to levy an additional charge. These fees/charges are typically higher to act as a general disincentive or penalty to prevent non-compliance or failure to meet an agreed course of activity	Increase by estimated level of inflation - currently assumed to be 3.5% and matches assumptions in our MTFP.

FEES AND CHARGES PROPOSED FOR 2026/27

CONTENTS

Building Control
Car Parking Off Street
Car Parking Pay & Display On Street
Parking Permits & Misc Charges
Community Services
Culture and Sport
Customer Services
Data Protection
Development Control
Governance
Green Spaces (SWISCO)
Harbours - Visitors
Harbours - Annual
Harbours - Fishing Commercial
Harbours - Services
Harbours - Pilotage
Highways (SWISCO)
HWRC (SWISCO)
Land Charges
Legal Services
Libraries
Planning Pre-Applications
Registration
Resort Services
Room Hire Assembly Hall
Spatial Planning
Town Diary & Events

Building Control Fees and Charges

<http://www.torbay.gov.uk/planning-and-building/building-control/bc-fees/>

Standard application charges for new dwellings and those created by conversion (Houses, flats and maisonettes not exceeding 300m ² in area and 3 storeys in height)	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate SR			
1 dwelling	1110.00	1175.00	Traded
2 dwellings	1382.00	1463.00	Traded
3 dwellings	1553.00	1644.00	Traded
4 dwellings	1723.00	1824.00	Traded
5 dwellings	1884.00	1994.00	Traded
6 dwellings	2045.00	2164.00	Traded

For developments in excess of 6 units, please contact the Building Control Division for details

Standard charges for small domestic buildings, extensions, rooms in the roof	£ Current 2025/26	£ Current 2025/26	£ Proposed 2026/27	£ Proposed 2026/27	Category
VAT Rate SR	Full Plans Charge	Building Notice Charge	Full Plans Charge	Building Notice Charge	
Extension not exceeding 10m ²	570.00	655.00	600.00	690.00	Traded
Exceeding 10m ² but not over 40m ²	850.00	925.00	900.00	980.00	Traded
Exceeding 40m ² but not over 100m ²	955.00	1060.00	1005.00	1120.00	Traded
Any non-exempt Garage/Carport	465.00	530.00	490.00	560.00	Traded
Loft Conversion	725.00	850.00	760.00	895.00	Traded
Conversion of domestic garage to habitable accommodation	445.00	520.00	470.00	550.00	Traded

(Areas are total floor areas of all storeys measured internally)

Where the total or the aggregation of the floor area of one or more extensions exceeds 40m², please contact the Building Control Department for

Standard charges for the Renovation of Thermal elements, Window replacement and Electrical/Controlled Installations for small domestic buildings	£ Current 2025/26 Full Plans Charge	£ Current 2025/26 Building Notice Charge	£ Proposed 2026/27 Full Plans Charge	£ Proposed 2026/27 Building Notice Charge	Category
VAT Rate SR					
Renovation of a thermal element to a single dwelling, (replacement roof covering, render, internal plaster or insulation)	260.00	260.00	280.00	280.00	Traded
Controllable electrical work to a domestic dwelling, (not competent persons)	190.00	190.00	205.00	205.00	Traded
Electrical work comprising of re-wiring a whole house (not competent persons)	285.00	285.00	305.00	305.00	Traded
Replacement of windows/doors (not competent persons) 1-4	165.00	165.00	180.00	180.00	Traded
Replacement of windows/doors (not competent persons) 5+	240.00	240.00	255.00	255.00	Traded
Installation of microgeneration systems or the installation of solid fuel, gas or oil fired appliances	210.00	210.00	230.00	230.00	Traded

Standard charges for all other building work (including renovation of thermal elements to Non Domestic Buildings)	£ Current 2025/26 Full Plans Charge	£ Current 2025/26 Building Notice Charge	£ Proposed 2026/27 Full Plans Charge	£ Proposed 2026/27 Building Notice Charge	Category
VAT Rate SR					
Under £2,000	250.00	310.00	265.00	330.00	Traded
£2,001 – £5,000	395.00	455.00	415.00	485.00	Traded
£5,001 – £10,0000	485.00	585.00	510.00	620.00	Traded
£10,001 – £25,000	775.00	775.00	820.00	820.00	Traded
£25,001 – £50,000	925.00	925.00	980.00	980.00	Traded

For developments in excess of £50,000 please contact the Building Control Division for details

Regularisation Fees Domestic Extensions and Alterations	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Extension not exceeding 10m sq	865.00	915.00	Levy
Exceeding 10m sq but not over 40m sq	1230.00	1310.00	Levy
Exceeding 40m sq and over	1528.00	1630.00	Levy
Any garage/carport	735.00	790.00	Levy
Conversion of domestic garage to habitable accommodation	735.00	790.00	Levy
Loft conversion	1392.00	1445.00	Levy
Renovation of a thermal element to a single dwelling, (replacement roof covering, render, internal plaster or insulation)	352.00	400.00	Levy
Installation of microgeneration systems or the installation of solid fuel, gas or oil fired appliances	300.00	340.00	Levy
Controllable electrical work to a domestic dwelling	270.00	310.00	Levy
Electrical work comprising of re-wiring a whole house	352.00	400.00	Levy
Replacement of windows 1-4	240.00	270.00	Levy
Replacement of windows 5+	323.00	340.00	Levy
Regularisation Fees The Building or Conversion of New Dwellings	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
1 dwelling	1325.00	1469.00	Levy
2 dwellings	1,656.00	1829.00	Levy

3 dwellings	1884.00
4 dwellings	2067.00

2080.00
2280.00

Levy
Levy

Regularisation Fees	£
Calculation of Charges for all Other Building Work:	
Estimated Cost of Work	Current 2025/26
VAT Rate OS	
Under £2,000	414.00
£2,001 – £5,000	560.00
£5,001 – £10,0000	834.00
£10,001 – £25,000	1025.00
£25,001 – £50,000	1,242.00

£	Proposed 2026/27
	430.00
	606.00
	863.00
	1065.00
	1286.00

Category
Levy

For works with an estimated value over £50,000 please contact

Parking - Off Street

Off Street Parking Places – Zone 1 (charges apply 7am to midnight)

VAT Rate SR

Brixham

Car Park	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Overnight ²
Brixham Central Car Park ¹	£0.90	£1.80	£3.00	£4.30	£5.00

¹ – Maximum stay of 3 hours permitted during the period 7am to 6pm every day.

² - Overnight is available 6pm to midnight

Paignton

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours	Overnight ²
Churchward Road Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Crown & Anchor Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Great Western Car Park ¹	£1.80	£3.00	£4.30	n/a		n/a	£5.00
Hyde Road Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Preston Gardens Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Station Lane Car Park ³	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Victoria Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a

¹ – Maximum stay of 3 hours permitted during the period 7am to 6pm every day.

² - Overnight is available 6pm to midnight

³ – Long stay car park also has a section of parking bays that allow a maximum stay of 60 minutes.

Torquay

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours	Overnight ²
Brunswick Square Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Chilcote Close Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Lower Union Lane Multi Storey Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Lower Union Lane Shoppers Car Park ⁴	£1.80	n/a	n/a	n/a	n/a	n/a	£5.00
Lymington Road Coach Station Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Melville Street Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
St Marychurch Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Town Hall Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a
Union Square Car Park	£1.80	£3.00	£4.30	£5.40	£7.80	£9.90	n/a

² - Overnight is available 6pm to midnight

⁴ - Maximum stay of 1 hour permitted during the period 7am to 6pm every day.

Off Street Parking Places – Zone 2 (charges apply 7am to midnight)

VAT Rate SR

Brixham

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours
Freshwater Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Oxon Cove Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00

Paignton

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours
Clennon Valley Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Roundham Car Park ⁵	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00

⁵ – Winter parking charges apply during the period 1st November to 20th March (dates inclusive), these charges are listed at end of this Schedule.

Torquay

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours
Cockington Court Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Cockington Cycle Hub Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Cockington Village Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Hampton Avenue Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Harbour Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Meadfoot Road Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Princes Street Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Shedden Hill Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Torre Valley Car Park ⁵	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00
Walls U ill Car Park	£1.90	£3.10	£4.40	£5.70	£8.60	£11.00

⁵ – Winter parking charges apply during the period 1st November to 20th March (dates inclusive), these charges are listed at end of this Schedule.

Winter Tariff (only available during the period 1st November to 20th March – dates inclusive) – the above charges apply outside

Car Park	Up to 1 hour	Up to 2 hours	Up to 4 hours	Up to 17 hours

2017

Roundham Car Park	£1.20	£1.60	£2.50	£3.70
Torre Valley Car Park	£1.20	£1.60	£2.50	£3.70

Off Street Parking Places – Zone 3 (charges apply 7am to midnight)

VAT Rate SR

Brixham

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours
Breakwater Car Park ⁵	£2.00	£3.40	£4.80	£6.10	£8.50	£11.30

⁵ – Winter parking charges apply during the period 1st November to 20th March (dates inclusive), these charges are listed at end of this Schedule.

Paignton

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours	Overnight ²
Broadsands Car Park ⁵	£2.00	£3.40	£4.80	£6.10	£8.50	£11.30	n/a
Cliff Park Road Car Park ⁵	£2.00	£3.40	£4.80	£6.10	£8.50	£11.30	n/a
Colin Road Car Park	n/a	£3.40	£4.80	£6.10	£8.50	£11.30	n/a
Goodrington ¹	n/a	£3.40	£4.80	n/a		n/a	£5.20
Quaywest Car Park	n/a	£3.40	£4.80	£6.10	£8.50	£11.30	n/a
Youngs Park Car Park	n/a	£3.40	£4.80	£6.10	£8.50	£11.30	n/a

¹ – Maximum stay of 3 hours permitted during the period 7am to 6pm every day.

² - Overnight is available 6pm to midnight

⁵ – Winter parking charges apply during the period 1st November to 20th March (dates inclusive), these charges are listed at end of Schedule 7.

Torquay

Car Park	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 6 hours	Up to 17 hours
Abbey Park Car Park	n/a	£3.40	£4.80	£6.10	£8.50	£11.30
Beacon Quay Car Park	n/a	£3.40	£4.80	£6.10	£8.50	£11.30
Kilmorie Car Park ⁵	£2.00	£3.40	£4.80	£6.10	£8.50	£11.30
Meadfoot Beach Car Park ⁵	£2.00	£3.40	£4.80	£6.10	£8.50	£11.30

⁴ – Winter parking charges apply during the period 1st November to 20th March (dates inclusive), these charges are listed at end of this Schedule

Winter Tariff (only available during the period 1st November to 20th March – dates inclusive) – the above charges apply outside of this period

Car Park	Up to 1 hour	Up to 2 hours	Up to 4 hours	Up to 17 hours
Brean Water	£1.20	£1.60	£2.50	£3.70
Broadsands	£1.20	£1.60	£2.50	£3.70
Cliff Park Road	£1.20	£1.60	£2.50	£3.70
Kilmorie	£1.20	£1.60	£2.50	£3.70

Meadfoot Beach	£1.20	£1.60	£2.50	£3.70
----------------	-------	-------	-------	-------

Off Street Parking Places – Commercial Vehicle Locations (Charges apply 7am to midnight)

VAT Rate SR

Brixham

P a r k 100	Car Park	Up to 1 hour	Up to 4 hours	Up to 17 hours
Freshwater Car Park		£6.30	£12.80	£18.80

Paignton

Car Park	Up to 1 hour	Up to 4 hours	Up to 17 hours
Clendon Valley Car Park	£6.30	£12.80	£18.80

Victoria Car Park	£6.30	£12.80	£18.80
-------------------	-------	--------	--------

Torquay

Car Park	Up to 1 hour	Up to 4 hours	Up to 17 hours
Hampton Avenue Car Park	£6.30	£12.80	£18.80
Lymington Road Coach Station Car Park	£6.30	£12.80	£18.80
Shedden Hill Car Park	£6.30	£12.80	£18.80

Promotional Parking Charges

VAT Rate SR

 <u>Parking period up to:</u>	 <u>Charge</u>
Parking Promotion 1 – up to 6 hours	50p
Parking Promotion 1 – up to 12 hours	£1.00

Car Parking - Pay and Display Charges

Agreed charges for 2026/27

On Street Parking Places – Zone 1

VAT Rate OS

Paignton

Street	Charging Hours	Up to 4 hours	All day
Sands Road	8am to 6pm, daily	£2.10	£3.20
Stearfield Road	8am to 6pm, daily	£2.10	£3.20

Torquay

Street	Charging Hours	Up to 4 hours	All day
Lymington Road (commuter spaces)	9am to 5pm, Mon-Sat	£2.10	£3.20
Magdalene Road	9am to 5pm, Mon-Sat	£2.10	£3.20
Newton Road	8am to 6pm, daily	£2.10	£3.20

On Street Parking Places – Zone 2

VAT Rate OS

Paignton

Street	Charging Hours	Up to 30 minutes	Up to 1 hour	Up to 1.5 hours	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 5 hours	Up to 6 hours	All day
Adelphi Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Dendy Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Hyde Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Palace Avenue	9am to 6pm, Mon-Sat	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Queens Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Torbay Road	9am to 6pm, daily (one section is 10am to 6pm daily)	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
B ¹⁰³ orquay Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70

Torquay

Street	Charging Hours	Up to 30 minutes	Up to 1 hour	Up to 1.5 hours	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 5 hours	Up to 6 hours	All day
Abbey Road	9am to 5pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Babbacombe Road	8am to 6pm, Mon-Sat (one section is 8am to 6pm, daily)	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Briary Lane	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Castle Road	8am to 6pm, Mon-Sat	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Lymington Road	8am to 6pm, Mon-Sat	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Market Street	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Parkhill Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Portland	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
The Terrace	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Torwood Gardens Road	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Torwood Street	8am to 6pm, daily	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70
Union Street	8am to 6pm, Mon-Sat	£1.40	£2.00	£2.90	£3.60	£4.80	£6.00	£7.10	£8.20	£11.70

On Street Parking Places – Zone 3

VAT Rate OS

Paignton

Street	Charging Hours	Up to 30 minutes	Up to 1 hour	Up to 1.5 hours	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 5 hours	Up to 6 hours	24 hours
Eastern Esplanade	24 hours a day, daily	£1.50	£2.20	£3.10	£3.80	£5.20	£6.30	£7.40	£8.50	£12.20
Marine Drive	24 hours a day, daily	£1.50	£2.20	£3.10	£3.80	£5.20	£6.30	£7.40	£8.50	£12.20

Torquay

Street	Charging Hours	Up to 30 minutes	Up to 1 hour	Up to 1.5 hours	Up to 2 hours	Up to 3 hours	Up to 4 hours	Up to 5 hours	Up to 6 hours	24 hours
Torbay Road	24 hours a day, daily	£1.50	£2.20	£3.10	£3.80	£5.20	£6.30	£7.40	£8.50	£12.20

Parking Permits - Fees and Charges

Types of Parking Permits – Off-Street		Current Charges 2025/26	Charges 2026/27	Category
VAT Rate SR				
Permit Type	Coverage			
Annual (up front)*	Covers use in all Torbay Council car parks	£475.00	£495.00	Traded
Monthly	Covers use in all Torbay Council car parks	£77.00	£79.00	Traded
8 days	Covers use in all Torbay Council car parks	£54.00	£55.50	Traded
4 days	Covers use in all Torbay Council car parks	£30.00	£31.00	Traded
Off Peak	Valid 3.00 p.m. to 10.00 a.m. and covers use in all Torbay Council car parks	£77.00	£79.00	Traded
Weekly Commercial	Covers use in all commercial vehicle spaces at applicable Torbay Council car parks	£75.50	£75.50	Traded
Disabled Persons Parking Permit	Covers use in all Torbay Council car parks	£48.00	£48.00	Cost recovery
Administration fee to change vehicle registration details on car park permits	All car park permits	£25.00	£25.00	Cost recovery

***Note – Cost of Annual Permit increases to £544.50 if paid for using Direct Debit option**

Reserved Bays		Current Charges 2025/26	Proposed Charges 2026/27	Category
Beacon Quay	3 spaces	£700.00	£715.00	Traded
Breakwater	2 spaces	£700.00	£715.00	Traded
Chilcote Close	10 spaces	£700.00	£715.00	Traded
Freshwater	24 spaces	£700.00	£715.00	Traded
Harbour Car Park	Not specified	£700.00	£715.00	Traded
Harbour Car Park - Museum Road	Not specified	£700.00	£715.00	Traded
Lymington Road Coach Station	Innovation centre tenants only (28 spaces) Not for general public sale	N/A	N/A	Traded
St Dominics Close	4 spaces	£700.00	715	Traded
Victoria	40 spaces	£700.00	£715.00	Traded
Shedden Hill Car Park	Torquay Lawn Tennis Club only (10 spaces)	N/A	N/A	Traded
Southern Quay	Residential	£760.00	£780.00	Traded
Southern Quay	Business	£1,590.00	£1,640.00	Traded
Reserved Bays	Notification of change of business	£50.00	£50.00	Cost recovery

Types of Parking Permits – On-Street		Current Charges 2025/26	Charges 2026/27	Category
Permit Type	Coverage			
Annual On Street Permit (up front)**	Covers use in all Torbay Council on street pay and display bays (Zones 1 to 3)	£720.00	£740.00	Traded
Monthly On Street Permit	Covers use in all Torbay Council on street pay and display bays (Zones 1 to 3)	£108.00	£111.00	Traded
Monthly Commuter On Street Permit	Covers use in all Zone 1 on street pay and display areas	£65.00	£67.00	Cost recovery
Healthcare and Emergency Badge	Available to organisations who administer emergency care, provides exemption from limited number of on street restrictions	£15.00	£18.50	Cost recovery

Community Safety Fees & Charges

Food, Health & Safety and Public Safety Discretionary Fees

Body alteration registrations	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/skin-piercing/				
VAT Rate OS				
Tattooing, Electrolysis and Body Piercing (excluding cartridge systems) – Premises	300.00	310.00	Cost Recovery	3.33%
Tattooing, Electrolysis and Body Piercing (excluding cartridge systems) – Practitioner	173.00	179.00	Cost Recovery	3.47%
Practitioner registration at reduced rate per person when completing a joint application (Premises and Practitioner)	104.00	108.00	Cost Recovery	3.85%
Tattooing, Electrolysis and Body Piercing : Amendment to registration (e.g change of name)	57.00	59.00	Cost Recovery	3.50%
Ear piercing using an approved cartridge system – Premises	165.00	171.00	Cost Recovery	3.64%
Ear piercing using an approved cartridge system – Practitioner	145.00	150.00	Cost Recovery	3.45%
Ear Piercing using an approved cartridge system - Practitioner registration at reduced rate per person when completing a joint application (Premises and Practitioner)	87.00	90.00	Cost Recovery	3.45%
Ear Piercing: Amendment to registration (e.g. change of name)	57.00	59.00	Cost Recovery	3.50%

Fish Export Certificates	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS				
*Export Support Attestation	140.00	145.00	Cost Recovery	3.57%
*Any Export Certificates (fish) – Advanced	140.00	145.00	Cost Recovery	3.57%
* ATV Export Certificates (fish) – Advanced - Late Notice where notified after 1pm	187.00	194.00	Cost Recovery	
*Export Certificates (fish) – Advanced (where re-issued required due to error caused by business)	140.00	145.00	Cost Recovery	3.57%

Charges applicable Monday-Friday

10 VAT Rate OS	Factual reports to Solicitors following accidents	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
Factual report	248.00	256.68	Cost Recovery	3.50%	
Photocopying per sheet	1.78	1.84	Cost Recovery	3.50%	
Photographs	Actual costs	Actual costs	Cost Recovery		

Sports Grounds	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS				
General or Special Safety Certificate (Sports grounds) - new	3767.00	3900.00	Cost Recovery	3.53%
General or Special Safety Certificate (Sports grounds) – alteration requested by sports grounds	1076.00	1114.00	Cost Recovery	3.53%
Regulated Stand (Sports grounds) - new	1076.00	1114.00	Cost Recovery	3.53%
Regulated Stand (Sports grounds) - alteration requested by sports grounds	538.00	557.00	Cost Recovery	3.53%

Licensing Discretionary Fees

Street Trading	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/street-and-trading/street-trading/				
VAT Rate OS				
Annual	1178.00	1219.00	Cost Recovery	3.48%
3 months	525.00	543.00	Cost Recovery	3.43%
1 month	224.00	232.00	Cost Recovery	3.57%

Daily	172.00	178.00	Cost Recovery	3.49%
Replacement or amendment	40.00	41.00	Cost Recovery	2.50%
Small Traders 0-15 #				
1 day only	200.00	207.00	Cost Recovery	3.50%
2-3 days	354.00	366.00	Cost Recovery	3.39%
4-6 days	517.00	535.00	Cost Recovery	3.48%
7-9 days	678.00	702.00	Cost Recovery	3.54%
10-12 days	839.00	868.00	Cost Recovery	3.46%
13-15 days	1000.00	1035.00	Cost Recovery	3.50%
16+ days	1161.00	1202.00	Cost Recovery	3.53%
Medium Traders 16-30 #				
1 day only	400.00	414.00	Cost Recovery	3.50%
2-3 days	857.00	887.00	Cost Recovery	3.50%
4-6 days	1259.00	1304.00	Cost Recovery	3.57%
7-9 days	1661.00	1719.00	Cost Recovery	3.49%
10-12 days	2068.00	2140.00	Cost Recovery	3.48%
13-15 days	2469.00	2555.00	Cost Recovery	3.48%
16+ days	2792.00	2890.00	Cost Recovery	3.51%
High Traders 31+ #				
1 day only	600.00	621.00	Cost Recovery	3.50%
2-3 days	1373.00	1421.00	Cost Recovery	3.50%
4-6 days	2024.00	2095.00	Cost Recovery	3.51%
7-9 days	2666.00	2759.00	Cost Recovery	3.49%
10-12 days	3311.00	3427.00	Cost Recovery	3.50%
13-15 days	3949.00	4087.00	Cost Recovery	3.49%
16+ days	4604.00	4765.00	Cost Recovery	3.50%
Annual Fee for Outdoor Torquay Town Centre Market Supported by Torbay Council (up to 15 stalls)				
	1000.00	1035.00	Cost Recovery	3.50%
Annual Fee for Outdoor Torquay Town Centre Market Supported by Torbay Council (up to 30 stalls)				
	1300.00	1346.00	Cost Recovery	3.54%
Annual Fee for Outdoor Torquay Town Centre Market Supported by Torbay Council (31 stalls plus)				
	1600.00	1656.00	Cost Recovery	3.50%

If an applicant applying for an event/events, applies for a number of days within a given time period, even if those days are not consecutive or not at the same location

Local Community Street Trading Events (i.e. friend of park etc.) where the purpose is charitable, but where stall holders only pay a contribution for charitable

Council Event, run by the Events Team (as opposed to an event support by TBC) then fee will be half the fee listed listed in the trader fee table above.

Charitable Street Trading Events, where ALL money raised is for charitable purposes - Free (with agreement from Council)

Zoo Licensing	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/animals/zoo/				
VAT Rate OS				
First ever licence	3100.00	3200.00	Cost Recovery	3.23%
Statutory six yearly inspection	2060.00	2130.00	Cost Recovery	3.40%
Periodic three year inspection	2060.00	2130.00	Cost Recovery	3.40%
Informal annual inspection	515.00	530.00	Cost Recovery	2.91%
Transfer of Licence	280.00	290.00	Cost Recovery	3.57%

Dangerous Wild Animal Licences	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/animals/				
VAT Rate OS				
Dangerous Wild Animals Act 1976**	621.00	643.00	Cost Recovery	3.54%

Primate Keeper Licences (NEW)	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % increase
Primate Keeper Licence**	N/A	675.00	Cost recovery	N/A (new fee)

Animal Licences (except Zoo and DWA) (see Footnote)	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/animals/				
VAT Rate OS				
Home Boarding **	549.00	568.00	Cost Recovery	3.46%
Kennels inc Catteries **	621.00	643.00	Cost Recovery	3.54%
Pet Shops **	652.00	675.00	Cost Recovery	3.53%
Dog Breeding **	652.00	675.00	Cost Recovery	3.53%
Day Care **	569.00	589.00	Cost Recovery	3.51%
Horses (Riding Establishments) **	797.00	825.00	Cost Recovery	3.51%
Keeping or Training Animals for Exhibition ** (was Performing Animals)	569.00	589.00	Cost Recovery	3.51%
Rescore Visit	275.00	285.00	Cost Recovery	3.64%
Admin fee (change of circumstances such as change of name, add host to franchisee)	25.00	26.00	Cost Recovery	4.00%
Licence variation fee (e.g. request to add/remove species)	55.00	57.00	Cost Recovery	3.64%

** Plus costs of vets fees as required
Footnote:
<i>In all cases where there is more than one activity per licence. The fee will be:</i>
<i>- Highest Cost Activity - Full Fee, plus;</i>
<i>- Second (or second Highest) Cost Activity - 30% of fee</i>
<i>- Any third or subsequent activity add 10% of fee</i>

Sex Entertainment Premises	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/sex-entertainment-venue/				
VAT Rate OS				
Sex Shop Establishment: New Application	7000.00	7245.00	Cost Recovery	3.50%
Sex Shop Establishment: Annual Licence Fee	4050.00	4192.00	Cost Recovery	3.51%
Sex Shop Establishment: Transfer of Licence	665.00	688.00	Cost Recovery	3.46%
Sex Shop Establishment: Variation	665.00	688.00	Cost Recovery	3.46%
Sexual Entertainment Venue: New Application	7000.00	7245.00	Cost Recovery	3.50%

Sexual Entertainment Venue: Annual Licence Fee	4050.00	4192.00	Cost Recovery	3.51%
Sexual Entertainment Venue: Transfer of Licence	665.00	688.00	Cost Recovery	3.46%
Sexual Entertainment Venue: Variation	665.00	688.00	Cost Recovery	3.46%

Distribution of printed matter		£	£	Category	2026/27 % rise
		Current 2025/26	Proposed 2026/27		
VAT Rate OS	http://www.torbay.gov.uk/business/licensing/street-and-trading/leaflets/				
Consent under CNEA to distribute free printed matter – one distributor	149.00	154.00	Cost Recovery	3.36%	
For each additional distributor up to a maximum of six	28.00	29.00	Cost Recovery	3.57%	

Park Homes		£	£	Category	2026/27 % rise
		Current 2025/26	Proposed 2026/27		
VAT Rate OS	http://www.torbay.gov.uk/business/licensing/caravan-and-park-home-sites/				
Annual Licence Fee (Lower band)	171.00	177.00	Cost Recovery	3.51%	
Annual Licence Fee (Higher band)	3230.00	3343.00	Cost Recovery	3.50%	
Application Fee for a Site Licence	835.00	864.00	Cost Recovery	3.47%	
Application to Transfer a Site Licence	440.00	455.00	Cost Recovery	3.41%	
Application to vary conditions on a Site Licence	440.00	455.00	Cost Recovery	3.41%	
To post site conditions on Council website	103.00	107.00	Cost Recovery	3.88%	
Compliance Notice – Cost of Notice*	103.00	107.00	Cost Recovery	3.88%	

*The costs of enforcement will then be added to this figure

Hackney Carriage		£	£	Category	2026/27 % rise
		Current 2025/26	Proposed 2026/27		
VAT Rate OS	http://www.torbay.gov.uk/business/licensing/taxis/hackney-carriage/				
Vehicle Annual - New (Includes plate and bracket)	273.00	283.00	Cost Recovery	3.66%	
Vehicle Annual Renewal	199.00	207.00	Cost Recovery	4.02%	
Driver (New) (includes first attempt of Knowledge Test)	388.00	408.00	Cost Recovery	5.15%	

Driver (Renewal)	279.50	294.00	Cost Recovery	5.19%
Drivers badge (replacement)	33.00	34.00	Cost Recovery	3.03%
Vehicle Licence Transfer Fee	74.00	76.00	Cost Recovery	2.70%
Change of vehicle registration (Cherished number plate)	74.00	76.00	Cost Recovery	2.70%
Plate	74.00	76.00	Cost Recovery	2.70%
Replacement bracket	35.00	36.00	Cost Recovery	2.86%
Knowledge test	80.00	83.00	Cost Recovery	3.75%
Replacement paper licence fee	15.00	16.00	Cost Recovery	6.67%
Licence refund fee	15.00	16.00	Cost Recovery	6.67%

Private Hire Vehicles	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/taxis/private-hire/				
VAT Rate OS				
Vehicle Annual New (Includes plate and bracket)	243.00	252.00	Cost Recovery	3.70%
Vehicle Annual Renewal	169.00	176.00	Cost Recovery	4.14%
Driver (New) (includes first attempt of Knowledge Test)	388.00	408.00	Cost Recovery	5.15%
Driver (Renewal)	279.50	294.00	Cost Recovery	5.19%
Drivers badge (replacement)	33.00	34.00	Cost Recovery	3.03%
Operator (per vehicle) - 1 year	72.50	125.00	Cost Recovery	72.41%
Operator (per vehicle) 5 year licence	118.00	500.00	Cost Recovery	323.73%
Vehicle Licence Transfer Fee	74.00	76.00	Cost Recovery	2.70%
Change of vehicle registration (Cherished number plate)	74.00	76.00	Cost Recovery	2.70%
Plate	74.00	76.00	Cost Recovery	2.70%
Replacement bracket and holder	35.00	36.00	Cost Recovery	2.86%
Knowledge test	80.00	83.00	Cost Recovery	3.75%
Replacement paper licence fee	15.00	16.00	Cost Recovery	6.67%
Licence refund fee (e.g. for refused driver applications)	15.00	16.00	Cost Recovery	6.67%

Other Charges	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/business/licensing/gambling/gambling-premises-licence/				
VAT Rate SR				
Handbook & replacements	28.00	28.00	Cost Recovery	0.00%
Assistance/advice appointment	72.50	75.00	Traded	3.45%
Gambling Fees				
Application for new premises licence	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
Small Casino	8,000.00	8,000.00	National	0.00%
Bingo Premises	3,500.00	3,500.00	National	0.00%
Betting Premises (Tracks)	2,500.00	2,500.00	National	0.00%
75	3,000.00	3,000.00	National	0.00%
Adult Gaming Centres	2,000.00	2,000.00	National	0.00%
Licensed Family Entertainment Centre	2,000.00	2,000.00	National	0.00%
Application to vary premises licence				
Small Casino	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
Casino (existing)	2,000.00	2,000.00	National	0.00%
Bingo Premises	1,750.00	1,750.00	National	0.00%
Betting Premises (Tracks)	1,250.00	1,250.00	National	0.00%
Betting Premises (Other)	1,500.00	1,500.00	National	0.00%
Adult Gaming Centres	1,000.00	1,000.00	National	0.00%

Licensed Family Entertainment Centre	1,000.00	1,000.00	National	0.00%
1st Annual Fee				
Small Casino	5,000.00	5,000.00	National	0.00%
Casino (existing)	3,000.00	3,000.00	National	0.00%
Bingo Premises	1,000.00	1,000.00	National	0.00%
Betting Premises (Tracks)	1,000.00	1,000.00	National	0.00%
Betting Premises (Other)	600.00	600.00	National	0.00%
Adult Gaming Centres	1,000.00	1,000.00	National	0.00%
Licensed Family Entertainment Centre	750.00	750.00	National	0.00%
Application to transfer the premises licence				
Small Casino	1,800.00	1,800.00	National	0.00%
Casino (existing)	1,350.00	1,350.00	National	0.00%
Bingo Premises	1,200.00	1,200.00	National	0.00%
Betting Premises (Tracks)	950.00	950.00	National	0.00%
Betting Premises (Other)	1,200.00	1,200.00	National	0.00%
Adult Gaming Centres	1,200.00	1,200.00	National	0.00%
Licensed FEC	950.00	950.00	National	0.00%
Application for re-instatement of premises licence				
Small Casino	1,800.00	1,800.00	National	0.00%
Casino (existing)	1,350.00	1,350.00	National	0.00%
Bingo Premises	1,200.00	1,200.00	National	0.00%
Betting Premises (Tracks)	950.00	950.00	National	0.00%
Betting Premises (Other)	1,200.00	1,200.00	National	0.00%
Adult Gaming Centres	1,200.00	1,200.00	National	0.00%
Licensed Family Entertainment Centre	950.00	950.00	National	0.00%
Application for a provisional statement				
Small Casino	8,000.00	8,000.00	National	0.00%
Bingo Premises	3,500.00	3,500.00	National	0.00%
Betting Premises (Tracks)	2,500.00	2,500.00	National	0.00%
Betting Premises (Other)	3,000.00	3,000.00	National	0.00%

Adult Gaming Centres	2,000.00	2,000.00	National	0.00%
Licensed Family Entertainment Centre	2,000.00	2,000.00	National	0.00%
Application for a premises licence for a premises which already has a provisional statement				
Small Casino	3,000.00	3,000.00	National	0.00%
Bingo Premises	1,200.00	1,200.00	National	0.00%
Betting Premises (Tracks)	950.00	950.00	National	0.00%
Betting Premises (Other)	1,200.00	1,200.00	National	0.00%
Adult Gaming Centres	1,200.00	1,200.00	National	0.00%
Licensed Family Entertainment Centre	950.00	950.00	National	0.00%
Application checking service for Licensing & Gambling applications*				
Premises Licence & Club Premises Certificate applications (Licensing Act 2003 & Gambling Act 2005)	57.00	59.00	Traded	3.50%
Transfer and Vary DPS application (Licensing Act 2003 & Gambling Act 2005)	23.00	24.00	Traded	4.35%
Personal Licence applications (Licensing Act 2003)	18.00	19.00	Traded	5.56%
Permits (Gambling Act 2005)	18.00	19.00	Traded	5.56%
TEN application, assistance and send	15.00	16.00	Traded	6.67%
Rate per hour for other application checks	80.00	83.00	Traded	3.75%

Advice and Support	£	£	Category	2026/27 % rise
	Current 2025/26	Proposed 2026/27		
VAT Rate SR				
Licensing advice and support visits for Businesses*				
Application licence advice (Up to 2 hours, including site visit & short report, identifying key issues)	225.00	233.00	Traded	3.56%
Food and Safety training, advice and support visits for Businesses*				
VAT Rate OS				
Business Advice (Up to 2 hours, including site visit & short report, identifying key priorities)	225.00	233.00	Traded	3.56%
ERS Rescore visit	210.00	218.00	Traded	3.81%
CD				

*These services are in the process of being developed and further notification will be given before the service and therefore

Pavement Licences www.torbay.gov.uk/pavement-licence/	£	£	Category	2026/27 % rise
	Current 2025/26	Proposed 2026/27		
VAT Rate OS				
New Application - Pavement Licence (issued for a maximum of 2 years)	500.00	500.00	National	0.00%
Renewal Application - Pavement Licence (issued for a maximum of 2 years)	350.00	350.00	National	0.00%

Environmental Protection Discretionary Fees http://www.torbay.gov.uk/asb-environment-and-nuisance/	£	£	Category	2026/27 % rise
	Current 2025/26	Proposed 2026/27		
VAT Rate OS				
Stray Dogs				
Carriage of Stray Dogs	86.00	89.00	Cost Recovery	3.49%
Carriage of Stray Dogs (Government Fine £25.00) plus dog warden transportation costs	122.00	126.30	Cost Recovery	3.52%
Out of hours call out (stray dogs)	110.00	113.85	Cost Recovery	3.50%
Payment Plan Arrangement Fee	19.00	19.70	Cost Recovery	3.68%
Private Water Supply Charges				
Risk Assessment	270.00	279.45	Cost recovery	3.50%
Sampling Visit	114.00	118.00	Cost recovery	3.51%
Investigation	142.00	146.95	Cost recovery	3.49%
Granting Authorisation	142.00	146.95	Cost recovery	3.49%
Missed Appointment	49.00	50.75	Cost recovery	3.57%
Scrap Metal Act				

Site Licence Application Fee (3 years)	1010.00	1038.00	Cost recovery	2.77%
Collectors Licence Application Fee	517.00	527.00	Cost recovery	1.93%
Variation Cost	116.00	121.00	Cost recovery	4.31%
Renewal Fee – Site Licence	757.00	781.00	Cost recovery	3.17%
Renewal Fee - Collector	379.00	384.00	Cost recovery	1.32%

VAT Rate OS	Environmental Crime - Fixed Penalty Notice Charges	£	£	Category	Comments	2026/27 % rise
		Current 2025/26	Proposed 2026/27			
PSPO Hopes Nose and Berry Head		100.00	100.00	National		0.00%

PSPO (Dispersal)	80.00	80.00	National	0.00%
PSPO (Alcohol)	80.00	80.00	National	0.00%
Littering - with a £50 discount to £100 for early payment (within 10 days)	150.00	150.00	National	National Banding £65 min to £500 max. Payment within 10 days (beginning date of notice) discounted to £100 (minimum discount allowable £50)
PSPO (Dog Fowling)	100.00	100.00	National	£100 maximum set by Torbay council PSPO. Payment within 10 days (beginning date of notice) discounted to £80 (minimum discount
PSPO (Dog off lead)	100.00	100.00	National	£100 maximum set by Torbay council PSPO. Payment within 10 days (beginning date of notice) discounted to £80 (minimum discount
Graffiti	150.00	150.00	National	National Banding £65 min to £500 max. Payment within 10 days (beginning date of notice) discounted to £100 (minimum discount allowable £50)
Fly-posting	150.00	150.00	National	National Banding £65 min to £500 max. Payment within 10 days (beginning date of notice) discounted to £100 (minimum discount allowable £50)
Abandoning a Vehicle	200.00	200.00	National	Nationally set at £200. No early repayment discount.
Fly Tipping - Upper Offence	600.00	600.00	National	National Banding £150 min to £1000 max. Payment within 10 days (beginning date of notice) discounted to £300 (minimum discounted rate allowable £120).
Fly Tipping - Lower Offence	400.00	400.00	National	National Banding £150 min to £1000 max. Payment within 10 days (beginning date of notice) discounted to £200 (minimum discounted rate allowable £120).
Failure to Produce a Waste Transfer Note	300.00	300.00	National	Nationally set at £300.00. No early repayment discount.

Domestic Waste Receptical Offences	60.00	60.00	National	National Banding £60 min to £80 max. Payment within 10 days (beginning date of notice) discounted to £40 (minimum discount allowable £40)	0.00%
Household Waste Duty of Care	400.00	400.00	National	National Banding £150 min to £600 max. Payment within 10 days discounted to £300 (minimum discounted rate allowable £180)	0.00%
Industrial and Commercial Waste Receptical Offences	110.00	110.00	National	National Banding £75min to £110 max. Payment within 10 days (beginning date of notice) discounted to £80 (minimum discount allowable £60)	0.00%
Nuisance Parking	100.00	100.00	National	Nationally set at £100, No early repayment discount	0.00%

Notes on Fixed Penalty Notices:

Littering: Dropping litter anywhere is an offence. Litter is everything from food packaging to cigarette butts and chewing gum. It can also include feeding birds. Urinating is an offence under various legislation to urinate on public surfaces, roads, pavements or streets and may be treated as littering when acted upon by the Council.

Dog fouling (PSPO): Dog fouling in a public place and failing to pick it up is an offence.

Dogs not on lead (PSPO): Allowing a dog/s to be off a lead in an area designated that it must be on a lead, is an offence.

Fly-posting: It is an offence to display advertising material on buildings and street furniture without the consent of the owner. We will remove any fly posting on the highway and issue an FPN for offences or prosecute in **serious cases**.

Fly-tipping: Fly-tipping is the illegal dumping of waste. It can vary in scale significantly, from a bin bag of rubbish, to larger bulky waste items being dumped, such as mattresses or white goods.

Domestic duty of care: Where fly-tipped waste or waste in the hands of a non registered waste holder is traced back to an individual who is found to have failed to take reasonable steps to ensure that they transferred the waste to an authorised person. An FPN can be offered in place of a prosecution.

Commercial waste duty of care: Businesses have a duty of care to ensure their waste is removed by a licensed waste carrier. If we suspect a business is not dealing with its waste responsibly, we can issue a notice requiring the production of waste transfer documents. Failure to produce the documents results in the issue of a fine.

Private Sector Housing http://www.torbay.gov.uk/housing/advice-for-landlords/hmo/	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS				
HMO Licensing - New application	1997.00	2007.00	Cost Recovery	0.50%
HMO Licensing - New application (enforced)	2843.00	2859.00	Levy	0.56%
HMO Licensing - Renewal	1701.00	1709.00	Cost Recovery	0.47%
HMO Licensing – Renewal (enforced)	2043.00	2054.00	Levy	0.54%
Charges for Housing Act Notices plus reasonable costs incurred by the Council	Variable from 124.00 to 622.50	Variable from 125.78 to 628.90	Cost Recovery	
Immigration Inspection Fee	204.52	211.68	Cost Recovery	3.50%
Administrative Charge for landlords who fail to submit documentation when requested	59.20	61.27	Levy	3.50%
Works in Default (minimum admin charge)	£119.60 or 30% of total works (whichever is greater)	£125.00 or 30% of total works (whichever is greater)	Levy	

General Fees for all services	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate SR				

Personal Search/Solicitor Enquiries	97.29	100.70	Traded	3.50%
Contaminated Land Searches (per hour)	112.82	116.77	Traded	3.50%
Repayment of fee where error was the applicant's	38.30	39.64	Traded	3.50%
Replacement licence certificates	45.54	47.13	Traded	3.50%

Note: Visits carried out partly or entirely outside normal office hours may incur a surcharge of 50% on the standard fee or on

Domestic Minimum Energy Efficiency Standard Regs (MEES)	£	£	Category	2026/27 % rise
VAT Rate OS	Current 2025/26	Proposed 2026/27		
Civil Penalty	From 1,000 to 5,000 as per policy	From 1,000 to 5,000 as per policy	Levy	

Disabled Facility Grant (Agreed via Housing Assistance Policy)	£	£	Category	2026/27 % rise
VAT Rate SR	Current 2025/26	Proposed 2026/27		
Project Management Fee	15% fee applied to the first £30,000.00 with 12% applied to discretionary element above £30,000.00	15% fee applied to the first £30,000.00 with 12% applied to discretionary element above £30,000.00	Traded	

Temporary Accommodation	£	£	Category	2026/27 % rise
VAT Rate	Current 2025/26 weekly rate	Proposed 2026/27 weekly rate		
Council Tax - Tenants are liable for full amounts, subject to valid housing and Council tax claim and amount of award given.	0	Variable - See note		
Licence Fee - Tenants are liable for full amounts, subject to valid housing and Council tax claim and amount of award given.	0	Variable - See note		
*Note: Council Tax and weekly licence charges will vary depending on the size of the property and Council tax banding.				

Sevices Charges Utilites - Weekly				
Water				
Heating (Gas/Elec)		£4.10		
Lighting		£35.25		
Laundry/Bedding		£2.85		
Cleaning		£4.10		
Cooking		£2.85		
Breakfast (per person)		£4.10		
* Note - These deductions are the amounts set by the DWP that are not included with any claim. If for example breakfast is provided, then the amount will not be deducted from the costs.		£4.30		
Some accommodation provisions will have additional charges added to the property due to property maintenance being provided by Torbay Council. These costs are not covered by Housing Benefit and therefore the applicant will be liable for these costs.				
*Note: Where the licensee has sole use of the property at an address, e.g. whole house or self contained flat, they will be liable for utilities through the utility provider.				
Service Charge Management Fees - Weekly			£20	

<i>*1 Charges will include but not limited to communal lighting, Health and safety inspections and compliance checks</i>			
Service Charge Management and Furnishings - Weekly		£50	
<i>*2 Charges will include areas but not limited to Windows, Gardens, Guttering, kitchen appliances, cleaning at the end of the tenancy, furniture provisions.</i>			
NEW Removals and Storage of Personal Belongings Where assistance is provided full recovery of costs will be recovered from the applicant			
NEW Homelessness Assistance for Pets and Kenneling Where assistance is provided full recovery of costs will be recovered from the applicant			
NEW Damage to Emergency Accommodation Where damage has been caused full recovery of costs will be recovered from the applicant		£17	
NEW Hostel Service Charge			
CCTV Third party requests from Insurance Companies for CCTV and/or still images of Road Traffic Collisions	£102	£106	Cost Recovery

Culture & Sport

Outdoor Sport http://www.torbay.gov.uk/leisure-sports-and-community/sports/sports-facilities/	£ Current 2025/26	£ Proposed Charge 2026/27	Category	2026/27 % rise
VAT Rate OS				
Soccer, Rugby, Hockey - Per Match				
Seniors: including showers/changing x 1 game	75.00	77.65	Subsidised	3.53%
Seniors:excluding showers/changing x 1 game	37.00	38.30	Subsidised	3.50%
Juniors (13 and under): including showers/changing x 1 game	30.00	31.05	Subsidised	3.50%
Juniors (13 and under): excluding showers/changing x 1 game	18.00	18.65	Subsidised	3.61%
Football League Clubs - Only League and Cup fixtures Season Fee x 12 games (2 hours) (including showers/changing and cutting/marking)				
Senior	630.00	652.00	Subsidised	3.49%
Junior (13 and under)	150.00	155.25	Subsidised	3.50%
Senior: Additional games	52.00	53.85	Subsidised	3.56%
Junior: Additional games	13.00	13.45	Subsidised	3.46%
Netball Courts - Upton park, Lymington Road				
U18's per hour	16.00	16.55	Subsidised	3.44%
seniors	23.00	23.80	Subsidised	3.48%
Training Sessions				

Use of field x 2 hours (Not Pitch - there will be no cutting or marking) per session	23.00	23.80	Subsidised
Use of field x 2 hours including showers/changing (Not Pitch - there will be no cutting or marking) per session	52.00	53.85	Subsidised

3.48%
3.56%

Outdoor Sport <i>Continued</i> http://www.torbay.gov.uk/leisure-sports-and-community/sports/sports-facilities/	£ Current 2025/26	£ Proposed Charge 2026/27	Category
VAT Rate OS			
Schools			
Schools Sports Day: No marking or changing rooms	29.00	30.00	Subsidised
Schools Sports Day: With Changing rooms (no marking)	58.00	60.00	Subsidised
Cricket			
Weekend fixtures (full day) including changing rooms	105.00	108.65	Subsidised
Weekend fixtures (full day) excluding changing rooms	74.00	76.60	Subsidised
Afternoon or evening matches, excluding changing rooms: Excluding Saturday and Sunday	74.00	76.60	Subsidised
Athletics Training Session			
Torre Valley North, including marked track and changing facilities	75.00	77.65	Subsidised
Torre Valley North, including marked track. No changing rooms	37.00	38.30	Subsidised
Rounders			
Use of field based on a 2 hour session (No charge per pitch) No changing facilities	37.00	38.30	Subsidised
Use of field based on a day event (tournament/charity day) No changing facilities	74.00	76.60	Subsidised

2026/27 % rise
3.45%
3.45%
3.48%
3.51%
3.51%
3.53%
3.50%
3.50%
3.51%

Torre Abbey Mansion	£	£	
	Current 2025/26	Proposed Charge 2026/27	Category
VAT Rate SR			
Adults	11.50	12.00	Traded
Children - (5 - 18 yrs) (under 5's free)	4.00	4.00	Traded
Family 2 adults plus children	27.00	28.00	Traded
Family 1 adult plus children	16.00	16.50	Traded
Annual Ticket Adult	25.00	26.00	Traded
Joint Annual Ticket for 2 adults	40.00	42.00	Traded
Annual Family Ticket 2 adults plus children	45.00	47.00	Traded
Annual family ticket 1 adult plus children	30.00	32.00	Traded
Educational group membership for schools etc.	30.00	32.00	Traded
Groups			
Foreign language schools GROUPS of 15+ under 18's	5.50	5.70	Traded
Adult Group (10+) House and Gardens inc.	7.50	8.00	Traded
Adult Group (10+) House and Gardens including a tour	10.50	11.00	Traded
House and Garden Workshop/Activities			
VAT Rate EX			
Formal education activities (under 18s 10+) half day workshop per student	6.50	6.50	Traded
Formal education activities (under 18s 10+) full day workshop per student	10.00	10.00	Traded
Workshop/Activities for adults (including lectures)	12.45	13.00	Traded
VAT Rate SR (unless directly related to school curriculum: VAT EX)			
Educational guided tour	3.75	3.75	Traded
VAT Rate Depends			
Self guided with worksheets (must have EGM)	2.50	2.50	Traded
Lectures			
VAT Rate EX			
Lecture off site (flat rate)	60.00	65.00	Traded

2026/27 % rise
4.35%
0.00%
3.70%
3.13%
4.00%
5.00%
4.44%
6.67%
6.67%
3.64%
6.67%
4.76%
0.00%
0.00%
4.42%
0.00%
0.00%
8.33%

Torre Abbey Mansion - Room Hire	£ Current 2025/26	£ Proposed Charge 2026/27	Category
VAT Rate EX (unless additional facilities/services provided)			
Spanish Barn (3 day) Friday to Sunday 1st April - 30th Sept	4,000.00	4,000.00	Traded
Spanish Barn (3 day) weekday & weekends 1st Oct - 31st March	2,500.00	2,500.00	Traded
Spanish Barn (3day) Monday to Thursday 1st April - 30th Sept	3,622.50	3,700.00	Traded
Spanish Barn 09.00 - 18.00 (1day)	1,293.75	1,300.00	Traded
Spanish Barn half day	672.75	680.00	Traded
Ballroom (1 day hire up 9:00- 18:00) 1st April - 30th Sept	625.00	650.00	Traded
Ballroom (1 day hire 9:00- 18:00) 1st Oct - 31st March	470.00	490.00	Traded
Gathering Space weekends 1st April -30th Sept (1 day hire 9:00-18:00)	470.00	490.00	Traded
Gathering Space weekends 1st Oct -31st March (1 day hire 9:00-18:00)	360.00	380.00	Traded

2026/27 % rise
0.00%
0.00%
2.14%
0.48%
1.08%
4.00%
4.26%
4.26%
5.56%

Room/Venue Hire - Ceremonies	£ Current 2025/26	£ Proposed Charge 2026/27	Category
VAT Rate SR			
Spanish Barn (3 day) Friday to Sunday 1st April - 30th Sept	4,916.25	5,000.00	Traded
Spanish Barn (3 day) weekday & weekends 1st Oct - 31st March	2,691.00	2,800.00	Traded
Spanish Barn (3day) Monday to Thursday 1st April - 30th Sept	4,036.50	4,150.00	Traded
Spanish Barn wedding ceremony only up to 200 Sunday to Friday	1,190.25	1,250.00	Traded
Spanish Barn wedding ceremony only up to 200 Saturdays	1,345.50	1,400.00	Traded
Wedding ceremony only capacity 70 1st April - 30th Sept Mon-Fri	703.80	730.00	Traded
Wedding ceremony only capacity 70 1st April - 30th Sept Sat-Sun	879.75	900.00	Traded
Wedding ceremony only capacity 70 31st Oct -31st March Mon-Fri	595.15	620.00	Traded
Wedding ceremony only capacity 70 31st Oct -31st March Sat-Sun	776.25	800.00	Traded
[Closed] Chapel All Year	Closed	Closed	Traded
Palm House ceremony (max capacity 20)	362.25	375.00	Traded
Marquee land charge (per day)	1,035.00	1,075.00	Traded
Formal gardens and ruins (per hour) (photography)	129.40	135.00	Traded
Formal gardens and ruins (per hour) (receptions)	181.15	185.00	Traded
House after 6pm (per hour)	258.75	265.00	Traded
Spanish Barn extended hours (3 day hire past 12pm) (per hour)	362.25	375.00	Traded
Gathering space (only applicable for; Spanish Barn, Chapel, Palm House (per hour)	207.00	215.00	Traded
Room Hire - Learning Lab			
VAT Rate EX (unless additional facilities/services provided)			
Commercial Day Rate	270.00	280.00	Traded
Non-commercial day rate (This rate can also be applied to Undercroft & Ballroom - Undercroft & Ballroom hire - VAT Rate SR)	140.00	145.00	Traded

2026/27 % rise
1.70%
4.05%
2.81%
5.02%
4.05%
3.72%
2.30%
4.18%
3.06%
3.52%
3.86%
4.33%
2.13%
2.42%
3.52%
3.86%
3.70%
3.57%

Customer Services Fees and Charges

	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS				
Copies of Housing Benefit payment schedules to Landlords & Agents –				
Requests for schedules less than 6 months	28.26	29.25	Cost Recovery	3.50%
Requests for schedules over 6 months, per property	113.02	116.98	Cost Recovery	3.50%

Data Protection Subject Access Requests - Fees and Charges

	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27% increase
VAT Rate OS				
Subject Access Request per person	No Charge	No Charge		
Repeated Subject Access request per person per hour (where we have already dealt with a request)	64.60	66.86	Cost Recovery	3.50%

Development Control Fees and Charges

Fees for planning applications - GOV.UK (www.gov.uk)

The national planning application fees for 2026 will be set based on annual indexation and will be published in March on the GOV.UK planning fees guidance page (Coming into effect as of 1st of April 2026)

http://ecab.planningportal.co.uk/uploads/english_application_fees.pdf

(2023/24 Fees Link)

[A Guide to the Fees for Planning Applications in England \(planningportal.co.uk\)](http://planningportal.co.uk)

(6 December 2023 Fees Link)

All Outline Applications	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Sites up to and including 2.5 hectares (per 0.1 hectare or part thereof)	N/A subdivided see below		National	
Dwellinghouses not more than 0.5 hectares (per 0.1 hectare or part thereof)	£587.83	£610.17	National	3.80%
Dwellinghouses between 0.5 and 2.5 hectares (per 0.1 hectare or part thereof)	£634.61	£658.73	National	3.80%
Dwellinghouses more than 2.5 hectares (per 0.1 hectare or part thereof)	15,433+ £186 for each additional 0.1 hectare (or part thereof) in excess of 2.5 hectares Maximum fee of £202,500		National	
Buildings (Not Dwellinghouses) not more than 1 hectare (per 0.1 hectare or part thereof)	£587.83	£610.17		3.80%
Buildings (Not Dwellinghouses) between 1 hectare and 2.5 hectares (per 0.1 hectare or part thereof)	£634.61	£658.73	National	3.80%
Sites in excess of 2.5 hectares (Not Dwellinghouses)	15,433+ £186 for each additional 0.1 hectare (or part thereof) in excess of 2.5 hectares Maximum fee of £202,500		National	
Householder Applications	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase

VAT Rate OS				
Alterations/extensions to a single dwelling, including works within boundary	£262.39	£272.36	National	3.80%

Full Applications (and First Submissions of Reserved Matters)	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Alterations/extensions to a single dwelling, including works within boundary	£262.39	£272.36	National	3.80%
Alterations/extensions to two or more dwellings (inc flats), including works within boundaries	£517.65	£537.32	National	3.80%
New dwellings up to and including 50 (per dwelling)	N/A subdivided see below		National	
New dwellings up to and including 10 (per dwelling)	£587.83	£610.17		3.80%
New dwellings between 10 and 50 (per dwelling)	£634.61	£658.73		3.80%
New dwellings more than 50	£30,860 + £186 for each additional dwellinghouse in excess of 50 Maximum fee of £405,000		National	
Erection of buildings (not dwellings, agricultural, glasshouses, plant nor machinery):				
No increase in gross floor space or no more than 40m ² created by the development	£297.98	£309.30	National	3.80%
Increase in gross floor space of more than 40m ² but no more than 1,000 (formerly 75) m ² created by the development	£587.83	£610.17	National	3.80%
Increase in gross floor space of more than 1,000 (formerly 75) m ² but no more than 3,750m ² created by the development	£624 for each 75 square metres (or part thereof)		National	
Increase in gross floor space of more than 3,750m ² created by the development	£30,680 + £186 for each additional 75 square metres (or part thereof) in excess of 3,750 square metres Maximum fee of £405,000		National	

The erection of buildings (on land used for agriculture for agricultural purposes)	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Not more than 465m ² gross floor space to be created by the development	£122.04	£126.68	National	3.80%
More than 465m ² but not more than 540m ² gross floor space to be created by the development	£587.83	£610.17	National	3.80%
More than 540m ² but not more than 1,000m ² gross floor space to be created by the development	578 for first 540 square metres + £578 for each additional 75 square metres in excess of 540 square metres		National	
More than 1,000m ² but not more than 4,215m ² gross floor space to be created by the development	£624 for first 1,000 square metres + £624 for each additional 75 square metres in excess of 1,000 square metres.		National	
More than 4,215m ² gross floor space to be created by the development	£30,860 + £186 for each additional 75 square metres (or part thereof) in excess of 4,215 square metres Maximum fee of £405,000		National	

Erection of glasshouses (on land used for the purposes of agriculture)	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Not more than 465m ² gross floor space to be created by the development gross floor space to be created by the development	£122.04	£126.68	National	3.80%
More than 465m ² but not more than 1,000m ²	£3,279.83	£3,404.46	National	3.80%
More than 1,000m ²	£3,542.21	£3,676.81	National	3.80%

Erection/alterations/replacement of plant and machinery	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Site area not more than 1 (formerly 5) hectares per 0.1 hectare (or part thereof)	£587.83	£610.17	National	3.80%
More than 1 hectare but not more than 5 hectares per 0.1 hectare (or part thereof)	£634.61	£658.73	National	3.80%
Site area more than 5 hectares	£30,860 + £186 for each additional 0.1 hectare (or part thereof) in excess of 5 hectares Maximum fee of £405,000		National	

Applications other than Building Works	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Car parks, service roads or other accesses (For existing uses)	£297.98	£309.30	National	3.80%
Waste (Use of land for disposal of refuse or waste materials or deposit of material remaining after extraction or storage of minerals)				
Site area Not more than 15 hectares For each 0.1 hectare (or part thereof)	£321.37	£333.58	National	3.80%
More than 15 hectares	£47,161 + £186 for each additional 0.1 hectare (or part thereof) in excess of 15 hectares Maximum fee of £105,300		National	
Operations connected with exploratory drilling for oil or natural gas				
Site area not more than 7.5 hectares for each 0.1 hectare (or part thereof)	£697.66	£724.17	National	3.80%
Site area more than 7.5 hectares	£51,395 + £204 for each additional 0.1 hectare (or part thereof) in excess of 7.5 hectares. Maximum fee of £405,000		National	
Operations (other than exploratory drilling) for the winning and working of oil or natural gas				
Site area not more than 15 hectares For each 0.1 hectare (or part thereof)	£352.90	£366.31	National	3.80%
Site area more than 15 hectares	£52,002 + additional £204 for each 0.1 hectare in excess of 15 hectares Maximum fee of £105,300		National	
Other operations (winning and working of minerals) excluding oil and natural gas				

Site area not more than 15 hectares For each 0.1 hectare (or part thereof)	£321.37	£333.58	National	3.80%
Site area More than 15 hectares	£47,161 + additional £186 for each 0.1 hectare in excess of 15 hectares Maximum fee of £105,300		National	

				Proposed 2026/27 increase
		£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	
Other operations (not coming within any of the above categories)				Category
VAT Rate OS				
Any site area	£293 for each 0.1 hectare (or part thereof) up to a maximum of £2,535			National
Change of Use of a building to use as one or more separate dwellinghouses, or other				
Not more than 50 dwellinghouses (per dwellinghouse)	N/A subdivided see below			National
Not more than 10 dwellinghouses (per dwellinghouse)	£587.83		£610.17	National
Between 10 and 50 dwellinghouses (per dwellinghouse)	£634.61		£658.73	National
More than 50 dwellinghouses	£30,860 + £186 for each additional dwellinghouse in excess of 50 Maximum fee of £405,000			National
Other changes of use of a building or Land	£587.83		£610.17	National
Lawful Development Certificate				
LDC – Existing Use - in breach of a planning condition	Same as equivalent full application			National
LDC – Existing Use LDC - lawful not to comply with a particular condition	£297.98		£309.30	National
LDC – Proposed Use	Half the equivalent normal planning fee.			National
Prior Approval	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Larger Home Extensions (from 19 August 19)	£122.04		£126.68	National
Additional storeys on a home	£122.04		£126.68	National

Agricultural and Forestry buildings & operations or demolition of buildings	£122.04	£126.68	National	3.80%
Demolition of Buildings	£122.04	£126.68	National	3.80%
Communications (Previously referred to as Telecommunications Code Systems Operators)	£587.83	£610.17	National	3.80%
Change of use from commercial/Business/Service (use Class E), or Betting office or Pay Day Loan Shop to mixed use including up to two flats (Use Class C3)	£122.04	£126.68	National	3.80%
Change of Use of a building and any land within its curtilage from Commercial/Business/Service (Use Class E), Hotels (Use Class C1), Residential Institutions (Use Class C2), Secure Residential Institutions (Use Class C2A) to a State Funded School	£122.04	£126.68	National	3.80%
Change of Use of a building and any land within its curtilage from an Agricultural Building to a State-Funded School	£122.04	£126.68	National	3.80%
Change of Use of a building and any land within its curtilage from an Agricultural Building to a flexible commercial use within Commercial/Business/Service (Use Class E), Storage or Distribution (Use Class B8), or Hotels (Use Class C1)	£122.04	£126.68	National	3.80%
Change of use from shops, financial services, takeaways, betting offices, pay day loan shops or launderettes to offices	NA		National	
Proposed Change of Use of Agricultural Building to a flexible use within Shops, Financial and Professional services, Restaurants and Cafes, Business, Storage or Distribution, Hotels, or Assembly or Leisure	£122.04	£126.68	National	3.80%
Proposed Change of Use of a building from Office (Use Class B1) Use to a use falling within Use Class C3 (Dwelling house)	NA		National	

Proposed Change of Use of Agricultural Building to a Dwelling house (Use Class C3), where there are no Associated Building Operations	£122.04	£126.68	National	3.80%
Proposed Change of Use of Agricultural Building to a Dwelling house (Use Class C3), and Associated Building Operations	£262.39	£272.36	National	3.80%
Proposed Change of Use of a building from a Retail (Use Class A1 or A2) Use or a Mixed Retail and Residential Use to a use falling within Use Class C3 (Dwelling house), where there are no Associated Building Operations	NA		National	
Proposed Change of Use of a building from a Retail (Use Class A1 or A2) Use or a Mixed Retail and Residential Use to a use falling within Use Class C3 (Dwelling house), and Associated Building Operations	NA		National	

Prior Approval continued...	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
Notification for Prior Approval for a Change of Use from light industrial (Class B1c) and any land within its curtilage to Dwelling houses (Class C3)	NA		National	
Change of use of a building and any land within its curtilage from Commercial/Business/Service (Use Class E) to Dwellinghouses (Class C3) for each dwellinghouse	£122.04	£126.68	National	3.80%
Notification for Prior Approval for a Change of Use from Amusement Arcades/Centres and Casinos, (Sui Generis Uses) and any land within its curtilage to Dwelling houses (Class C3)	£122.04	£126.68	National	3.80%
Notification for Prior Approval for a Change of Use from Amusement Arcades/Centres and Casinos, (Sui Generis Uses) and any land within its curtilage to Dwelling houses (Class C3) and Associated Building Operations	£262.39	£272.36	National	3.80%
Notification for Prior Approval for a Change of Use from Shops (Class A1), Financial and Professional Services (Class A2), Betting Offices, Pay Day Loan Shops and Casinos (Sui Generis Uses) to Restaurants and Cafes (Class A3)	NA		National	
Notification for Prior Approval for a Change of Use from Shops (Class A1), Financial and Professional Services (Class A2), Betting Offices, Pay Day Loan Shops and Casinos (Sui Generis Uses) to Restaurants and Cafes (Class A3) and Associated Building Operations	NA		National	
Notification for Prior Approval for a Change of Use from Shops (Class A1), Financial and Professional Services (Class A2) Betting Offices, Pay Day Loan Shops and Casinos (Sui Generis Uses) to Assembly and Leisure Uses (Class D2)	NA		National	
Notification for Prior Approval for a Development Consisting of the Erection or Construction of a Collection Facility within the Curtilage of a Shop	£122.04	£126.68	National	3.80%

Notification for Prior Approval for the Temporary Use of Buildings or Land for the Purpose of Commercial Film making and the Associated Temporary Structures, Works, Plant or Machinery required in Connection with the Use	£122.04	£126.68	National	3.80%
Provision of Temporary School Buildings on Vacant Commercial Land and the use of that land as a State-funded School for up to 3 Academic Years	£122.04	£126.68	National	3.80%
Notification for Prior Approval for Installation, Alteration or Replacement of other Solar Photovoltaics (PV) equipment on the Roofs of Non-domestic Buildings, up to a Capacity of 1 Megawatt	£122.04	£126.68	National	3.80%
Prior Approval for Construction of new dwellinghouses (from 2 September 2020) - not more than 50 for each dwellinghouse	N/A subdivided see below		National	
Prior Approval for Construction of new dwellinghouses (from 2 September 2020) - not more than 10 for each dwellinghouse	£425.11	£441.26	National	3.80%
Prior Approval for Construction of new dwellinghouses (from 2 September 2020) - between 10 and 50 for each dwellinghouse	£458.67	£476.10	National	3.80%
Prior Approval for Construction of new dwellinghouses (from 2 September 2020) - more than 50	£22,309 + £135 for each dwellinghouse in excess of 50 Maximum fee of £405,000		National	

Reserved Matters	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Application for approval of reserved matters following outline approval	Full fee due or if full fee already paid then £578.00 due		National	
Approval/Variation/discharge of condition	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Application for removal or variation of a condition following grant of planning permission	£297.98	£309.30	National	3.80%
Discharge of conditions or request for confirmation that one or more planning conditions have been complied with - Householder	£43.73	£45.39	National	3.80%
Discharge of conditions or request for confirmation that one or more planning conditions have been complied with - All Other	£147.47	£153.07	National	3.80%
Advertising	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Relating to the business on the premises	£167.81	£174.19	National	3.80%
Advance signs which are not situated on or visible from the site, directing the public to a business	£167.81	£174.19	National	3.80%
Other advertisements	£587.83	£610.17	National	3.80%

Application for a Non-material Amendment Following a Grant of Planning Permission	Current 2025/26	Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Applications in respect of householder developments	£43.73	£45.39	National	3.80%
Applications in respect of other developments	£297.98	£309.30	National	3.80%
Application for Permission in Principle	£ Current 2025/26	£ Proposed 2026/27 These are yet to be determined by Government	Category	Proposed 2026/27 increase
VAT Rate OS				
Site Area for each 0.1 hectare (or part thereof)	£511.55	£530.99	National	3.80%

Governance Fees and Charges

Copies of Agendas, Reports, Minutes, Constitution, Forward Plan	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Electronic	FOC	FOC	N/A
Hardcopy: per A4 side	2.96	3.06	Cost recovery

2026/27 % rise
3.50%

Copies of Electoral Register			
Copies of the Electoral Roll per Ward (Calculated pro rata)	cost of request as set out in legislation	cost of request as set out in legislation	

2026/27 % rise
6.25% *
0.00% *

Admission Appeals and Exclusion Reviews	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate SR			
Cost per appeal in the circumstances where an appeal is arranged and heard	240.00	255.00	Subsidy
Cost if an appeal is withdrawn 2 weeks before the hearing date	210.00	210.00	Subsidy
Cost of exclusion review*	£950 per half day (based on one student) for the first 4 hours and then £400 per hour thereafter	£1,000 per half day (based on one student) for the first 4 hours and then £450 per hour thereafter	Subsidy

* Note normal appeals increase by £15 and exclusions by £50 each year.

Note: Kept the same for withdrawn appeal due to revaluation of cost.

*Note this is above the normal rise as the price charge does not cover the cost of administering appeals

Benchmarking shows these are slightly higher than Plymouth City Council and Devon County Council

Green Space

Helicopter Landings http://www.torbay.gov.uk/roads/helicopters/	£ Current 2025/26	£ Proposed Charge 2026/27	Category	2026/27 % rise
VAT Rate SR				
Week Days 09.00 - 17.00: Per landing - up to 2hrs	115.92	119.98	Traded	3.5%
Additional hourly rate	40.85	42.28	Traded	3.5%
Out of Hours inc 5pm till dusk: per landing - up to 2hrs	164.70	170.46	Traded	3.5%
Additional hourly rate	59.20	61.27	Traded	3.5%
Saturday: Per landing up to 2 hrs	164.70	170.46	Traded	3.5%
Additional hourly rate	59.20	61.27	Traded	3.5%
Sunday: Per landing up to 2hrs	214.33	221.83	Traded	3.5%
Additional hourly rate	82.39	85.27	Traded	3.5%

Allotments (Annual Charge)	£ Current 2025/26	£ Proposed Charge 2026/27	Category	2026/27 % rise
http://www.torbay.gov.uk/leisure-sports-and-community/parks/allotments/				
VAT Rate OS				
Per 25 Square Metre with water	6.40	6.62	Subsidised	3.5%
Per 25 Square Metre without water	4.02	4.16	Subsidised	3.5%
Tool Lockers – Sherwell Valley	3.77	3.90	Subsidised	3.5%

Half Plot No water average 50m2	20.00	Subsidised
Full Plot No Water average 250m2	40.00	Subsidised
Tool Lockers – Sherwell Valley	included in plot cost	

The price dropped 2023 as we had to align the prices to those advertised on the Council website. The price of allotment plots has not kept pace with the price of water or inflation in recent

Memorial Benches	£ Current 2025/26	£ Proposed Charge 2026/27	Category	2026/27 % rise
Torbay Council use a zonal pricing system				
VAT Rate OS				
Zone 1 (Premium Locations) - e.g. Torquay Seafront, Babbacombe Downs, Torre Abbey Gardens				
Shared Bench (per plaque)	850.00	850.00	Cost Covery	0.0%
Exclusive Bench (5-year sponsorship)	2,400.00	2,400.00	Cost Covery	0.0%
Exclusive Bench (25-year sponsorship)	12,000.00	12,000.00	Cost Covery	0.0%
Zone 2 (Standard Locations) - e.g. Paignton Seafront, Battery gardens (Brixham), Young Parks				
Shared Bench (per plaque)	550.00	550.00	Cost Covery	0.0%
Exclusive Bench (5-year sponsorship)	1,600.00	1,600.00	Cost Covery	0.0%
Exclusive Bench (25-year sponsorship)	8,000.00	8,000.00	Cost Covery	0.0%

Harbours - Visitors Fees and Charges

all of the costs within the 2026 Fees and Charges spreadsheet where vat is applied are the full costs – not net

Visitor Charges Recreational (per night or over 2 hours)	£ Current 2025/26	£ Proposed 3.5% Charge 2026/27	£ Proposed 3.5% Increase to nearest £	Catrgory	2026/27 % rise
VAT Rate SR					
Up to 5.5m (18ft) to include waste levy and charges are lower than the Marina	£14.00	£14.49	£16.00		14%
Over 5.5m (per meter) to include waste levy and charges are lower than the Marina	£3.00	£3.11	£4.00		33%
Catamaran & Trimaran (per meter)	£4.00	£4.14	£4.00		0%
Visitor short stay charge up to 4 hours (per hour) Proposed new charge	£1.00		£2.00		100%
Visitor Charges - Commercial Boats	Per Day	Per Day	Per Day		
VAT Rate SR (except qualifying ships ie ≥ 15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)					
Commercial vessels visiting an enclosed harbour (per metre)	£3.00	£3.11	£4.00		33%
Commercial vessels laid up un-laden (& gas free if applicable)	£10.00	£10.35	£12.00		20%
Commercial vessels anchored in Tor Bay – per day or part	£164.00	£169.74	£170.00		4%
(Those seeking shelter are exempt from this charge)					
Vessels anchored in Tor Bay or underwater survey, hull cleaning or repairs – per day or part	£322.00	£333.27	£333.00		3%
Visitor Charges (per night or over 2 hours)	Per Week	Per Week	Per Week		
VAT Rate SR					
Up to 5.5m (18ft) to include waste levy and charges are lower than the Marina	£71.00	£73.49	£80.00		13%
Over 5.5m (per meter) to include waste levy and charges are lower than the Marina	£11.00	£11.39	£15.00		36%
Catamaran and Trimaran (per meter)	£18.00	£18.63	£19.00		6%
Visitor Charges - Commercial	Per Week	Per Week	Per Week		
VAT Rate SR (except qualifying ships ie ≥ 15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)					
Commercial vessels laid up un-laden (& gas free if applicable)	£20.00	£20.70	£22.00		10%
Visitor Charges - Other	Per Day	Per Day	Per Day		
VAT Rate SR (except qualifying ships ie ≥ 15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)					
Commercial vessels taking up or discharging fuel oil or supplies within an enclosed harbour (max stay 24 hours) – per m LOA per day or part	£38.00	£39.33	£39.00		3%

Launch & Recovery Fees - Daily Slipway Charges	Per Day	Per Day	Per Day	
VAT Rate SR				
Up to 3m	£10.00	£10.35	£10.00	
Up to 5.5m (18ft)	£19.00	£19.67	£20.00	
Over 5.5m	£30.00	£31.05	£31.00	
Canoes/Kayaks/Paddleboards	£6.00	£6.21	£6.00	
Personal Watercraft (Jet Skis) Launching & Recovery on Slipway	Per Day	Per Day	Per Day	
VAT Rate SR				
Standard Charge, Launch per craft Increase charge to discourage unqualified Jet Ski users	£24.00	£24.84	£26.00	
Qualified Charge, Launch per craft	£16.00	£16.56	£17.00	
Personal Watercraft (Jet Skis) Launching & Recovery on Slipway	Per Week	Per Week	Per Week	
VAT Rate SR				
Standard Charge, Launch per craft Increase charge to discourage unqualified Jet Ski users	£118.00	£122.13	£128.00	
Qualified Charge, Launch per craft	£75.00	£77.63	£78.00	
Registration Fee, per craft – Standard & Qualified	£24.00	£24.84	£25.00	
Trailer Parking	Per Day	Per Day	Per Day	
VAT Rate SR				
Trailer parking	£11.00	£11.39	£11.00	
Trailer Parking	Per Week	Per Week	Per Week	
VAT Rate SR				
Trailer parking	£59.00	£61.07	£61.00	
Quayside Berthing, Drying Out & Storage on Quays – subject to availability	Per Day	Per Day	Per Day	
VAT Rate SR				
Use of slipway/beach to dry out/ and other quayside berths for repairs	£5.00	£5.18	£5.00	
Per m/per day				
Use of Grids exclusive of harbour dues Brixham Harbour only	£6.00	£6.21	£6.00	
Per m/per day				
Boat storage on the Quay (on or off a trailer)	£4.00	£4.14	£4.00	
Per m/per day				
Visitor Cargo Dues – Goods (Exclusive of VAT)				
VAT Rate SR				
Vessels undertaking fish and cargo trans-shipments				
Trans-shipment of all cargo and or products, whether at anchor or under way within Tor Bay Harbour jurisdiction				
General Cargo/Other Commodities - per pallet	£4.00	£4.14	£4.00	
General Ships Stores/Spares etc. - per tonne	£3.00	£3.11	£3.00	
Waste Bins (1100 litres) - per unit Remove and use other waste charge	£4.00	£4.14	£4.00	

Visitor Passenger Vessels				
VAT Rate SR (except qualifying ships ie ≥ 15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)				
MCA coded vessels and MCA class V,VI, VIA vessels & EU classes & other passenger vessels; per passenger per visit	£4.00	£4.14	£4.00	
Cruise ships; per passenger per visit	£5.00	£5.18	£5.00	
MCA coded vessels and MCA class V,VI, VIA vessels & EU classes visiting Tor Bay Harbour (combined charge)	£393.00	£406.76	£407.00	

0%
0%
4%

Harbours - Annual Fees and Charges

all of the costs within the 2026 Fees and Charges spreadsheet where vat is applied are the full costs – not net

Annual Berthing Charges - Inclusive of Harbour Dues	£ Current 2025/26	£ Proposed 3.5% Charge 2026/27	£ Proposed 3.5% Increase to nearest £	Category
Torquay – Minimum 6m charge – Per Berth				
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)				
Town Dock & Princes Pier Pontoon – Private and Commercial Vessels up to 6m	£1,889.00	£1,955.12	£1,955.00	Traded
Town Dock & Princes Pier Pontoon – Private and Commercial Vessels up to 8m	£2,519.00	£2,607.17	£2,607.00	Traded
Town Dock & Princes Pier Pontoon – Private and Commercial Vessels up to 10m	£3,148.00	£3,258.18	£3,258.00	Traded
Town Dock & Princes Pier Pontoon – Private and Commercial Vessels up to 12m	£3,778.00	£3,910.23	£3,910.00	Traded
Town Dock & Princes Pier Pontoon – Private and Commercial Vessels over 12m, Per M	£315.00	£326.03	£326.00	Traded
Inner Harbour Private & Commercial Vessel up to 6m	£1,435.00	£1,485.23	£1,485.00	Traded
Inner Harbour Private & Commercial Vessel up to 8m	£1,913.00	£1,979.96	£1,980.00	Traded
Inner Harbour Private & Commercial Vessel up to 9.14m	£2,182.00	£2,258.37	£2,258.00	Traded
Jet Ski pods	£1,184.00	£1,225.44	£1,225.00	Traded
Paignton – Minimum 6m charge - Per Mooring				
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)				
Trot mooring (no risers provided) up to 6.1m	£678.00	£701.73	£702.00	Traded
Minimum charge				Traded
Trot mooring (no risers provided) up to 8m	£1,047.00	£1,083.65	£1,084.00	Traded
Commercial Trot mooring (no risers provided) up to 11m	£1,600.00	£1,656.00	£1,656.00	Traded
Commercial Trot mooring (no risers provided) up to 14m	£2,035.00	£2,106.23	£2,106.00	Traded
Outhaul mooring up to 4.5m	£408.00	£422.28	£408.00	Traded
Lying Along the Quayside	£130.00	£134.55	£135.00	Traded
Mooring Licence Fee	£6.00	£6.21	£6.00	Traded

2026/27 % rise	
	3%
	3%
	3%
	3%
	3%
	3%
	3%
	4%
	3%
	3%
	3%
	4%
	4%
	3%
	0%
	4%
	0%

Freeze 2025 charge as there are 17 vacant outhaul moorings

Remove charge to remove liability

Brixham – Minimum 5m charge – Per Mooring				
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)				
Outer Harbour Swinging Mooring up to 6.4m	£990.00	£1,024.65	£990.00	Traded
Outer Harbour Swinging Mooring up to 8m	£1,490.00	£1,542.15	£1,490.00	Traded
Outer Harbour Swinging Mooring up to 9.14m	£1,509.00	£1,561.82	£1,509.00	Traded
Outer Harbour Swinging Mooring up to 10m	£1,724.00	£1,784.34	£1,724.00	Traded
Outer Harbour Swinging Mooring up to 11m	£1,906.00	£1,972.71	£1,906.00	Traded
Outer Harbour Swinging Mooring up to 12.19m	£2,123.00	£2,197.31	£2,197.00	Traded
Outer Harbour Swinging Mooring up to 15.24m	£2,591.00	£2,681.69	£2,682.00	Traded
Outer Harbour Swinging Mooring over 15.24 charged per m	£181.00	£187.34	£187.00	Traded
Inner Harbour Trot mooring (no risers provided) up to 5m	£678.00	£701.73	£702.00	Traded
Inner Harbour Trot mooring (no risers provided) up to 6m	£721.00	£746.24	£746.00	Traded
Inner Harbour Trot mooring (no risers provided) up to 7m	£847.00	£876.65	£877.00	Traded
Inner Harbour Trot mooring (no risers provided) up to 8m	£975.00	£1,009.13	£1,009.00	Traded
Inner Harbour Trot mooring (no risers provided) up to 9m	£1,005.00	£1,040.18	£1,040.00	Traded
Inner Harbour Trot mooring (no risers provided) up to 10m	£1,254.00	£1,297.89	£1,298.00	Traded
Lying Along the Quayside, per m	£131.00	£135.59	£136.00	Traded
Use of Town Pontoon by Tenders (At Harbour Master's discretion) per m	£9.00	£9.32	£15.00	Traded
Waiting List Fees for Mooring & Facilities (Non refundable or transferable)				
VAT Rate SR				
Waiting List Fee – Private berths & moorings	£26.00	£26.91	£27.00	Traded
Waiting List Fee – Commercial berths & moorings	£54.00	£55.89	£56.00	Traded
Boat Parking, Storage on Quayside and Car & Trailer Parking				
VAT Rate SR				
Paignton Harbour Winter Storage Charge – Per m LOA	£56.00	£57.96	£58.00	Traded
Paignton Harbour Summer storage of empty boat trailers (only available between May and October) – per month or part	£31.00	£32.09	£32.00	Traded
Paignton Harbour – Annual - Per Year or Part				Traded
• Dinghy Park Space (under 5m on hand launch trolleys)	£395.00	£408.83	£395.00	Traded
• Quay Boat Park Space (vessels under 6m on trailers) per m	£93.00	£96.26	£96.00	Traded
• Multi Hull Spaces per m per day	£118.00	£122.13	£122.00	Traded
• PARC Coastal Boat	£501.00	£518.54	£519.00	Traded
Torquay and Brixham Harbours - Boat parking under 6m LOA at where a facility exists – Annual - Per m/LOA/per year				Traded
• Single hull (includes racks at Torquay)	£91.00	£94.19	£94.00	Traded
• Reduced charge	£47.00	£48.65	£49.00	Traded
• Multi hull (occupying more than one space)	£118.00	£122.13	£122.00	Traded
Paignton Harbour Annual horizontal racks, subject to availability (max. length 3.7m) – per year or part	£223.00	£230.81	£231.00	Traded
Annual Kayak/Canoe rack (where available) – per year or part	£149.00	£154.22	£154.00	Traded
Annual Dinghy/tender rack – per year or part	£76.00	£78.66	£90.00	Traded
Torquay Beacon Quay Annual car parking (quayside level only) – per year or part	£668.00	£691.38	£691.00	Traded
Paignton Annual car parking permit	£259.00	£268.07	£268.00	Traded
Brixham Oxen Cove Annual parking permit – per year or part	£420.00	£434.70	£420.00	Traded
Annual trailer parking (only available with private annual launch & recovery pass) – per year or part	£118.00	£122.13	£122.00	Traded
Annual Compound Charges – Passenger Vessels - MCA coded vessels < 24m LOA - per year or part	£124.00	£128.34	£128.00	Traded
Annual Compound Charges – Passenger vessels - MCA class V,VI, VIA vessels, EU classes and coded vessels of 24m & over; per licensed passenger capacity - per person per year or part	£5.00	£5.18	£5.00	Traded

0%	freeze to 2025 charges due to mooring vacancies and low waiting lists
0%	freeze to 2025 charges
3%	
4%	
3%	
4%	
3%	
4%	
3%	
4%	
4%	
67%	Increased because no increase over last 5 years
4%	
4%	
4%	
3%	remove and use daily/weekly visitor charge due to lack of space
0%	freeze 2025 charges due to vacancies
3%	
3%	
4%	
3%	
4%	
3%	
4%	Remove this charge as only one using this facility and dinghy spaces available
3%	
18%	Frozen mooring prices, increase on tender prices due to demand
3%	
3%	
0%	Freeze due new ANPR system being installed in Brixham Harbour
3%	
3%	
0%	

Launch & Recovery Fees – Annual Slipway Charges				
VAT Rate SR	£52.00	£53.82	£54.00	Traded
Annual launching and recovery pass for private use of slipways – per m per year or part				Traded
Annual launching & recovery pass for commercial use of slipways – per m per year or part	£59.00	£61.07	£61.00	Traded
Annual Jet ski launching and recovering pass per craft standard charge – per year or part	£355.00	£367.43	£367.00	Traded
Annual, Jet ski launching and recovering pass per craft 'qualified' charge – per year or part	£237.00	£245.30	£245.00	Traded

Passenger Vessels – Landing/Embarkation Charges				
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)	£4.00	£4.14	£4.00	Traded
MCA coded vessels and MCA class V,VI, VIA vessels & EU classes & other passenger vessels; per passenger per visit	£4.00	£4.14	£4.00	Traded
Cruise ships; per passenger per visit	£5.00	£5.18	£5.00	Traded

Passenger & Commercial Vessels – Annual Compound Charges				
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)	£124.00	£128.34	£128.00	Traded
MCA coded vessels < 24m LOA - per year or part	£124.00	£128.34	£128.00	Traded
MCA class V,VI, VIA vessels, EU classes and coded vessels of 24m & over; per licensed passenger capacity - per person per year or part	£5.00	£5.18	£5.00	Traded
MCA coded and MCA class V,VI, VIA Passenger vessels and EU classes visiting Tor Bay Harbour (combined charge) – per year or part	£393.00	£406.76	£407.00	Traded
Launching & Recovery pass for commercial use of slipways per m/per year	£59.00	£61.07	£61.00	Traded

4%	
3%	
3%	Remove charge to encourage jet ski users to become qualified
3%	
0%	
0%	
3%	
0%	
4%	
3%	

Harbours - Fishing Commercial Fees and Charges

all of the costs within the 2026 Fees and Charges spreadsheet where vat is applied are the full costs – not net

Section 4 - Fishing & Commercial Vessel Facilities	£ Current 2025/26		£ Proposed 3.5% Charge 2026/27		£ Proposed 3.5% Increase to nearest £		Catergory	2026/27 % rise
	Per Day	Per Week	Per Day	Per Week	Per Day	Per Week		
Visiting Motor Fishing Vessel								
VAT Rate SR (except qualifying ships ie ≥ 15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)	£35.00		£36.23		£36.00		Traded	
Motor fishing vessels landing fish which attract fishing tolls - Free for the day of landing	per day for MFV < 20m		per day for MFV < 20m		per day for MFV < 20m		Traded	3%
	£48.00		£49.68		£50.00		Traded	4%
	per day for MFV > 20m		per day for MFV > 20m		per day for MFV > 20m		Traded	
Visitor Charges - Commercial Boats - Per m	Per Day	Per Week	Per Day	Per Week	Per Day	Per Week	Traded	
VAT Rate SR (except qualifying ships ie ≥ 15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)								
Commercial vessels visiting an enclosed harbour	£3.00		£3.11		£3.00		Traded	0%
Commercial vessels laid up un-laden (& gas free if applicable)	£10.00		£10.35		£10.00		Traded	0%
Commercial vessels laid up un-laden (& gas free if applicable)		£19.00		£19.67		£17.00	Traded	
Commercial vessels taking up or discharging fuel oil or supplies within an enclosed harbour (max stay 24 hours) – per m LOA per month or part	£38.00		£39.33		£39.00		Traded	3%
Commercial vessels anchored in Tor Bay – per day or part	£164.00		£169.74		£170.00		Traded	4%
(Those seeking shelter are exempt from this charge)							Traded	
Vessels anchored in Tor Bay or underwater survey, hull cleaning or repairs – per day or part	£322.00		£333.27		£333.00		Traded	3%
Goods (Exclusive of VAT)	Per Day	Per Week	Per Day	Per Week	Per Day	Per Week	Traded	
VAT Rate SR								
Fish (other than cured fish) including shellfish, crabs etc. brought into the harbour or to any place within the limits of the harbour by sea and sold, on the gross proceeds of fish. Per £ (2.5 % Ad Valorem)	0.025	0.025	0.025		0.025		National	0%
Fish overlanded and sold on the Brixham Fish market. Per £ (1.5% Ad Valorem)	0.015	0.015	0.015		0.015		National	0%
Fish overlanded onto the Harbour Estate but <u>not</u> sold on the market.								
Fish, Shellfish (Overland) and all products brought onto the Harbour Estate via road. Per £ (1.5% Ad Valorem)	0.015	0.015	0.015		0.015		National	0%
Fish and cargo trans-shipments								
Transhipment of all cargo and or products within Tor Bay Harbour Jurisdiction	0.015	0.015	0.015		0.015		National	0%
General Cargo/Other Commodities - per pallet	£4.00		£4.14		£4.00		Traded	
General Ships stores/Spares etc. - per tonne	£3.00		£3.11		£3.00		Traded	0%
								0%

Harbour Dues – Motor Fishing Vessels (MFVs) - Per m per year	Annual		Annual		Annual		Traded	
MFV based in and working from Tor Bay Harbour							Traded	
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)								
Under 8m LOA	£14.00		£14.49		£15.00	not increased over the years	Traded	7%
8m – 12m LOA	£17.00		£17.60		£18.00		Traded	6%
Over 12m LOA	£19.00		£19.67		£20.00		Traded	5%
Licences	Annual		Annual		Annual		Traded	
VAT Rate OS								
Fish Salesman's licence	£413.00		£427.46		£428.00		Traded	4%
(Includes use of Fish Market) per annum – Valid from 1 st April each year							Traded	
Fish Buyer's licence	£413.00		£427.46		£428.00		Traded	4%
(Includes use of Fish Market) per annum – Valid from 1 st April each year							Traded	
Waiting Lists for Mooring & Facilities							Traded	
VAT Rate SR								
Waiting List Fee (For MFV's landing over £12,000 gross)	£54.00		£55.89		£56.00		Traded	4%
Torquay Annual Berthing – MFV's landing over £12,000 gross	Annual		Annual		Annual		Traded	
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)								
Princess Pier Pontoon up to 6m	£1,560.00		£1,614.60		£1,615.00		Traded	4%
Princess Pier Pontoon up to 8m	£2,079.00		£2,151.77		£2,152.00		Traded	4%
Princess Pier Pontoon up to 10m	£2,600.00		£2,691.00		£2,691.00		Traded	3%
Paignton Annual Berthing Exclusive of Dues	Annual		Annual		Annual		Traded	
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)								
Trot mooring (no risers provided) up to 6.1m - Per mooring	£62.00		£64.17		£64.00		Traded	3%
Minimum charge							Traded	
Trot mooring (no risers provided) up to 8m – Per mooring	£432.00		£447.12		£447.00		Traded	3%
Lying Along the Quayside Inclusive of dues – Per m LOA	£130.00		£134.55		£135.00		Traded	4%
Mooring Licence Fee	£62.00		£64.17		£64.00		Traded	3%
Brixham Annual Berthing Exclusive of Dues	Annual		Annual		Annual		Traded	
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)								
Outer Harbour Swinging Mooring up to 6.4m	£375.00		£388.13		£388.00		Traded	3%
Outer Harbour Swinging Mooring up to 8m	£876.00		£906.66		£907.00		Traded	4%
Outer Harbour Swinging Mooring up to 9.14m	£893.00		£924.26		£924.00		Traded	3%
Outer Harbour Swinging Mooring up to 10m	£1,108.00		£1,146.78		£1,147.00		Traded	4%
Outer Harbour Swinging Mooring up to 11m	£1,167.00		£1,207.85		£1,208.00		Traded	4%
Outer Harbour Swinging Mooring up to 12.19m	£1,383.00		£1,431.41		£1,431.00		Traded	3%
Outer Harbour Swinging Mooring up to 15.24m	£1,606.00		£1,662.21		£1,662.00		Traded	3%
Outer Harbour Swinging Mooring over 15.24 charged Per m	£118.00		£122.13		£122.00		Traded	3%
Inner Harbour Trot mooring (no risers provided) up to 5m	£62.00		£64.17		£64.00		Traded	3%
Inner Harbour Trot mooring (no risers provided) up to 6m	£106.00		£109.71		£110.00		Traded	4%
Inner Harbour Trot mooring (no risers provided) up to 7m	£232.00		£240.12		£240.00		Traded	3%
Inner Harbour Trot mooring (no risers provided) up to 8m	£359.00		£371.57		£372.00		Traded	4%
Inner Harbour Trot mooring (no risers provided) up to 9m	£389.00		£402.62		£403.00		Traded	4%
Inner Harbour Trot mooring (no risers provided) up to 10m	£639.00		£661.37		£661.00		Traded	3%
Lying Along the Quayside Inclusive of dues – Per m per annum	£131.00		£135.59		£136.00		Traded	4%
Use of Town Pontoon by Tenders (At the Harbour Master's discretion) - per m per annum	£9.00		£9.32		£9.00		Traded	0%

Harbours - Services Fees and Charges

all of the costs within the 2026 Fees and Charges spreadsheet where vat is applied are the full costs – not net

Section 5 - Services and Other Charges	£ Current 2025/26	£ Proposed 3.5% Charge 2026/27	£ Proposed 3.5% Increase to nearest £	Catergory
Electric	Current Charge			
VAT Rate SR				
Level 1 card	£3	£3.21	£3.00	Cost Recovery
Level 5 card	£12	£12.85	£13.00	Cost Recovery
Level 10 card	£26	£26.78	£27.00	Cost Recovery
Smart cards (available at Torquay & Paignton) – Initial charge for card / Credit added according to customer requirement / Visitor cards available	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Cost Recovery
Brixham Harbour KW charge for Motor Fishing Vessels – Invoiced Quarterly	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Cost Recovery
Water - Water charges (zero rates VAT)				Cost Recovery
VAT Rate ZR				
Up to 50 tonnes - per tonne	£5	£5.36	£5.00	Cost Recovery
50 tonnes and over - per tonne	£4	£4.28	£4.00	Cost Recovery
Fishing Vessels with freshwater tanks – 0m – 8m - per annum	£51	£52.49	£52.00	Cost Recovery
Fishing Vessels with freshwater tanks – 8m – 12m - per annum	£76	£78.20	£78.00	Cost Recovery
Fishing Vessels with freshwater tanks – 12m – 20m - per annum	£277	£287.09	£287.00	Cost Recovery
Fishing Vessels with freshwater tanks over 20m	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Cost Recovery
Brixham Harbour per cubic meter (where facility is in place)	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Cost Recovery
Crane				
VAT Rate SR				
Storage on the Quay - per meter LOA per day or part	£4	£4.28	£4.00	Traded
Site rental for mobile crane at Torquay Harbour - Remove	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	
Use of mobile commercial crane and/or Hiab on Harbour Property/Estate up to 4 hours (Inclusive of launch fee) - per crane	£54	£55.70	£56.00	Traded
Use of mobile commercial crane and/or Hiab on Harbour Property/Estate over 4 hours (Inclusive of launch fee) - per crane/per day	£107	£110.34	£110.00	Traded

	2026/27 % rise
	-3%
	5%
	4%
	-3%
	-3%
	3%
	3%
	3%
	-3%
	4%
	3%

Labour & Equipment				
VAT Rate SR				
Labour charge (during normal working hours) - per hour or part	£56	£57.85	£58.00	Traded
Labour charge (out of hours call out) - per hour or part			£116.00	Traded
Hire of workboat including skipper and crew - per hour or part	£198	£204.60	£205.00	Traded
Hire of workboat including skipper and crew - per day	£923	£955.53	£956.00	Traded
09.00-17.00 hours				Traded
VAT Rate ZR				
Towing within enclosed Harbour - per ½ hour or part. To reflect use staff and workboat time	£34	£35.35	£50.00	Traded
Towing outside enclosed Harbour to nearest enclosed Harbour within Tor Bay - per ½ hour or part. To reflect use staff and workboat time	£68	£70.70	£80.00	Traded
VAT Rate SR				
Pumping out of vessels within the enclosed Harbour Pontoons- per hour	£62	£64.27	£64.00	Traded
Hire of Forklift truck with driver - per hour or part	£69	£71.77	£72.00	Traded
Forklift truck service to Ship's Agents	£26	£26.78	£27.00	Traded
(Exclusive of VAT) - per pallet				
Storage				
VAT Rate SR				
Unleased quay areas for fish boxes, fishing gear, cargo containers etc. - per m ² /per day, at Harbour Masters discretion. This charge has not increased for a number of years and so now increased	£3	£3.21	£4.00	Traded
Unleased quay areas for fish boxes, fishing gear, cargo containers etc. (subject to availability and at Harbour Masters discretion - per m ² /per annum	£118	£122.12	£122.00	Traded
Storage of Beams on unleased quay areas - per set/per week, at Harbour Masters discretion	£11	£11.78	£12.00	Traded
Storage of waste bins (1,100 litres) - per bin per day	£4	£4.28	£4.00	Traded
Secured Storage Torquay at the Harbour Masters Discretion- per pallet per day	£11	£11.78	£12.00	Traded
Lock up storage (ship stores only) (Equipment removal & transportation costs at applicable hourly rate)	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Traded
Storage lockers at Paignton Harbour (subject to availability) - per annum	£246	£254.95	£255.00	Traded
Licences				Traded
VAT Rate OS				
Fish Salesman's licence	£413	£427.42	£427.00	Traded
(Includes use of Fish Market) per annum				Traded
Fish Buyer's licence	£413	£427.42	£427.00	Traded
(Includes use of Fish Market) per annum				Traded
Harbour Estate trading licence (at the Harbour Masters discretion)	As per Council's Street Trading consent fee	As per Council's Street Trading consent fee	As per Council's Street Trading consent fee	Traded
Bunkering (Charges do not apply where fuel is taken from the refuelling stations at BTA fuelling station at Brixham, Brixham Marina or South Pier at Torquay)				Traded
VAT Rate SR (except qualifying ships ie ≥15 tons (gross tonnage) etc where HMRC criteria met which can be VAT Rate: ZR)				
For fuel oil delivered to vessels from tankers on shore or afloat up to 4,000 litres (minimum charge £30.00) - per litre delivered	£0	£0.05	£0.05	Traded
For fuel oil delivered to ships from tankers on shore or afloat over 4,000 litres (minimum charge £30.00) - per 500 litres	£3	£3.22	£3.00	Traded
For fuel oil delivered to ships from tankers on shore or afloat in Tor Bay	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Traded

4%
4%
4%
46%
17%
3%
4%
4%
29%
3%
5%
-3%
5%
4%
3%
3%
21%
-3%

Waste				Traded
VAT Rate OS (where the Harbour Authority has a statutory duty otherwise VAT Rate: SR)				
Transportation to the Council refuse tip,	£190	£197.11	£197.00	Traded
Including attendants & use of Council transport etc. per truck load or part load				Traded
Council Tipping Charge				Traded
VAT Rate SR				
Provision of skip for fishing vessels in refit	At cost + 10%	At cost + 10%	At cost + 10%	Traded
VAT Rate OS				
Unauthorised landing of waste (Fly tipping) charge + waste removal costs	£118	£122.12	£500.00	Levy
VAT Rate OS (where the Harbour Authority has a statutory duty otherwise VAT Rate: SR)				
Authorised landing of commercial waste - per dumpy bag/1100L	£48	£49.28	£49.00	Traded
Annual Authorised landing of commercial waste per MFV			To be charged by the meter	Cost Recovery
Passenger Craft Waste Reception Facilities	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Traded
Other Charges				
VAT Rate SR				
Administration Charge (This charge is at the discretion of the Harbour Master)	£59	£61.06	£50.00	Levy
Parking of an exhibition vehicle on Harbour Estate - per day or part	£89	£92.13	£92.00	Traded
VAT Rate OS				
Unauthorised Parking Charge for parking without permission on Harbour Estate or exceeding permitted time per day or part there of	£30	£31.07	£40.00	Levy
VAT Rate SR				
Replacement of swipe card or Fob for controlled access/electricity meters - per unit	£11	£11.78	£12.00	Levy
Additional pontoon cleat	£59	£61.06	£61.00	Traded
(Subject to Harbour Master's agreement) - per unit fitted				Traded
Vessels of exceptional construction or methods of propulsion, or not otherwise covered	Such charges as may from time-to-time be fixed	Such charges as may from time-to-time be fixed	Such charges as may from time-to-time be fixed	Traded
VAT Rate EX				
Annual Contractors Pass	£408	£422.06	£422.00	Traded
(For Tradesmen working on the Harbour Estate) (ex VAT) - per year or part				Traded
Daily Contractors Pass	£14	£15.00	£15.00	Traded
(Inc VAT) - per day or part				Traded
VAT Rate SR				
Advertising Charges	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Traded
Salt-water extraction charge	£34	£35.35	£35.00	Traded
(Use of quays to pump water for commercial purposes)				Traded
(At the Harbour Masters discretion) per day or part & per year or part	£1,321	£1,366.88	£1,367.00	Traded
Advertising Charges in Harbour – Paignton – A1 Board (60cm x 120cm)	£431	£445.63	£446.00	Traded
Advertising Charges in Harbour - Torquay & Brixham – A1 Board (60cm x 120cm)	£592	£612.74	£613.00	Traded
Advertising Charges in Harbour - Torquay & Brixham – Large Board (150cm x 100cm)	£947	£980.17	£980.00	Traded
Advertising Charges in Harbour - Torquay & Brixham – Banner, plus £50 site fixing fee (75cm x 300cm)	£764	£790.56	£791.00	Traded
Event Charges – As determined by Harbour Master depending on requirements	To be determined by the Harbour Master	To be determined by the Harbour Master	To be determined by the Harbour Master	Traded

Harbours - Pilotage Fees and Charges

all of the costs within the 2026 Fees and Charges spreadsheet where vat is applied are the full costs – not net

Section 5 - Services and Other Charges	£ Current 2025/26	£ Proposed 3.5% Charge 2026/27	£ Proposed 3.5% Increase to nearest £	Catergory	2026/27 % rise
Pilotage	Current Charge				
VAT Rate ZR					
From Sea to Brixham or Torquay Harbours	£84.00	86.94	£87.00	Traded	4%
From Brixham or Torquay Harbours to Sea	£78.00	80.73	£81	Traded	4%
Shift berth within Torquay or Brixham Harbours	£51.00	52.785	£53.00	Traded	4%
From Sea to Tor Bay Harbour anchorage	£37.00	38.295	£38	Traded	3%
From Tor Bay Harbour anchorage to Sea	£27.00	27.945	£28.00	Traded	4%
Sea to Tor Bay Harbour & Tor Bay Harbour to Sea –	£2.00	2.07	£2.00	Traded	0%
(Surcharge for vessels over 150m LOA)	£84.00	86.94	£87.00	Traded	4%
Minimum charge	£127.00	131.445	£131	Traded	3%
(With or without a pilot on board)				Traded	
Detention, after 1 hour	£81.00	83.835	£84.00	Traded	4%
Pilot Boat Charges					
(Shipping or landing a local Pilot)					
Pilotage Exemption Certificates 7					

Highways Fees and Charges

<http://www.torbay.gov.uk/roads/highways-licenses/>

License	Chargeable Matter	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS					
Permission to place skip on the public highway (Section 139) or Scaffolding and gantry licence (Section 169) or Consent to deposit building materials / make temporary excavation in the highway. (Section 171) or Consent not to erect hoarding or fence during building (Section 172)	Consideration and administration of application (10 days) Within H/A published notice period (more than 10 days) or renewal of existing licence (more than 5 days notice).	62.25	64.45	Traded	3.53%
	Consideration and administration of application (10 days) Outside H/A published notice period (10 days and less)	124.50	128.85	Traded	3.49%
	Where a site visit is required during consideration of application (per visit)	124.50	128.85	Traded	3.49%
	Where an inspection of the site reveals non-compliance (per visit)	124.50	128.85	Traded	3.49%
Inspection of hoarding or fence set up during building (Section 172 & 173)		£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS					
Inspections made by H/A to monitor compliance with statutory duties (per visit)	119.50	123.70	Traded	3.51%	
Adopted Highway	60.50	62.60	Traded	3.47%	
Control of construction of cellars under street		£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS					
(Section 179) Or (Section 180[1]) Or Control of light into cellars (Section 180 [2])	Consideration and administration of application	124.50	128.85	Traded	3.49%
	Where a site visit is required during consideration of application (per visit)	124.50	128.85	Traded	3.49%
	Where an inspection of the site reveals non-compliance of application (per visit)	124.50	128.85	Traded	3.49%
Vehicle crossings over footways and verges (Section 184)		£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS					
Consideration of a request to execute such works as are specified in the request for constructing a vehicle crossing when works executed by H/A contractor	185.90	192.40	Traded	3.50%	
Consideration of a request to execute such works as are specified in the request for constructing a vehicle crossing when works executed by applicants contractor	62.25	64.45	Traded	3.53%	
Where a site visit is required during consideration of application (per visit)	124.50	128.85	Traded	3.49%	
Where an inspection of the site reveals non-compliance (per visit)	124.50	128.85	Traded	3.49%	
Clearance of accident debris		£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate SR					

Requests which do not form part of the Council's service e.g. removal of items from gullies	At cost	At cost	Cost	
VAT Rate OS				
Clearance of accident debris under Section 41 /Section 130	At cost	At cost	Cost	

Road closure & traffic restrictions (Section 14[1] & [2])	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS (but where related to filming or events the service to contact VAT team for bespoke review)			
Anything done by traffic authority in connection with the making of an order			
Under section 14 (1)	1,835.05	1899.30	Traded
	2016.60	2087.20	Traded
Under section 14 (2) (under 5 days)	360.95	373.60	Traded
Additional exceptional administrative work by traffic authority See New Roads & Street Works Act, Co-Ordination Code of Practice S7.3.22	At cost	At cost	Cost
Advertising	At cost	At cost	Cost

2026/27 % rise

Suspension of parking (Section 49 [4])	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS (but where related to filming or events the service to contact VAT team for bespoke review)			
Anything done by the local traffic authority in connection with or in consequence of a request to suspend the use of a parking place or part of it	At cost	At cost	Cost

2026/27 % rise

Route signs (Section 65 [1])	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Consideration of request to permit a traffic sign to indicate the route to specified land or premises	At cost	At cost	Cost Recovery
The placing by the traffic authority of a sign in accordance with a request of the kind referred to in the previous	At cost	At cost	Cost Recovery
Provision of Disabled Parking Bay (Anything done by the local traffic authority in connection with or in consequence of a request to provide a disabled parking bay)	107.65	111.45	Subsidised
Disabled Bay Refresh	107.65	111.45	Subsidised
Provision of access lines (Anything done by the local traffic authority in connection with or in consequence of a request to place access lines)	237.00	245.30	Traded
Access Line Refresh	194.30	201.10	Traded
Consideration of requests for Tourism Signage	97.15	100.55	Traded

2026/27 % rise

Street Naming & Numbering	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Amending House/Number change (Cost per address)	59.70	61.80	Traded
New Development - Naming Street (Cost per street)	260.35	269.45	Traded
New Development - Per plot (Cost per plot)	55.95	57.90	Traded

2026/27 % rise

Legislation reference Traffic Signs & General Directions Regs 1994	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate SR			
Design consultancy	At cost	At cost	Cost Recovery
VAT Rate OS			
Portable traffic signals (Reg 32 para 47 & TD 21/85)	At cost	At cost	Cost Recovery
Damage to council property (Anything done by the authority to repair damage caused by others)	At cost	At cost	Cost Recovery
Technical Information			
Basic Search	253.05	261.90	Traded
Large Search	437.85	453.15	Traded

2026/27 % rise

Extra Large Search	811.95	840.40	Traded	3.50%
Traffic Data Request	333.10	344.75	Traded	3.50%

Street Works Regulation Made Under NRSWA 1991	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Random sample (Section 75). Fee per unit of inspection	50.00	50.00	national
Investigatory work from routine inspection. Fee per unit of inspection	120.00	120.00	national
Investigatory works from third party report (Section 72 [1]) Fee per unit of inspection			national
Defect inspection (Section 72 [2]), Joint visit, remedial works in progress, remedial works complete - per unit of inspection	120.00	120.00	national
Defect Notice (per copy) S74, 70, 74A	80.00	80.00	national
Inspection checklist (per copy)	30.00	30.00	national

2026/27 % rise

Fixed Rate by DfT
Fixed Rate by DfT
To be removed (devolved)
Fixed Rate by DfT
Fixed Rate by DfT
Fixed Rate by DfT

Street Works Licence (Section 50)	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Licence for new apparatus			
1. Capitalised fee	257.70	266.70	Traded
2. Administration fee	297.55	307.95	Traded
3. Inspection fee (3 phases)	200.05	207.05	Traded
Authorisation for works on existing apparatus			
1. Administration fee	168.95	174.85	Traded
2. Inspection fee (3 phases)	200.05	207.05	Traded

2026/27 % rise

3.49%
3.50%
3.50%
3.49%
3.50%

Overhead structures (including tower cranes, banners etc.)	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Consideration and administration of application Within H/A published notice period (3 days or less)	50.85	52.65	Traded
Consideration and administration of application Outside H/A published notice period (3 days or less)	101.7	102.25	Traded
Where a site visit is required during consideration of application (per visit)	101.7	105.25	Traded
Where an inspection of the site reveals non-compliance (per visit)	101.7	105.25	Traded

2026/27 % rise

3.50%
3.50%
3.50%
3.50%

Street Works Permits	£ Current 2025/26	£ Proposed 2026/27	Category
VAT Rate OS			
Provisional Advance Authorisation			
Traffic Sensitive	105.00	105.00	national
Non Traffic Sensitive	35.00	35.00	national
Major Works (>10 Days)			
Traffic Sensitive	240.00	240.00	national
Non Traffic Sensitive	75.00	75.00	national
Major Works (4 to 10 Days)			
Traffic Sensitive	130.00	130.00	national
Non Traffic Sensitive	40.00	40.00	national
Standard Works (4 to 10 Days)			
Traffic Sensitive	130.00	130.00	national
Non Traffic Sensitive	40.00	40.00	national
Major Works (<3 days)			
Traffic Sensitive	65.00	65.00	national
Non Traffic Sensitive	25.00	25.00	national

2026/27 % rise

Fixed rate by Fee Structure

Minor			
Traffic Sensitive	55.00	55.00	national
Non Traffic Sensitive	25.00	25.00	national
Intermediate			
Traffic Sensitive	55.00	55.00	national
Non Traffic Sensitive	25.00	25.00	national
Permit Variation			
Traffic Sensitive	45.00	45.00	national
Non Traffic Sensitive	35.00	35.00	national

Fixed rate by Fee Structure

Inspection fees for Agreements under Section 38 and Section 278 (Highways Act 1980)	£ Current 2025/26	£ Proposed 2026/27	Category	2026/27 % rise
VAT Rate OS				
Section 38 Agreement Fees				
Works Estimated by Highway Authority to be below £25,000 Value (fixed fee)	1,500.00	1,500.00	national	0.00%
Works Estimated by Highway Authority to be between £25,000 to £50,000 Value (percentage of estimated works value)	1%	1%	national	0.00%
Works Estimated by Highway Authority to be between £50,000 to £150,000 Value (percentage of estimated works value)	8%	8%	national	0.00%
Works Estimated by Highway Authority to be between above £150,000 Value (percentage of estimated works value)	6%	6%	national	0.00%
Section 278 Agreement Fees				
Works Estimated by Highway Authority to be below £25,000 Value (fixed fee)	1,500.00	1,500.00	national	0.00%
Works Estimated by Highway Authority to be between £25,000 to £50,000 Value (percentage of estimated works value)	10%	10%	national	0.00%
Works Estimated by Highway Authority to be between £50,000 to £150,000 Value (percentage of estimated works value)	8%	8%	national	0.00%
Works Estimated by Highway Authority to be between above £150,000 Value (percentage of estimated works value)	6%	6%	national	0.00%
Agreements which Include Public Realm or Town Centre Improvement Works				
Additional fee to be added to the Agreement Fees stated above (percentage of estimated works value)	1%	1%	national	0.00%

Household Waste and Recycling Centre

Chargeable Waste at the Household Waste and Recycling Centre (HWRC)	Unit	£ Current Minimum Charge 2025/26	£ Proposed Minimum Charge 2026/27	Category	2026/27 % rise				
			£ Proposed Minimum Charge 2026/27						
VAT Rate SR									
The following charges are applicable where the free allowance of DIY waste has been exceeded. For									
Soil and rubble: Includes bricks, blocks, slates, tiles, rubble, paving slabs, concrete,	Per bag/item	£2.80	£2.90	Cost recovery	3.50%				
Tyres: Commercial and agricultural vehicle tyres will not be accepted. No charge for	per tyre	£4.74	£5.00	Cost recovery	5.49%				
Clean plasterboard: Includes plaster and gypsum related products.	per sheet/bag	£5.60	£5.80	Cost recovery	3.50%				
Plasterboard (with other materials attached): such as tiles, foil insulation or any other	per sheet/bag	£10.23	£10.60	Cost recovery	3.62%				
Plastic window: With or without glass. Single pane window only (double charge for	each	£4.74	£4.90	Cost recovery	3.38%				
Plastic door or door frame: With or without glass. Single door or door frame only (double	each	£4.74	£4.90	Cost recovery	3.38%				
Bath or shower tray (plastic, fibreglass or composite): Single bath or shower tray only.	each	£4.74	£4.90	Cost recovery	3.38%				
Shower screen: Plastic or glass shower screen/enclosure.	each	£4.74	£4.90	Cost recovery	3.38%				
Insulation materials: 1 sheet or 1 bag.	per sheet/bag	£4.74	£4.90	Cost recovery	3.38%				
Roofing felt	per bag/roll	£4.74	£4.90	Cost recovery	3.38%				
All DIY plastic: Plastic pipes, guttering, fascia, soffit, skirting, cladding, loose plastics etc.	for up to 5 lengths/pieces	£4.74	£4.90	Cost recovery	3.38%				
Water tanks, panels, roofing sheets, plastic sanitary ware etc.	each	£4.74	£4.90	Cost recovery	3.38%				
Asbestos: bonded asbestos only. Please note that asbestos must be double wrapped in	per sheet/bag	£12.59	£13.10	Cost recovery	4.05%				
Sheet Glass	Per Pane	£2.66	£2.80	Cost recovery	5.26%				
Carpet, Underlay and linoleum per bag	Per bag	£2.66	£2.80	Cost recovery	5.26%				
Carpet, Underlay and linoleum per roll	Per roll	£10.76	£11.20	Cost recovery	4.09%				

Chargeable waste collection	Unit	£ Current Charge 2024/25	£ Proposed Charge 2025/26	Category	2026/27 % rise
			£ Proposed Charge 2025/26		
VAT Rate OS					
Household Garden Waste Collection	Per Bin	£51.75	£60.00	Traded	15.94%
Household Garden Waste Collection (CTSS discount)	Per Bin	£41.75	£43.20	Subsidised	3.48%
Bin delivery	Per Bin	£0.00	£0.00	Subsidised	0.00%
Initial sign up	Per Bin	£0.00	£0.00	Subsidised	0.00%

Local Land Charges Department Fees and Charges

<https://www.torbay.gov.uk/planning-and-building-control/local-land-charges/land-charges-fees/>

N.B. Due to IT technical issues previously advised 2024/25 price increases were not implemented 2025/26 increase therefore covers a 2 year increase.

	£ Current 2025/26 Torbay Council Charge	£ Proposed Charge 2026/27	Category
Official search in the whole or any one part of the Local Land Charges (LLC) Register (including the issue of an Official Certificate of Search):			
VAT Rate OS			
In respect of one parcel of land (a)	31.46	33.00	Cost Recovery
In respect of each additional parcel of land (subject to agreement) (c)	6.06	6.50	Cost Recovery
Personal search in the whole or any one part of the LLC Register (regardless of the number of parcels of land)	FOC	FOC	
Replies to all Required Enquiries of Local Authorities (Form Con 29R):			
VAT Rate SR			
In respect of one parcel of land (b)	92.88	96.50	Cost Recovery
In respect of each additional parcel of land (subject to agreement) (d)	17.45	18.50	Cost Recovery
Total cost of providing 'Standard' (LLC1 and CON29) Search on one parcel of land. (a+b)	124.34	129.50	Cost Recovery
Total cost of providing 'Standard' (LLC1 and CON29) Search on each additional parcel of Land. (c+d)	23.50	25.00	Cost Recovery
Ask a question of your own	21.76	23.00	Cost Recovery

2026/27 % rise
4.90%
7.26%
3.90%
6.02%
4.15%
6.38%
5.70%

VAT Rate SR	£ Current 2025/26 Torbay Council Charge	£ Proposed Charge 2026/27	Category
Replies to individual enquiries on Form Con 29R:			
Administration fee	14.52	15.50	Cost Recovery
Question 1.1 (a) to (i) - Planning decisions and pending applications	10.16	11.00	Cost Recovery
Question 1.1 (j) to (l) - Building regulation decisions and pending applications	7.29	8.00	Cost Recovery
Question 1.2 - Local development plans	FOC	FOC	
Question 2.1 (a) - Roads, footways and footpaths	5.80	6.00	Cost Recovery
Question 2.1 (b) to (d) - Roads, footways and footpaths	4.36	5.00	Cost Recovery
CON29 Question 2.2 to 2.5 Public rights of way	5.80	6.00	Cost Recovery
Question 3.1 - Land required for public purposes	1.45	1.50	Cost Recovery
Question 3.2 - Land to be acquired for road works	1.45	1.50	Cost Recovery
Question 3.3 (a) to (c) - Sustainable drainage systems	FOC	FOC	
Question 3.4 (a) to (f) - Nearby road schemes	1.45	1.50	Cost Recovery
Question 3.5 (a) to (b) - Nearby railway schemes	1.45	1.50	Cost Recovery
Question 3.6 (a) to (l) - Traffic schemes	8.72	9.50	Cost Recovery
Question 3.7 (a) to (g) - Outstanding notices	10.16	11.00	Cost Recovery
Question 3.8 - Contravention of building regulations	2.90	3.00	Cost Recovery
Question 3.9 - Notices, orders, directions & proceedings under Planning acts	5.80	6.00	Cost Recovery
Question 3.10 (a) to (h) - Community Infrastructure Levy	7.29	8.00	Cost Recovery
Question 3.11 - (a) to (b) - Conservation area	1.45	1.50	Cost Recovery
Question 3.12 - Compulsory purchase	1.45	1.50	Cost Recovery
CON29 Question 3.13 (a) to (c) - Contaminated land	1.45	1.50	Cost Recovery
Question 3.14 - Radon gas	FOC	FOC	
Question 3.15 (a) to (b) - Assets of community value	FOC	FOC	
Replies to Optional Enquiries of Local Authority (Con 29O) – each enquiry	14.52	15.50	Cost Recovery
Additional enquiry – each (subject to agreement)	21.76	23.50	Cost Recovery

2026/27 % rise
6.75%
8.27%
9.74%
3.50%
14.68%
3.50%
3.50%
3.50%
3.50%
3.50%
8.94%
8.27%
3.50%
3.50%
3.50%
3.50%
3.50%
6.75%
8.00%

Legal Services Fees and Charges

Type of Document	£ Current 2025/26	£ Proposed Charge 2026/27	Category	2026/27 % rise
VAT Rate SR				
A3 colour plan hardcopy	10.50	10.87	Cost Recovery	3.50%
A3 black and white plan hardcopy	4.90	5.07	Cost Recovery	3.50%
Plans larger than A3 (hardcopy)	POA	POA	Cost Recovery	
A4 black and white sheet (hardcopy per sheet)	0.35	0.36	Cost Recovery	3.50%
Admin Fee (minimum)	16.90	17.49	Cost Recovery	3.50%

If there is a requirement for significant research the administration charge will increase. The requestor will be advised prior to processing the request

Libraries Fees and Charges

Link: <https://www.torbaylibraries.org.uk/>

Torbay Library Services are managed by Libraries Unlimited.

Planning Pre-Application Fees and Charges

<http://www.torbay.gov.uk/planning-and-building/planning/pre-planning/>

Type	£ Current 2025/26	£ Proposed Charge 2026/27	Category	2026/27 % rise
VAT Rate SR				
Householder development enquiry	116.96	118.95	Traded	1.70%
Shaping Enquiry	233.91	237.89	Traded	1.70%
Minor Residential: Single Dwelling	264.42	268.92	Traded	1.70%
Minor Residential: 2 to 14 dwellings £217.00 for first dwelling then £93.00 per additional dwelling	264.42	268.92	Traded	1.70%
Major Residential: 15 dwellings or more per 5,000 m ² (0.5 hectares) up to a maximum of £10,000	1,881.45	1,913.43	Traded	1.70%
Commercial: No new floor space (per unit)	116.96	118.95	Traded	1.70%
Commercial: Creation of new floor space (including change of use) per 100m ² up to a maximum of £5,000.	116.96	118.95	Traded	1.70%
Waste, Minerals and Recycling Operations: Waste Management, mineral processing, extraction or storage	1,144.13	1,163.58	Traded	1.70%

Please note:

Pre-application fees are **normally** non-refundable

Householder pre-applications are covered by our development enquiry service.

Any pre-application enquiry which involves a Listed Building will be subject to an additional charge of £115 (incl. VAT).

For mixed use development; please add the residential and commercial fees together as a cumulative fee will be applicable.

All other proposals will be charged at the hourly rate of £118.95 (incl. VAT) contact us for further information.

These charges cover the costs associated with an officer providing an initial response to a pre-application enquiry. One further written response will be charged at £115 per hour (or part thereof).

In some instances the Council will wish to refer development proposals to the independent Torbay Design Review Panel. A separate fee will be required to cover the cost of using the Panel Site Visits and Meetings £118.95 per officer per hour (please contact us for details)

Registration Service Discretionary Fees and Charges

Due to the nature of ceremonies often being booked years in advance, the fees & charges for this service are shown for multiple years

<http://www.torbay.gov.uk/registrar/>

Marriage or Civil Partnership Ceremonies	£ Current 2024/25	£ Current 2025/26	£ Proposed 2026/27	£ Proposed 2027/28	£ Proposed 2028/29	Category
VAT Rate OS						
Attending at Approved Premises in the Torbay District						
Monday to Thursday - up to 6pm	590.00	620.00	645.00	665.00	665.00	Traded
Monday to Thursday - 6pm to 8pm	610.00	640.00	665.00	670.00	670.00	Traded
Monday to Thursday - from 8pm	680.00	715.00	745.00	750.00	750.00	Traded
Friday & Saturday - up to 6pm	610.00	640.00	665.00	670.00	670.00	Traded
Friday & Saturday - after 6pm	640.00	680.00	680.00	710.00	710.00	Traded
Sunday or Bank Holiday	750.00	750.00	750.00	780.00	780.00	Traded
Cockington Court - Ceremony Room	New Fees From April 2026	From April 2026	Proposed 2026/27	Proposed 2027/28	Proposed 2028/29	
Monday - Friday			£ 400.00	£ 415.00	£ 430.00	Traded
Saturday			£ 450.00	£ 465.00	£ 480.00	Traded
Sunday & Bank Holiday			£ 600.00	£ 625.00	£ 655.00	Traded

2025/26 % rise	2026/27 % rise	2027/28 % rise	2028/29 % rise
5.08%	4.03%	3.10%	0.75%
4.92%	3.91%	0.75%	#REF!
5.15%	4.20%	0.67%	0.00%
4.92%	3.91%	0.75%	0.00%
6.25%	0.00%	4.41%	0.00%
0.00%	0.00%	4.00%	0.00%

	3.50%	3.50%	3.50%
	3.50%	3.50%	3.50%
	3.50%	3.50%	3.50%

Torbay Register Office, Paignton Library (Max 2 guests-statutory fee)	£ Current 2024/25	£ Current 2025/26	£ Proposed 2026/27	£ Proposed 2027/28	£ Proposed 2028/29	Category
Wednesday - up to 12.30 pm	56.00	56.00	56.00	56.00	56.00	National
At a registered building-statutory fee	104.00	104.00	104.00	104.00	104.00	National
Marriage at a Registered Building	104.00	104.00	104.00	104.00	104.00	National
Combination Ceremony (Register Office ceremony + Celebrant led ceremony at a separate venue of choice)						
Monday - Sunday up to 6pm	700.00	730.00	760.00	760.00	760.00	Traded
Giving Notice (statutory fees)						
Giving a notice of intent to marry or form a civil partnership (each partner)	42.00	42.00	42.00	42.00	42.00	National
Giving a notice of intent to marry or form a civil partnership with Home Office Refferal (each partner)	57.00	57.00	57.00	57.00	57.00	National
Attendance of a Registrar to verify the declaration of a house-bound person	57.00	57.00	57.00	57.00	57.00	National
Attendance of a Registrar to verify the declaration of a detained person	82.00	82.00	82.00	82.00	82.00	National

Coversion of Civil Partnership into Marriage						
At the Register Office	£50.00	£50.00	£50.00	£50.00	£50.00	National
Two stage process at another approved premises						
Completing the declaration	£30.00	£30.00	£30.00	£30.00	£30.00	National
Signing the declartion at a registered bulding registered for marriage of same sex couples	£101.00	£101.00	£101.00	£101.00	£101.00	National

Premises License	Current 2024/25	Proposed 2025/26	Proposed 2026/27	Proposed 2028/29	Proposed 2028/29	Category
License for Approved Premises to hold ceremonies - NEW (valid 3 years)	1,820.00	1,900.00	1,975.00	2,000.00	2,000.00	Traded
License for Approved Premises to hold ceremonies - RENEW (valid 3years)	1,320.00	1,370.00	1,415.00	1,465.00	1,515.00	Traded

2025/26 % rise	2026/27 % rise	2027/28 % rise	2027/28 % rise
0.00%	0.00%	0.00%	0.00%
0.00%	0.00%	0.00%	0.00%
2025/26 % rise	2026/27 % rise	2027/28 % rise	2027/28 % rise
4.29%	4.11%	0.00%	0.00%
2025/26 % rise	2026/27 % rise	2027/28 % rise	2027/28 % rise
0.00%	0.00%	0.00%	0.00%
0.00%	0.00%	0.00%	0.00%
0.00%	0.00%	0.00%	0.00%
0.00%	0.00%	0.00%	0.00%

2025/26 % rise	2026/27 % rise	2027/28 % rise	2027/28 % rise
4.40%	3.95%	1.27%	0.00%
3.79%	3.28%	3.53%	3.41%

Additional room to be added to a current licence	160.00	165.00	170.00	175.00	180.00	Traded
--	--------	--------	--------	--------	--------	--------

3.13%	3.03%	2.94%	2.86%
-------	-------	-------	-------

Renewal of vows/commitment/naming ceremonies at Cockington Ceremony Room Note: fees listed excl VAT	New Fees From April 2026	New Fees From April 2026	Proposed 2026/27	Proposed 2027/28	Proposed 2028/29	
VAT Rate SR						
Monday - Friday			£400	£415.00	£430.00	Traded
Saturday			£450	£465.00	£480.00	Traded
Saunday & Bank Holiday			£600	£625.00	£655.00	Traded

Ceremony run through discussion-face to face	25.00	25.00	25.00	25.00	25.00	Traded
Via E-mail	FOC	FOC	FOC	FOC	FOC	Traded
Ceremony Booking Fee	30.00	30.00	30.00	30.00	30.00	Traded
Citizenship						
VAT Rate OS						
Private Citizenship Ceremony	170.00	170.00	170.00	170.00	170.00	Traded

3.50%	3.50%	3.50%	3.50%
3.50%	3.50%	3.50%	3.50%
3.50%	3.50%	3.50%	3.50%
2025/26	2026/27	2027/28	2027/28
% rise	% rise	% rise	% rise
0.00%	0.00%	0.00%	0.00%
0.00%	0.00%	0.00%	0.00%
0.00%	0.00%	0.00%	0.00%

Copy certificates						
VAT Rate OS						
Copy certificates, birth, death, marriage & Civil Partnerships (issued & posted 2nd class 15 days)	12:50	12:50	12:50	12:50	12:50	National
Priority Certificates birth, death, marriage & Civil Partnerships (issued and posted the same day)	£38.50	£38.50	£38.50	£38.50	£38.50	National
1st class post	£1	£1	£2	£2	£2	Traded

Fees for changes to Initial Registration						
VAT Rate OS						
chnages to forename added within 12 months of the birth registration	£44.00	£44.00	£44.00	£44.00	£44.00	National
Consideration of a correction by Registrar or Superintendent Registrar	£83	£83	£83	£83	£83	National

Resort Services Fees and Charges

Gross Charge

Chalets/Cabins	£	Category	£	Category
VAT Rate SR	Charges 2025/26	Category	Proposed charge 2026/27	Category
Annual				
Meadfoot – Annual 1st Floor	2,241.00	Traded	2,319.00	Traded
Meadfoot – Annual 1st Floor : Sun Terrace	3,429.00	Traded	3,549.00	Traded
Meadfoot – Annual Ground	1,905.00	Traded	1,972.00	Traded
Broadsands - Annual Charge 1-25 Sea facing	2,187.00	Traded	2,264.00	Traded
Broadsands - Annual Charge 26 - 50 Green facing	2,143.00	Traded	2,218.00	Traded
Oddicombe - Annual Charge	2,211.00	Traded	2,288.00	Traded
Winter Season Off Peak				
Meadfoot 1st Floor - Winter season off peak October to March	New charge	Traded		
Meadfoot Ground Floor - Winter season off peak October to March	New charge	Traded		
Broadsands Sea Facing - Winter season off peak October to March	New charge	Traded		
Broadsands Green Facing - Winter season off peak October to March	New charge	Traded		
Per Week				
Meadfoot - Per week - April to June and September	143.00	Traded	148.00	Traded
Meadfoot- Per week - July and August	167.00	Traded	173.00	Traded
Meadfoot - per week - October - March	New charge			
Broadsands - Per week - April to June and September	143.00	Traded	148.00	Traded
Broadsands - Per week - July and August	167.00	Traded	173.00	Traded
Broadsands - per week - October - March	New charge			
Goodrington - Per week - April to June and September	109.00	Traded	113.00	Traded
Goodrington - Per week - July and August	126.00	Traded	130.00	Traded
Preston - Per week - April to June and September	109.00	Traded	No huts on site until 2027	Traded
Preston - Per week - July and August	126.00	Traded	No huts on site until 2028	Traded
Less than a week				
Goodrington - Per day - April to June and September	38.00	Traded	39.00	Traded
Goodrington - Per day - July and August	43.00	Traded	45.00	Traded
Corbyn Head on Stilts - Per day - April to June and September	New charge			
Corbyn Head on Stilts - Per day - July and August	New charge			
Broadsands Cabin - Per day - April to June and September	New charge			
Broadsands Cabin - Per day - July and August	New charge			
Broadsands Cabin - Per day - October - March	New charge			
Meadfoot - Per day- April to June and September	New charge	Traded		Traded
Meadfoot- Per day - July and August	New charge	Traded		Traded
Meadfoot - per day - October - March	New charge			

Below is input from Finance Team

2026/27	£	Category	2026/27	£	Category
	% uplift			% uplift	
	3.48%			3.48%	
	3.50%			3.50%	
	3.52%			3.52%	
	3.52%			3.52%	
	3.50%			3.50%	
	3.48%			3.48%	
	870.00	Traded	Chalet	870.00	Traded
	740.00	Traded	Cabin	740.00	Traded
	849.00	Traded		849.00	Traded
	831.00	Traded		831.00	Traded
	150.00	Traded	Chalet	150.00	Traded
	200.00	Traded	Cabin	200.00	Traded
	120.00			120.00	
	150.00	Traded	Beach hut	150.00	Traded
	200.00	Traded		200.00	Traded
	120.00	Traded		120.00	Traded
	150.00	Traded		150.00	Traded
	No huts on site until 2027			No huts on site until 2027	
	No huts on site until 2028			No huts on site until 2028	
	40.00	Traded	Chalet	40.00	Traded
	45.00	Traded		45.00	Traded
	45.00	Traded		45.00	Traded
	50.00	Traded		50.00	Traded
	45.00	Traded		45.00	Traded
	50.00	Traded		50.00	Traded
	36.00	Traded		36.00	Traded
	45.00	Traded		45.00	Traded
	50.00	Traded		50.00	Traded
	36.00	Traded		36.00	Traded

Below is input from Finance Team

Beach Hut	£	Category	£	Category
VAT Rate SR	Charges 2025/26		Proposed charge 2026/27	
Annual				
Site Only - Broadsands	699.00	Traded	723.00	Traded
Site Only - Breakwater	645.00	Traded	668.00	Traded

Site Only – Summer Season	£	Category	£	Category
VAT Rate SR	Charges 2025/26		Proposed charge 2026/27	
To nearest £				
Corbyn Head	521.00	Traded	539.00	Traded
Broadsands, Goodrington North, Youngs Park, Oddicombe and Roundham	388.00	Traded	402.00	Traded
Preston & Preston Marine Parade & Goodrington South	412.00	Traded	426.00	Traded
Corbyn self-maintained	50.00	Traded	52.00	Traded

Council Beach Huts Winter Season	£	Category	£	Category
VAT Rate SR	Charges 2025/26		Proposed charge 2026/27	
Beach Huts – Winter Charges				
Stored off site	261.00	Traded	270.00	Traded
Store Winter season on site	255.00	Traded	264.00	Traded

Other Service Charges	New charge			
Labour charge for repairs and maintenance excluding material costs				
Beach Hut transfer charge	124.00	Traded	128.00	Traded
Beach Hut scrappage charge	154.00	Traded	159.00	Traded
Beach Hut wait list charge	33.00	Traded	34.00	Traded
Beach Hut Exchange Charge	27.00		28.00	

Beach Furniture	£	Category	£	Category
VAT Rate SR	Charges 2025/26		Proposed charge 2026/27	
Market forces				
Deckchair per week	18.00	Traded	19.00	Traded
Deckchair per day	5.00	Traded	5.00	Traded
Directors chair per week	24.00	Traded	25.00	Traded
Directors chair per day	6.00	Traded	6.00	Traded
Sun lounger per week	24.00	Traded	25.00	Traded
Sun lounger per day	6.00	Traded	6.00	Traded
Parasol per day	4.00	Traded	4.00	Traded
Windbreak per day	4.00	Traded	4.00	Traded
Event Deckchair Hire				
Deckchair per day	4.00	Traded	4.00	Traded
Delivery/Collection – prices on application but minimum charge	84.00	Traded	87.00	Traded

2026/27	£	Category
% uplift	Beach Services Proposed charge 2026/27	
3.43%	723.00	Traded
3.57%	668.00	Traded

2026/27	£	Category
% uplift	Beach Services Proposed charge 2026/27	
3.45%	521.00	Traded
3.61%	418.00	Traded
3.40%	437.00	Traded
4.00%	50.00	Traded

2026/27	£	Category
% uplift	Beach Services Proposed charge 2026/27	
3.45%	270.00	Traded
3.53%	264.00	Traded

3.23%	30.00	Traded
3.25%	128.00	Traded
3.03%	159.00	Traded
3.70%	34.00	Traded
3.70%	28.00	Traded

2026/27	£	Category
% uplift	Beach Services Proposed charge 2026/27	
5.56%	19.00	Traded
0.00%	5.00	Traded
4.17%	25.00	Traded
0.00%	6.00	Traded
4.17%	25.00	Traded
0.00%	6.00	Traded
0.00%	4.00	Traded
0.00%	4.00	Traded
0.00%	4.00	Traded
0.00%	87.00	Traded

Use admin charge

Administration Charge - (To be applied following cancellation of facilities. It may also be applied in other instances at the discretion of the Harbour Master)	£59.00	61.00	3.39%	* see note 4	50.00	-15.25%
---	--------	-------	-------	--------------	-------	---------

1. In previous years, there was no formal specification for the self-maintained stanchions at Corby Head. It has now been agreed that the customer will repair or replace the stanchions according to an agreed specification at their cost and provide public liability insurance. In return, a two-year charge of £50.00 has been applied—this is the second year of that arrangement- officers record of agreement in place.
2. There is no seasonal income from the Preston site due to the construction of the flood defence wall. Beach huts are expected to return in Spring 2027. A price freeze has been agreed for returning customers at the Preston site in 2027.
3. Charges should be consistent with those applied to Harbour waitlists, as both services are listed on the same website, involve the same administrative team, and follow identical processes. Applying different charges for what is essentially the same service would be inappropriate and potentially confusing for users.
4. The administration charge is high compared to other administration charges.

Assembly Hall Fees and Charges

Room Hire		£ Current 2025/26	£ Proposed 2026/27	Category	% uplift
VAT Rate EX					
BASIC HIRE (Minimum session hire 5 hours)	Full Rate Per Hour	38.00	39.33	Traded	3.50%
	Discounted Rate Per Hour	31.00	32.09	Traded	3.50%
Late surcharge (after 11pm)	Full Rate Per Hour	78.00	80.73	Traded	3.50%
Sunday surcharge	Full Rate Per Hour	19.00	19.67	Traded	3.50%
Kitchen - used for supply/sale of refreshments	Full Rate Per Hour	22.00	22.77	Traded	3.50%
Kitchen - access to water for cleaning only	Per Session	22.00	22.77	Traded	3.50%
VAT Rate OS (where the Council sets up the badminton court in advance of the hire)					
Badminton charges	Per Court per hour	20.00	20.70	Traded	3.50%

Note: The above are basic charges for room hire and if additional services are required, the price is available on application.

Social Housing - general needs

Charges for social housing and associated services is covered in the annual report of Housing Rents and Charges presented to Cabinet in February.

All Social Housing rents are increased by CPI+1%, equalling 4.8% in total; and that rent reviews take place on all Service Occupancy

Spatial Planning Fees and Charges

Type of Document	£ Current 2025/2026	£ Proposed 2026/27	Category	% uplift
VAT Rate SR				
Torbay Local Plan				
Hardcopy incl. pen drive	FOC	FOC	Subsidised	
Hardcopy postage	FOC	FOC	Subsidised	
Pen drive only	FOC	FOC	Subsidised	
Online	FOC	FOC	Subsidised	
View in Person	FOC	FOC	Subsidised	
Supplementary Planning Documents (SPDs) and Conservation Area Appraisals plus a wide range of documents forming the evidence base for the existing and emerging Torbay Local Plan (Hardcopy)	Prices vary depending on document. Cost can be obtained from the Strategy and Project Delivery Team	Prices vary depending on document. Cost can be obtained from the Strategy and Project Delivery Team	Cost Recovery	
Type of Document				
Hardcopy Decision Notices	29.98	31.03	Cost Recovery	3.50%
Hardcopy Tree Preservation Orders	59.95	62.05	Cost Recovery	3.50%
Hardcopy Section 106 Agreements	59.95	62.05	Cost Recovery	3.50%
Hardcopy Committee Reports	17.99	18.62	Cost Recovery	3.50%
Online	FOC	FOC	Subsidised	
Type of Document				
Other A4/A3 size documents up to 10 sheets	11.99	12.41	Cost Recovery	3.50%
Other A4/A3 size documents over 10 sheets (each sheet)	1.20	1.24	Cost Recovery	3.50%
A2 Plans per sheet	11.99	12.41	Cost Recovery	3.50%
A1 Plans per sheet	17.99	18.62	Cost Recovery	3.50%
A0 Plans per sheet	29.98	31.03	Cost Recovery	3.50%
Planning History Searches E-mail or Hardcopy (per site per hour)	89.93	93.08	Cost Recovery	3.50%

*Large quantities of documents may take a longer turnaround period.

Enforcement Charges	£ Current 2025/2026	£ Proposed 2026/27	Category	% uplift
VAT Rate OS				
Withdrawal of an Enforcement Notice (EN)	94.30	100.00	Levy	6.04%
Confirmation of no enforcement action	94.30	100.00	Levy	6.04%
NEW Compliance with ENs		100.00		
NEW Confirmation of a closed case		100.00		

Section 106 / CIL	£ Current 2025/2026	£ Proposed 2026/27	Category	% uplift
VAT Rate OS				
Confirmation of compliance with an obligation	89.93	100.00	Cost recovery	11.20%

Town Diary Fees and Charges

	£ Current 2025/26	£ Proposed 2026/27	Category	% uplift
VAT Rate SR				
Admin Fee for charity, fundraising and information stands - price is per day	53.85	55.75	Cost Recovery	3.5%
Small Displays with a table and chairs/leaflets/information/gazebo/display stands - price is per day	88.00	91.10	Traded	3.5%
Commercial companies with a discount for block bookings - price is per day 3 months bookings - 5% discount 6 months bookings - 10% discount 9 months bookings - 12.5% discount 12 months (year) bookings - 15% discount	258.75	267.80	Traded	3.5%
	£ Current 2025/26	£ Proposed 2026/27	Category	% uplift
VAT Rate SR				
Banner sites Victoria Park, Paignton (fences along Torquay Road) Kings Gardens Torquay only Banners advertising specific companies Fee is payable on the approval of the application for each site Organisations will be charged the same price for the removal of banners for non-compliance of terms and conditions Banners can be displayed for a minimum of two weeks at a time. Extension may be available subject to vacant space. They should be removed immediately after this agreed period by the advertising organisation.	60.00	62.10	Traded	3.5%
Banner sites Victoria Park, Paignton (fences along Torquay Road) Kings Gardens Torquay only Banner removal fee	60.00	62.10	Traded	3.5%
	£ Current 2025/26	£ Proposed 2026/27	Category	% uplift
VAT Rate SR				
Event Notices - Removal fee if not taken down from site.	53.85	55.75	Levy	3.5%
Events Booking System Admin Fees Community /Charity Events	20.00	20.70	Cost Recovery	3.5%
Commercial/Major Events - booking system	20.00	20.70	Traded	3.5%
Commercial event fees over 1000 attendance - ticketed - £1 per person attending	£1p/p	£1p/p	Traded	
Poster sites 187 single poster sites around Torbay Fee is charged per poster per week.	3.85	4.00	Traded	3.9%

This page is intentionally left blank

Equality Impact Assessment – Budget Proposals 2026/27

Overview

This Equality Impact Assessment (EIA) assesses the proposed council budget for 2026/27 which is being considered by Council. It specifically assesses the potential impact of the proposal to increase Council Tax.

The EIA considers the potential impacts arising from budget management on those with protected characteristics. Given the close links between vulnerability and socioeconomic inequality, the EIA also considers the impact of proposals from this perspective. Torbay ranks as the 39th most deprived upper tier local authority in England out of a according to the Indices of Multiple Deprivation (IMD 2025).

No budget reductions or service reductions are built into the budget for 2026/27, but several Financial Sustainability Plans exist, which summarise how key areas of budget risks are going to be managed to mitigate spending pressures. This year, equality implications are most likely to come from the ongoing management of the Council's budget throughout 2026/27.

Although the 2026/27 settlement for Torbay Council is reasonable, of real concern is its allocation of funding in years two and three of the multi-year settlement. Our Core Spending Power allocation would only increase by 1% in both 2027/28 and 2028/29 with cash increases of just £2m, compared with the increase of £10m (5%) in 2026/27.

This EIA does not fully assess the Financial Sustainability Plans as these will be further assessed as the proposals develop and go through the decision-making cycle independently. Where proposals form part of business-as-usual service delivery, departments will ensure that they continue to ensure equitable service delivery. Additionally, any service changes required in future years due to reduced settlements will require their own EIAs.

Council Tax

The Local Government Finance settlement for 2026/27 assumes that all Councils will increase Council Tax by 2.99% plus a further 2% for the Adult Social Care Precept. It is proposed that the Council will increase Council Tax in line with these expectations with a total increase of 4.99%. This will allow us to provide the support to support the communities who need it the most and to continue to invest in services while minimising as much as possible the financial impacts for our residents.

	<p>Whilst it is not possible to fully mitigate the impact of Council Tax increases, Torbay Council operates a Council Tax Support Scheme which limits the amount of Council Tax that eligible recipients are required to pay to up to 75%. The current Council Tax Support Scheme caseload has been analysed to help identify if there may be an indirect impact on one or more groups with protected characteristics because of the proposed increases to Council Tax.</p> <p>In addition, the Council has various support mechanisms in place for people experiencing financial hardships. This includes the discounts which are available across the Bay for residents who have signed up to the MyBay discount card. Where available, this information has been included in the evidence for each group of people with protected characteristics below. Other data included within the EIA has been sourced from the Joint Strategic Needs Assessment.</p> <p>Fees and charges</p> <p>It is proposed that service fees and charges that are set by the Council will increase by an average of 3.5% for 2026/27 to help offset increased pay cost and price inflation and ensure full cost recovery. There will be some exceptions, particularly where the rates are set nationally.</p> <p>Budget consultation</p> <p>Cabinet published its draft budget proposals for consultation. During the consultation period, feedback was gathered through an online questionnaire. To ensure that those who participate in our engagement activities are representative of the local community, respondents were asked for demographic information to help us identify any patterns in our engagement activities. A summary of the consultation findings will be published alongside the final budget papers.</p>			
Protected characteristics under the Equality Act and groups with increased vulnerability	Data and insight	Equality considerations (including any adverse impacts)	Mitigation activities	Responsible department and timeframe for implementing mitigation activities
Age	<ul style="list-style-type: none"> 18% of Torbay residents are aged under 18 years old. 	<p>Adult Social Care</p> <p>Due to their overrepresentation as service users, older people could be disproportionately impacted by budget</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/</p>	Directors to continually assess the impact of financial

<ul style="list-style-type: none"> 55% of Torbay residents are aged between 18 to 64 years old. 27% of Torbay residents are aged 65 and older. <p>Council Tax Support recipients</p> <ul style="list-style-type: none"> In Torbay pensioners represent 26.7% of the population (ONS, 2021 census). 5,082 pension age households receive Council Tax Support, which is 48.37% of the total Council Tax Support caseload. 5,424 working age households receive Council Tax Support, which is 51.63% of the total Council Tax Support caseload. Around 54% of all working age households receiving Council Tax Support are single people, 30% single parents, 8% couples with children and just over 8% are couples with no children. 	<p>management decisions in Adult Social Care.</p> <p>Children's Services Sustainability Plans</p> <p>Due to their overrepresentation as service user children and young people could be disproportionately impacted by Financial Sustainability Plans in Children's Services especially around the Locality Model and home to school transport budget decisions and Children's Social Care Placements.</p> <p>Housing Needs</p> <p>The current level of the cost of living and the increasing cost of accommodation costs is especially challenging for families, younger people, and older people.</p> <p>Council Tax and fees and charges</p> <p>Older people may be disproportionately impacted by increases to Council Tax and fees and charges due to the increased likelihood of them experiencing poverty during retirement. Young people may be disproportionately impacted by increases to Council Tax due to the increased likelihood of them experiencing low earnings.</p>	<p>child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Council Tax and fees and charges</p> <p>A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants facing exceptional financial hardship.</p>	<p>sustainability plans within their departments.</p>
--	---	---	---

Carers	<ul style="list-style-type: none"> At the time of the 2021 census there were 14,900 unpaid carers in Torbay. 5,185 of these carers provided 50 hours or more of care. <p>Council Tax Support Scheme</p> <p>Specific Council Tax Support Scheme data is not available for this demographic. However data is available which tells us;</p> <ul style="list-style-type: none"> There are 1,644 single parents receiving Council Tax Support, which represents 30.31% of all working age households. 1,518 or 92.21% of single parent households are women. There are 418 couples with children receiving Council Tax Support, which represents 8% of all working age households. 	<p>Adult Social Care</p> <p>Due to their overrepresentation as service users, carers could be disproportionately impacted by budget management decisions in Adult Social Care.</p> <p>Children's Services Sustainability Plans</p> <p>Due to their overrepresentation as service users, children and young people who are carers could be disproportionately impacted by Financial Sustainability Plans in Children's Services especially around the Locality.</p> <p>Housing Needs</p> <p>The current cost of living and the increasing cost of accommodation costs is especially challenging for carers who are more likely to experience financial difficulty and thus homelessness.</p> <p>Council Tax and fees and charges</p> <p>Carers may be disproportionately impacted by increases to Council Tax and fees and charges due to the increased likelihood of them experiencing poverty.</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/ child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Housing Needs</p> <p>All individuals, and families, will continue to be assessed based on their identified needs.</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

			<p>We will continue to monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges</p> <p>A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants facing exceptional financial hardship.</p>	
Care experienced	<ul style="list-style-type: none"> As of January 2026, there were 277 former care experienced young people aged 18-24 in Torbay. 	<p>Children's Services Sustainability Plans</p> <p>Due to their overrepresentation as service users, care experienced individuals could be disproportionately impacted by Financial Sustainability Plans in Children's Services.</p> <p>Council Tax and fees and charges</p> <p>Care experienced individuals may be disproportionately impacted by increases to Council Tax and fees and charges due</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

	<p>to the increased likelihood of them experiencing poverty.</p> <p>Housing Needs</p> <p>The cost of living and the increasing cost of accommodation costs is especially challenging for care experienced individuals who are more likely to experience financial difficulty and thus homelessness.</p>	<p>be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Housing Needs</p> <p>All individuals, and families, will continue to be assessed based on their identified needs. We will continue to monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges</p> <p>A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants</p>	
--	--	---	--

			facing exceptional financial hardship.	
Disability	<ul style="list-style-type: none"> In the 2021 Census, 23.9% of Torbay residents answered that their day-to-day activities were limited a little or a lot by a physical or mental health condition or illness. <p>Specific Council Tax Support Schemed data is not available for this demographic.</p>	<p>Adult Social Care Due to their overrepresentation as service users, people with disabilities could be disproportionately impacted by financial sustainability plans in Adult Social Care.</p> <p>Children's Services Sustainability Plans Due to their overrepresentation as service users, children and young people with disabilities could be disproportionately impacted by Financial Sustainability Plans in Children's Services especially around the Locality Model.</p> <p>Housing Needs The current level of the cost of living and the increasing cost of accommodation costs is especially challenging for people with disabilities who more likely to experience financial difficulty and thus homelessness. Any service changes could impact this group.</p> <p>Council Tax and fees and charges People with disabilities may be disproportionately impacted by increases to Council Tax and fees and charges due to the increased likelihood of them experiencing poverty.</p>	<p>Financial Sustainability Plans Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Housing Needs All individuals, and families, will continue to be assessed based on</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

			<p>their identified needs. We will continue to monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges</p> <p>A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants facing exceptional financial hardship.</p>	
Gender reassignment	<ul style="list-style-type: none"> In the 2021 Census, 0.4% of Torbay's community answered that their gender identity was not the same as their sex registered at birth. 	<p>Financial Sustainability Plans</p> <p>People with the protected characteristic of gender reassignment may disproportionately impacted by reductions in Adult Social Care and Children's Services provisions if the ability to put in place appropriate and considered care and support is limited. Due to the limited data collected locally, it is not possible to fully understand the possible impacts on this group of service users.</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered,</p>	Directors to continually assess the impact of financial sustainability plans within their departments..

			individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.	
Marriage and civil partnership Page 18	<ul style="list-style-type: none"> Of those Torbay residents aged 16 and over at the time of 2021 Census, 44.2% of people were married or in a registered civil partnership. 	No adverse impacts are anticipated.	Not applicable	Not applicable
Pregnancy and maternity	<ul style="list-style-type: none"> Between 2013 and 2024, the rate of live births (as a proportion of females aged 15 to 44) has been slightly but significantly higher in Torbay (average of 56.0 per 1,000) than the Southwest (53.4) and broadly in line with England (56.3). For the period 2022 to 2024, rates in Torbay (44.6) have been significantly below England (50.0). 	<p>Children's Services Sustainability Plans</p> <p>Due to their overrepresentation as service users, those pregnant could be disproportionately impacted by Financial Sustainability Plans in Children's Services especially around the Locality.</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

		<p>be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Housing Needs All individuals, and families, will continue to be assessed based on their identified needs. We will continue to monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants</p>	
--	--	---	--

			facing exceptional financial hardship.	
Race	<p>In the 2021 Census, 96.1% of Torbay residents described their ethnicity as the following:</p> <ul style="list-style-type: none"> • 1.6% as Asian, Asian British or Asian Welsh • 0.3% as Black, Black British, Black Welsh, Caribbean or African • 1.5% as being of Mixed or Multiple ethnic groups • 96.1% as White • 0.4% described their ethnicity another way. • Black, Asian and minoritised ethnic communities are more likely to live in areas of Torbay classified as being amongst the 20% most deprived areas in England. 	<p>Adult Social Care</p> <p>Due to their overrepresentation as service users, people with disabilities could be disproportionately impacted by financial sustainability plans in Adult Social Care.</p> <p>Children's Services Sustainability Plans</p> <p>Due to their overrepresentation as service users, children and young people with disabilities could be disproportionately impacted by Financial Sustainability Plans in Children's Services especially around the Locality Model.</p> <p>Housing Needs</p> <p>The current level of the cost of living and the increasing cost of accommodation costs is especially challenging for people from minoritised backgrounds who are more likely to experience financial difficulty and thus homelessness. Any service changes could impact this group.</p> <p>Council Tax and fees and charges</p> <p>People with disabilities may be disproportionately impacted by increases to Council Tax and fees and charges due to the increased likelihood of them experiencing poverty.</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Housing Needs</p> <p>All individuals, and families, will continue to be assessed based on their identified needs. We will continue to</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

			<p>monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges</p> <p>A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants facing exceptional financial hardship.</p>	
Religion and belief	<p>The 2021 Census showed that the residents in Torbay identify their religion and/or belief as the following;</p> <ul style="list-style-type: none"> • 48.5% are Christian • 0.4% are Buddhist • 0.2% are Hindu • 0.6% are Muslim • Less than 0.1% are Sikh • 0.1% are Jewish • 0.7% have another religion • 43.2% have no religion • 6.3% did not answer 	<p>Financial Sustainability Plans</p> <p>The joint transformation plan for adult social care and Financial Sustainability Plans in Children's Services may disproportionately impact people from different cultural backgrounds if the ability to put in place culturally appropriate and considered care and support is limited.</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

			proposals develop and go through the decision-making cycle independently. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.	
Page 193	<ul style="list-style-type: none"> 51.3% of Torbay's population are female. 48.7% of Torbay's population are male. <p>Council Tax Support recipients</p> <ul style="list-style-type: none"> There are 2,939 single people receiving Council Tax Support, which represents 54.18% of all working age households; <ul style="list-style-type: none"> Women: 1,349 Men: 1,590 There are 1,644 single parents receiving Council Tax Support, which represents 30.31% of all working age households. 1,518 or 92.21% of single parent households are women. 	<p>Financial Sustainability Plans</p> <p>Females may disproportionately impacted by reductions Children's Services provisions if the ability to put in place appropriate and considered care and support is limited as they are more likely to live in lone parent households. They may also be disproportionately impacted by the Children's Social Care placements, Locality Model, and home to school transport budget decisions.</p>	<p>Financial Sustainability Plans</p> <p>Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently where appropriate. In addition, where relevant existing council policies will continue to be followed</p>	Directors to continually assess the impact of financial sustainability plans within their departments.

		<p>to ensure that service delivery is equitable.</p> <p>Housing Needs All individuals, and families, will continue to be assessed based on their identified needs. We will continue to monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants facing exceptional financial hardship.</p>		
Sexual orientation	<p>In the 2021 Census, residents described their sexuality as follows;</p> <ul style="list-style-type: none"> • 89% as Straight or Heterosexual • 1.7% as Gay or Lesbian • 1.1% as Bisexual 	<p>Financial Sustainability Plans The joint transformation plan for adult social care and Financial Sustainability Plans in Children's Services may impact people from LGBT+ communities if the ability to put in place appropriate and considered care and support is limited.</p>	<p>Financial Sustainability Plans Services will continue to take a case-by-case approach and person/child centred approach in their delivery of</p>	Directors to continually assess the impact of financial sustainability plans within

Page 10	<ul style="list-style-type: none"> 0.1% as Pansexual 0.1% described their sexuality another way 7.4% of people didn't answer the question 	<p>Due to the limited data collected locally, it is not possible to fully understand the possible impacts on this group of service users.</p>	<p>services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as proposals develop and go through the decision-making cycle independently. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p>	<p>their departments.</p>
Armed Forces Community	<ul style="list-style-type: none"> In 2021, 3.8% of residents in England reported that they had previously served in the UK armed forces. In Torbay, 5.9% of the population have previously served in the UK armed forces. 	<p>Financial Sustainability Plans The joint transformation plan for adult social care and Financial Sustainability Plans in Children's Services may impact members of the armed force communities if the ability to put in place appropriate and considered care and support is limited.</p>	<p>Financial Sustainability Plans Services will continue to take a case-by-case approach and person/child centred approach in their delivery of services to ensure that individuals receive support tailored to their individual needs and circumstances. To ensure that equality is fully considered, individual decisions will be further assessed as</p>	<p>Directors to continually assess the impact of financial sustainability plans within their departments.</p>

		<p>proposals develop and go through the decision-making cycle independently. In addition, where relevant existing council policies will continue to be followed to ensure that service delivery is equitable.</p> <p>Housing Needs All individuals, and families, will continue to be assessed based on their identified needs. We will continue to monitor data to identify trends in those experiencing housing challenges.</p> <p>Council Tax and fees and charges A Council Tax Support Scheme is in place which limited the amount that eligible applicants are required to pay to 75%. The Exceptional Hardship fund is also available to provide financial support to eligible applicants facing exceptional financial hardship.</p>	
--	--	---	--

Additional considerations				
Socio-economic impacts (Including impacts on child poverty and deprivation)	<ul style="list-style-type: none"> Torbay is ranked as the 39th most deprived upper tier local authority in England in the Index of Multiple Deprivation 2025. 	While inflation has reduced significantly from the highs of 2022. Residents are continuing to struggle with the cost of living. This continues to impact the high level of need in the Bay and subsequent demand for council support services.	Not applicable	Not applicable
Public Health impacts (Including impacts on the general health of the population of Torbay)	<ul style="list-style-type: none"> For the five-year period 2020 to 2024, data shows there is a 6-year life expectancy gap between males who live in Torbay's least and most deprived areas and, a 3-year gap for females. 	No adverse impacts are anticipated.	Not applicable	Not applicable
Human Rights impacts		The Council remains committed to ensuring that human rights are protected. As some of the budget proposals are still high level it is not possible to fully understand the impacts on human rights that they may have. Departments are responsible for the adherence to the Human Rights Act in their delivery of services.	Not applicable	Not applicable
Child Friendly		Torbay has a higher proportion of young people with care experience when compared to the rest of the Southwest and England. The budget proposals aim to support care experienced individuals to meet their potential.	Not applicable	Not applicable

